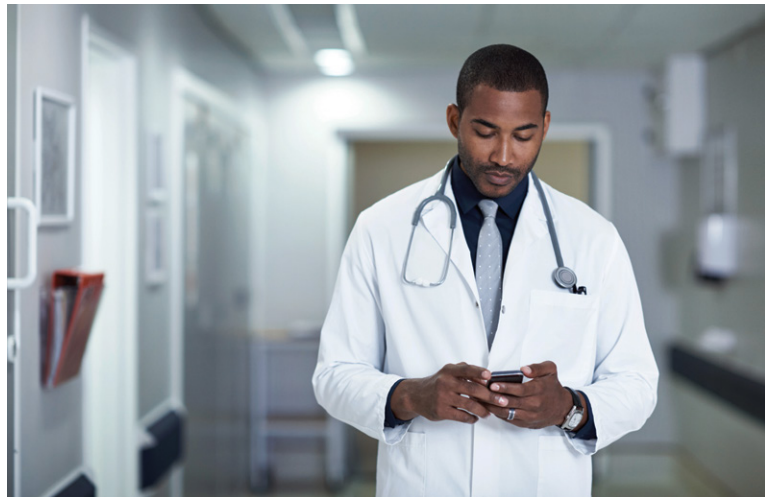


Alcatel-Lucent OmniAccess Stellar Asset Tracking Deployment Assistance

Benefit from vendor integration expertise

Asset tracking provides a smart connection to assets that let you locate equipment and people in real-time, to optimise operations and reduce costs.

[Alcatel-Lucent OmniAccess® Stellar Asset Tracking](#) identifies the location of equipment or people, using tags with Bluetooth® Low Energy (BLE) technology to broadcast the location. And, you can track more than just the whereabouts of your assets. You can learn about equipment usage patterns and locations – even when the equipment is not in use.



Alcatel-Lucent OmniAccess Stellar Asset Tracking Deployment Assistance enables Business Partners to feel confident implementing their first Asset Tracking and Contact Tracing project. They will benefit from ALE Professional Services experience and expertise to acquire the skills they need to succeed, including: Asset Tracking project preparation, coaching, and Asset Tracking setup and deployment assistance.

Customers benefit from a complete turn-key solution as well a vendor engagement to ensure the highest performance and optimisation, including deployment assistance.

Datasheet

OmniAccess Stellar Asset Tracking Deployment Assistance

Business Partner benefits

Securing a deal

- Vendor expertise by your side to secure deployment projects while improving implementation speed and reducing risks
- ALE assistance to create Technical Support services requests and ensure quicker resolution
- Complete assistance “on-shelf” at a predictable price

Resources empowerment

- Increase your experts’ skills to enable autonomy
- Obtain official ALE expert certification and grant them Technical Support access for the solution

Methodology and experience sharing

- Ensure successful deployment through preparation, coaching, and assistance, provided by an ALE expert

Customer benefits

Performance

- Receive the highest solution performance with ALE Professional Services’ methodology, expertise and experience

Optimisation

- Optimise the solution to adapt to your environment, configuration and best practices, to maximise your ROI and increase adoption

Complete turnkey solution

- Get a complete turn-key solution with ALE assistance services included, to simplify and optimise asset tracking and contact tracing deployment

Key features

Project preparation

- Project discovery kick-off meeting to define methodology and action plan, identify prerequisites and necessary data, and help collect information
- Project analysis focussing on data collection and first recommendations presentation
- Project creation with the online web tool, and Bluetooth predictive survey to define the gateways map

Coaching, deployment assistance

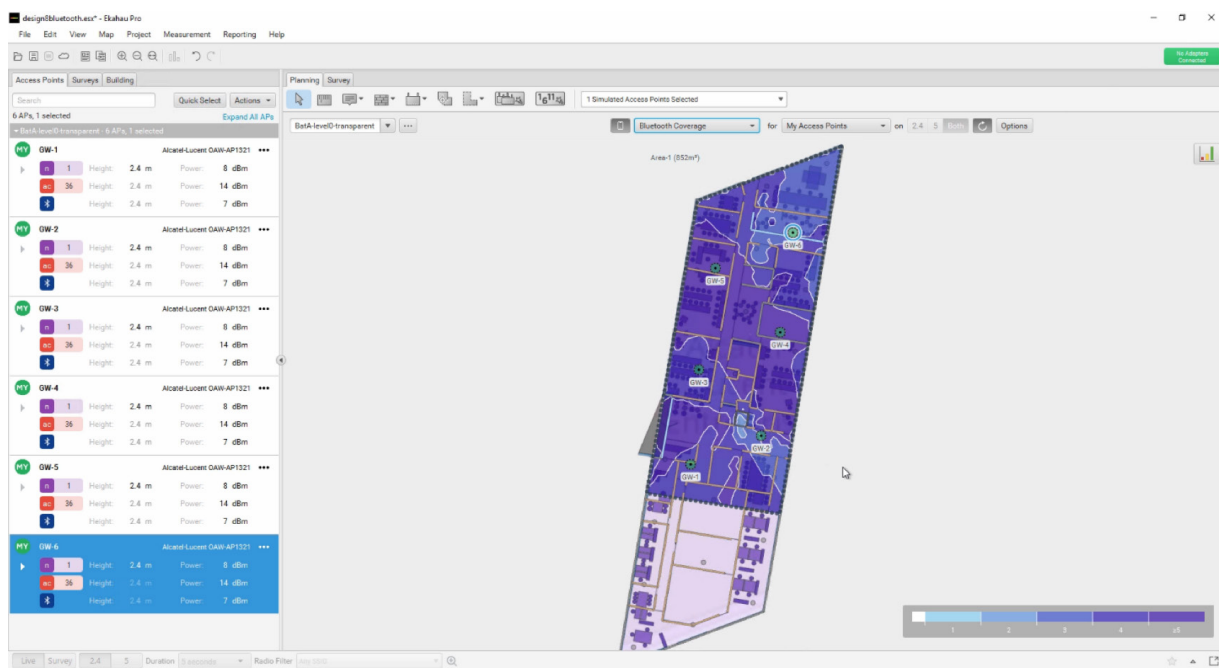
- Coaching to identify relevant documentation, explain configuration procedures and theoretical topics
- Remote assistance during gateway and beacon deployment and configuration: Explanation of the methodology, the use of Asset Tracking web management tools and applications, as well as best practices and experience sharing
- Proactive troubleshooting to provide a first-level resolution and help Partner experts to execute a Technical Support service request, when necessary, allowing quicker issue resolution and bug fix

Training and certification

- The Post Sales online course, “OmniAccess Stellar Asset Tracking Deployment” provides basic knowledge and is part of this service. It is available to two Business Partner experts. The experts can then practice their skills during the project deployment.
- Once deployment is complete two slots are provided for the experts’ certification. The “ACFE OmniAccess Stellar Asset Tracking” online course validates your experts’ skills and knowledge acquired during the project and provides their access to Technical Support for this solution.

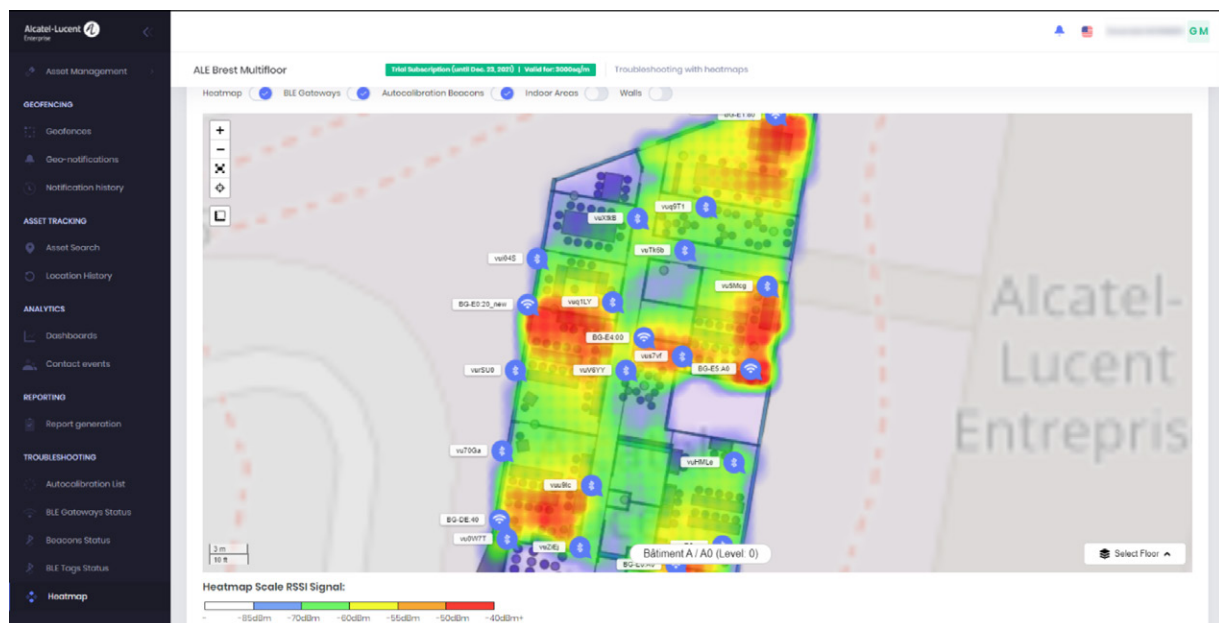
Datasheet

Figure 1. Bluetooth Predictive Survey with Ekahau Pro® (Wi-Fi/Blue tooth planning and survey tool)



- Predictive Bluetooth coverage
- Validation of the prepositioning of the BLE gateways

Figure 2. Positioning validation with ALE Asset Tracking Manager (Cloud Management Platform)



- Heatmap feature and position validation/adaptation for BLE gateways and Autocalibration beacons
- BLE gateways, Autocalibration beacons and Mobile tags status (in Troubleshooting Menu)

Key Features	Benefits
Integrated Online Post Sales Training	Provides experts with the right prerequisite knowledge before starting the project
Project discovery	Prerequisites, methodology, action plan defined, and assistance with data collection
Project analysis	First recommendations provided based on the data collection
Project creation	First setup of the project using the dedicated cloud management platform (Asset Tracking Manager)
Predictive Bluetooth Survey	Prepositioning of the BLE gateways on the map
Coaching	Experts trained on the job by the ALE expert. Best practices and reference documents sharing.
Deployment assistance	Help with methodology, expertise, and experience sharing during the deployment phase
Positioning validation	Validation/adaptation of the gateways and beacons positioning, using the cloud management platform (Asset Tracking Manager), once deployed
Integrated online Post Sales Certification	At the end of the process experts are certified on the solution, enabling access to Technical Support for the solution

Key options

- This service targets projects with a surface coverage of 1000 sqm. If the project is larger you can request additional ALE assistance using a quote request, or use additional PAER days left on your account, if any.
- The service is delivered remotely. For on-site assistance, please request a quote

Technical Specifications

Prerequisites

- Your experts assigned to the project must be trained on ALE's OmniAccess Stellar Asset Tracking (2-hour e-learning course) as a basic prerequisite prior to the project start-up. The course is included in the service.
- Wi-Fi deployment expertise is considered a must-have for the experts
- Alcatel-Lucent OmniAccess® Stellar WLAN expertise is a must as well, as a complete OmniAccess Stellar WLAN + Asset Tracking solution may be proposed.
- End customer site plans with scale information and Wi-Fi infrastructure details, if existing, are required

Services and support

- This service is based on remote delivery over a five day period, for 1000 sqm projects
- Worldwide availability

Pricing and Ordering

- This service must be ordered using eBay, part number **PS-PAER-5-NET**
- Alcatel-Lucent Enterprise Professional Services can provide an additional quote for service options

Contact us

For more information about this solution, please initiate a request on the ALE [MyPortal](#) website:

Welcome Page >QUICK ACCESS >Professional Services Offer request.