Alcatel-Lucent Enterprise SIP DeskPhones

Designed for the digital age

Interactive eCatalogue
Business phones: ALE SIP DeskPhones

Introducing ALE SIP DeskPhones, designed for the digital age. Get ready for the future of work and enjoy successful business conversations with reliable and sustainable devices.

The Myriad range lets users easily manage calls, enjoy a smooth experience and improve productivity. It is suitable for executives, managers and professionals with a high demand for quality telephony services. It delivers outstanding performance with enhanced HD audio quality, a modern intuitive user interface and enhanced telephony features.

The Halo range offers standard telephony features that help enhance business communication efficiency among office staff, in call centres and for hotel guests. The Halo range is tailored to knowledge workers. It is designed for mid-range VoIP calls, call centres and public utility applications. It is cost-effective and easy to install.
ALE SIP DeskPhones

Discover our range of SIP phones, designed for the digital age

**Myriad range**
- Overview
  - M8
    - Page 5
  - M7
    - Page 6
  - M5
    - Page 7
  - M3
    - Page 8

**Halo range**
- Overview
  - H6
    - Page 12
  - H3G
    - Page 13
  - H3P
    - Page 14
  - H2P/H2
    - Page 15

**Management**
- Myriad and Halo administration
  - Page 17

**Comparison tables**
- Myriad
  - Page 18
- Halo
  - Page 19
ALE SIP DeskPhones: Myriad range

The Myriad Series delivers outstanding performance with enhanced HD audio quality, a modern intuitive user interface, and enhanced telephony features.

It enables users to easily manage their calls, enjoy a smooth user experience and ultimately improve productivity.

**Enhanced HD voice, exceptional 360° audio tuning**

**First-class Enhanced HD Voice** HD audio performance with enhanced audio components and sound chamber design. Super wideband in handsfree mode delivers Symphonic HD Voice that takes audio experiences to the next level.

**Exceptional 360° Audio Tuning** around the phone in handsfree mode. Together with super wideband technology and the full-duplex speakerphone, it makes the phone an excellent hands-free conference speaker for 3-4 people.

**Classic elegant design, enhanced user experience**

Elegant, sleek industrial design inspired by the Eiffel Tower. The modern, intuitive user interface enables easy call management and quick access to up to eight lines. It features large hard keys, vivid LED indicators and a 4-way navigator centred with the “OK” key for an enhanced user experience.

**Enterprise-grade functionality, seamless platform integration** offers enterprise-grade telephony features such 8-line keys, 4 programmable soft keys, Gigabit support and 5 or 12-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.
M8 SIP DeskPhone

Stylish and elegant design
- Compact, sleek format, 8.3 inches wide
- 4-way navigation + OK
- RJ9 headset, USB-A and USB-C port for headset
- Built-in dual-band Wi-Fi and Bluetooth 5.0
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 40° and 55°

3D Symphonic audio
- 360-degree omnidirectional sound
- Super wideband in handsfree mode
- Wideband HD handset
- Full-duplex speakerphone
- Audio Hub

Exceptional 360° audio tuning
First-class HD audio performance with enhanced audio components and sound chamber design. Super wideband in handsfree mode delivers Symphonic HD Voice, exceptional 360° audio tuning around the phone in handsfree mode.

Enhanced user experience
Elegant, sleek industrial design. The modern, intuitive user interface enables easy call management and quick access to up to 9 lines. Large hard keys, vivid LED indicators and a 4-way navigator centred with the “OK” key for an enhanced user experience.

Advanced connectivity (Audio Hub)
You can connect to PC softphone calls through an integrated USB port, turning the DeskPhone into an Audio Hub. Support for ALE expansion modules (EM20/EM200), Wi-Fi dongles, and wired or wireless Bluetooth headsets.

Enterprise-grade functionality
Offers enterprise-grade telephony features such as 9 line keys, 5 programmable soft keys, 12-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.

M8 SIP DeskPhone
- 5-inch IPS, 800x480 colour display
- 9 programmable line keys with LED, 5 soft keys
- 10 sensitive touch line keys
- Up to 54 programmable keys
- 20 SIP accounts
- Local 12-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Support up to 3 EM20/EM200 expansion modules
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 3

Accessories
- EM20 paper label 20 keys expansion module
- EM200 colour 20 keys expansion module
- Power adaptor 5V/2A DC
- Optional wall mounting kit

Download the datasheet
M7 SIP DeskPhone

Stylish and elegant design
- Compact, sleek format, 8.2 inches wide
- 4-way navigation + OK
- RJ9 headset, USB-A and USB-C port for headset
- Native Bluetooth 4.1
- Optional Wi-Fi USB dongle
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 40° and 55°

3D Symphonic audio
- 360-degree omnidirectional sound
- Super wideband in handsfree mode
- Wideband HD handset
- Full-duplex speakerphone
- Audio Hub

Exceptional 360° audio tuning
First-class HD audio performance with enhanced audio components and sound chamber design. Super wideband in handsfree mode delivers Symphonic HD Voice. Exceptional 360° audio tuning around the phone in handsfree mode.

Enhanced user experience
Elegant, sleek industrial design. The modern, intuitive user interface enables easy call management and quick access to up to 8 lines. Large hard keys, vivid LED indicators and a 4-way navigator centred with the “OK” key for an enhanced user experience.

Advanced connectivity (Audio Hub)
You can connect to PC softphone calls through an integrated USB port, turning the DeskPhone into an Audio Hub. Support of ALE expansion modules (EM20/EM200), Wi-Fi dongles, and wired or wireless Bluetooth headsets.

Enterprise-grade functionality
Offers enterprise-grade telephony features such as 8-line keys, 4-programmable soft keys, 5-party local conference, better control of business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.

M7 SIP DeskPhone
- 3.5-inch, 320x240 colour display
- 8 programmable line keys with LED, 4 soft keys
- Up to 48 programmable keys
- 8 SIP accounts
- Local 5-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Support up to 3 EM20/EM200 expansion modules
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 2

Accessories
- EM20 paper label 20 keys expansion module
- EM200 colour 20 keys expansion module
- Power adaptor 5V/2A DC
- Optional wall mounting kit

Download the datasheet

Myriad SIP DeskPhones | Halo SIP DeskPhones | Management | Comparison
M5 SIP DeskPhone

Stylish and elegant design
- Compact, sleek format, 8.2 inches wide
- 4-way navigation + OK
- RJ9 headset, USB-A and USB-C port for headset
- Optional Wi-Fi USB dongle
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 40° and 55°

3D Symphonic audio
- 360-degree omnidirectional sound
- Super wideband in handsfree mode
- Wideband HD handset
- Full-duplex speakerphone
- Audio Hub

Exceptional 360° audio tuning
First-class HD audio performance with enhanced audio components and sound chamber design. Super wideband in handsfree mode delivers Symphonic HD Voice. Exceptional 360° audio tuning around the phone in handsfree mode.

Enhanced user experience
Elegant, sleek industrial design. The modern, intuitive user interface enables easy call management and quick access to up to 8 lines. Large hard keys, vivid LED indicators and a 4-way navigator centred with the “OK” key for an enhanced user experience.

Advanced connectivity (Audio Hub)
You can connect to PC softphone calls through an integrated USB port, turning the DeskPhone into an Audio Hub. Support of ALE expansion modules (EM20/EM200), Wi-Fi dongles, and wired or wireless Bluetooth headsets.

Enterprise-grade functionality
Offers enterprise-grade telephony features such as 8 line keys, 4 programmable soft keys, 5-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.

Myriad SIP DeskPhones
Halo SIP DeskPhones
Management
Comparison

2.8-inch, 320x240 colour display
8 programmable line keys with LED, 4 soft keys
Up to 48 programmable keys
8 SIP accounts
Local 5-party conference
Standard SIP protocol provides rich telephony features
Support mainstream open SIP servers in the market
Support up to 3 EM20/EM200 expansion modules
Secure web base management
Multi-language support
IPv4 and IPv6 support
Power over Ethernet Class 2

M5 display
EM200 expansion module
Navigation wheel and USB-A port
M5 in conversation with headset

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EM20 paper label 20 keys expansion module
EM200 colour 20 keys expansion module
Power adaptor 5V/2A DC
Optiona wall mounting kit
M3 SIP DeskPhone

Stylish and elegant design
- Compact, sleek format, 8.2 inches wide
- 4-way navigation + OK
- RJ9 headset, USB-A and USB-C port for headset
- Optional Wi-Fi USB dongle
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 40° and 55°

3D Symphonic audio
- 360-degree omnidirectional sound
- Super wideband in handsfree mode
- Wideband HD handset
- Full-duplex speakerphone
- Audio Hub

Exceptional 360° audio tuning
First-class HD audio performance with enhanced audio components and sound chamber design. Super wideband in handsfree mode delivers Symphonic HD Voice. Exceptional 360° audio tuning around the phone in handsfree mode.

Enhanced user experience
Elegant, sleek industrial design. The modern, intuitive user interface enables easy call management and quick access to up to 8 lines. Large hard keys, vivid LED indicators and a 4-way navigator centered with the "OK" key for an enhanced user experience.

Advanced connectivity (Audio Hub)
You can connect to PC softphone calls through an integrated USB port, turning the DeskPhone into an Audio Hub. Support of ALE expansion modules (EM20/EM200), Wi-Fi dongles, and wired or wireless Bluetooth headsets.

Enterprise-grade functionality
Offers enterprise-grade telephony features such as 8-line keys, 4 programmable soft keys, 5-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.

M3 SIP DeskPhone
- 2.8-inch graphical, 128x64 LCD backlit B&W display
- 6 programmable line keys with LED, 4 soft keys
- Up to 48 programmable keys
- 8 SIP accounts
- Local 5-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Support up to 3 EM20/EM200 expansion modules
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 2

Accessories
- EM20 paper label 20 keys expansion module
- EM200 colour 20 keys expansion module
- Power adaptor 5V/2A DC
- Optional wall mounting kit

Download the datasheet
Myriad range accessories

**EM20 expansion module**
*The entire company directory is at your fingertips*
EM20 with 20-programmable keys paper label is specially designed for administration, receptionists and secretaries and other customers who have more telephone services at the same time. The module is connected and powered by the phone’s USB-C port. Up to 3 supported per phone.

**EM200 expansion module**
*The entire company directory is at your fingertips*
EM200 smart expansion module with 20-programmable keys and up to 10 virtual pages, 5-inch colour LCD display designed for administration, receptionists and secretaries. The module is connected and powered by the phone’s USB-C port. Up to 3 supported per phone.

**USB Wi-Fi Dongle**
*For wireless communications anytime*
Communicate from wherever you are: The phone is connected using WLAN 5 to your company network, or to your Internet box. Dual-band 2.4/5.0G Wi-Fi USB-A dongle.

**Wall mounting kit (M3/M5/M7/M8)**
*Ensuring communications are always within reach*
Easy to reach, for visitors and staff: It can be mounted on a wall. The wall mounting kit is screwed onto the phone. Two screws are provided to ensure the unit is solidly in place even with frequent use.

More accessories >
Myriad series accessories

**Wireless headset adapter and cables**

*Enjoy wireless freedom*

ALE EHS300 Wireless Headset Adapter, enabling Electronic Hook Switch Control (EHS) for your ALE M3/M5/M7/H6 DeskPhone, allows you to remotely control your calls through a compatible Jabra, Poly/Plantronics or EPOS/Sennheiser wireless headset.

**Power adapters**

*External power supply*

Power adapter 5V/2A DC output 3.5mm jack to power the SIP Deskphone and 5V/2A DC output USB-C to power the Expansion modules EM20/EM200, (US and EU versions).

**Aries wired headsets**

*Communicate with total freedom*

From open-plan to call centres with several ranges, AH10 light-weight design models with RJ9 and USB-A connections, AH20 with better audio, greater comfort and easier connection and AH20II with USB-A connection while offering control box options.

**Aries wireless headsets**

*For long wireless communications*

AH80 Bluetooth headset is a high-end headset designed for business professionals to stay focused and productive even in noisy, open office environments. The ergonomic design with soft earpads and a retractable microphone boom makes the headset comfortable to wear all day long.

<More accessories>
**ALE SIP DeskPhones: Halo range**

The Halo Series is tailored for knowledge workers in mid-range VoIP call, call centre, and public utility applications. The Halo Series is cost-effective and easy to install, offering a wealth of practical telephony features that help enhance business communication efficiency.

**Wideband HD Audio**
The Halo Series is equipped with ALE's sophisticated Wideband HD Audio with noise cancellation technology for clear and crisp conversations. The handset is fine-tuned for full-duplex performance in hands-free mode. The Halo Series ensures the users' voice is heard clearly.

**Optimised power design** can reach PoE class 1 (H2P/H3P/H3G), eco-friendly with lower power consumption and operation cost.

**Extensive compatibility, easy management**
Halo IP phones are built on the standard open-source SIP protocol, ensuring easy and seamless integration with most IP PBX platforms. ALE device tools, Easy Device Management (EDM) and Easy Deployment Server (EDS), help ALE partners and customers easily manage the devices, avoid complex manual operations, reduce error rates, and improve time efficiency.
H6 SIP DeskPhone

Elegant and classic design
- Compact, sleek format, 8.4 inches wide
- 4-way navigation + OK
- RJ9 headset, USB-A port for headset
- Optional Wi-Fi USB dongle
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 45° and 50°

Wideband HD audio
- Full-duplex handsfree
- Wideband HD handset
- Full-duplex speakerphone
- USB-C port for headset

H6 SIP DeskPhone
- 2.8-inch 320x240 colour display
- 4 programmable line keys with LED, 4 soft keys
- 4 SIP accounts
- Local 6-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Local call recording (USB)
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 2

Accessories
- Power adaptor 5V/2A DC
- Optional wall mounting kit

Enhanced user experience
- Elegant, sleek industrial design. The modern, intuitive user interface enables easy call management and quick access to up to 4 lines. Large hard keys, vivid LED indicators and a 4-way navigator centred with the “OK” key for an enhanced user experience.

Enterprise-grade functionality
- Offers enterprise-grade telephony features such as 4-line keys, 4 programmable soft keys, 6-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.

Download the datasheet
H3G SIP DeskPhone

Elegant and classic design
- Compact, sleek format, 8.4 inches wide
- 4-way navigation + OK
- RJ9 headset port
- Dual Gigabit Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 45° and 50°

Wideband HD audio
- Full-duplex handsfree
- Wideband HD handset
- Full-duplex speakerphone
- Opus codec support (NB/WB)

H3G SIP DeskPhone
- 2.8-inch B/W display with white backlit
- 3 programmable line keys with LED, 4 soft keys
- 3 SIP accounts
- Local 6-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class

Accessories
- Power adaptor 5V/2A DC
- Optional wall mounting kit

H3G SIP DeskPhone
Entry-level DeskPhones, 2.8-inch black and white display with robust performance, eco-friendly and Dual-Gigabit LAN Ethernet port.

Enhanced user experience
With 4-lines message can be displayed 132 x 64, wideband audio to ensure clear and comfortable call even in handsfree mode, hearing aid compatible, VAD, CNG, AEC are available, 2-position foot stand.

Enterprise-grade functionality
Offers enterprise-grade telephony features such as 3-line keys, 4 programmable soft keys, 6-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.
H3P SIP DeskPhone

Elegant and classic design
- Compact, sleek format, 8.4 inches wide
- 4-way navigation + OK
- RJ9 headset port
- Dual Fast Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 45° and 50°

Wideband HD audio
- Full-duplex handsfree
- Wideband HD handset
- Full-duplex speakerphone

H3P SIP DeskPhone
- 2.8-inch B/W display with white backlit
- 3 programmable line keys with LED, 4 soft keys
- 3 SIP accounts
- Local 6-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 1

Accessories
- Power adaptor 5V/2A DC
- Optional wall mounting kit
**H2/H2P SIP DeskPhone**

**Elegant and classic design**
- Compact format, 7.1 inches wide
- 4-way navigation + OK
- RJ9 headset port
- Dual Fast Ethernet PC port
- OpenVPN for secure work-from-home
- Adjustable foot stand: 45° and 50°

**Wideband HD audio**
- Full-duplex handsfree
- Wideband HD handset
- Full-duplex speakerphone

**H2P SIP DeskPhone**
- 2.3-inch B/W display with white backlit
- 4 soft keys
- 2 SIP accounts
- Local 3-party conference
- Standard SIP protocol provides rich telephony features
- Support mainstream open SIP servers in the market
- Secure web base management
- Multi-language support
- IPv4 and IPv6 support
- Power over Ethernet Class 1 (H2P)

**Accessories**
- Power adaptor 5V/0.6A DC
- Optional wall mounting kit

**H2/H2P SIP DeskPhone**
Classic design, 2.3-inch black and white display, clear audio, eco-friendly, Fast Ethernet LAN, cost-effective.

**Enhanced user experience**
With a navigation button and 4 menu keys, H2 and H2P DeskPhones also include an adjustable foot stand making them ideal for small huddle rooms, open offices or hotel rooms.

**Enterprise-grade functionality**
Offers enterprise-grade telephony features such as support of 2 SIP accounts, 4 programmable soft keys, 3-party local conferencing to better facilitate business efficiency and boost teamwork. The standard SIP protocol offers seamless integration with major open SIP servers.
Halo range accessories

Power adapters

*External power supply*

Power adapter 5V/0.6A DC output 3.5mm jack to power the Halo SIP Deskphone (US and EU versions).

Wall mounting kit (H6/H3G/H3P and H2P/H2)

*Ensure communications are always within reach*

Easy to reach for visitors and staff. The phone can be mounted on a wall. The wall mounting kit is screwed onto the phone. Two screws are provided in the bracket to ensure the unit is solidly mounted even with frequent use.

Aries RJ9 wired headsets

*Communicate with total freedom*

From open-plan to call centres with several ranges monaural or binaural. AH10 lightweight design models with RJ9 and USB-A connections. AH20 with better audio, greater comfort and easier connection. AH20-II with USB-A connection while offering control box options, supported on H6 only.
Myriad and Halo administration
Zero touch deployment and easy management solution

ALE Easy Device Management (EDM) is a cloud-based platform with powerful device management functionality. The platform allows service providers, channel users and enterprise users to easily deploy and manage ALE terminal devices.

ALE Easy Deployment Server (EDS) offers Business Partners and end user customers cloud based, efficient and easy-to-use device redirection services.

- Automatic connection and redirection
- Free services, saving cost
- HTTPS encryption and security certificates for authentication
- Level-to-level management
- Global access, remote configuration
- Redirection setting via WBM and API

Download the datasheet

eCatalogue
ALE SIP DeskPhones

Management
Comparison
# Comparison table

## How to choose ALE SIP DeskPhone Myriad models

<table>
<thead>
<tr>
<th>Model</th>
<th>M8</th>
<th>M7</th>
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# Comparison table

How to choose ALE SIP DeskPhone Halo models

## Halo

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<td>- / •</td>
</tr>
<tr>
<td>USB port (USB-A/USB-C)</td>
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<tr>
<td>Communication</td>
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<td>2</td>
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<td>Line (SIP Accounts)</td>
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<td>Open VPN</td>
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<td>6-party</td>
<td>6-party</td>
<td>6-party</td>
<td>3-party</td>
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<tr>
<td>Power</td>
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<td>1</td>
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<td>1 (H2P)</td>
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1 Local power adapter required for Halo H2
For more information
Visit our Alcatel-Lucent Enterprise SIP DeskPhones webpage.