

# JUSAN

## RECALL IPA certified with OmniPCX Enterprise™

Recall IPA is an Active Call Recording for OmniPCX Enterprise



### Integration Overview:



### Integration Details:

Main features are:

- Watermark,
- PCI compliance,
- Encryption,
- Compression,
- Web Access,
- Real Time Monitoring,
- Agent Evaluation Forms,
- Tagging of recordings,
- CRM integration,
- customized projects

Main benefits are:

- Mature and consolidated product,
- Support in 40 countries,
- Multilanguage,
- excellent price/quality ratio,
- user friendly,
- nice look and feel,
- scalable

For technical support, contact:

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## Technical Details:

### Environment

Partner	ALE
<ul style="list-style-type: none"> <li>• Recall IP Active v9.0</li> </ul>	<ul style="list-style-type: none"> <li>• OmniPCX EnterpriseR12.1™</li> </ul>

### Supported APIs/Protocols

- IP DR-Link via TSAPI

## Company Overview:

Jusan is one of the global leaders in value added solutions for telephony, with 40 years' experience in the telecommunications sector, with consolidated products present in more than 40 countries and certified by top market players.

Jusan sells and supports its products through a network of partners and distributors, and closely cooperates with leading carriers and manufacturers for the certifications of interoperability between its applications and the most prestigious telephone systems in the market.



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