



How to clean and disinfect Alcatel-Lucent Enterprise terminals

This document provides guidelines for cleaning or disinfecting Alcatel-Lucent Enterprise terminals to protect products and optimize performance. The final result will depend on each user's personal procedures, for which ALE cannot be held responsible.

Cleaning and disinfecting guidelines

- **Wear gloves** while cleaning products
- **Do not use harsh chemicals** such as bleach, peroxide, acetone, ethyl acid, methyl chloride, ammonia, or multi-purpose cleaners to clean plastic, metal, rubber, or screen surfaces
- **Wipe products** with a clean, dry, microfiber non-abrasive cloth
- **Spray cleaning solutions on the cloth** before cleaning the product
- **Use pre-moistened wipes or dampen a soft sterile cloth** (not wet) with the approved agent. Never spray or pour chemical agents directly onto the device as the liquid may stain the product or seep inside and damage the hardware.
- **Do not allow liquid to pool**
- **ALE recommends using a 70% ethanol solution** for all wired and wireless ALE terminals
- **Daily disinfection:** Up to 5 disinfections per day
- Extensive wiping during cleaning or disinfection may cause surface damage to the device
- ALE recommends assigning a dedicated wireless terminal to each employee rather than sharing shifts on terminals, as well as replacing the handset on wired terminals for each employee

