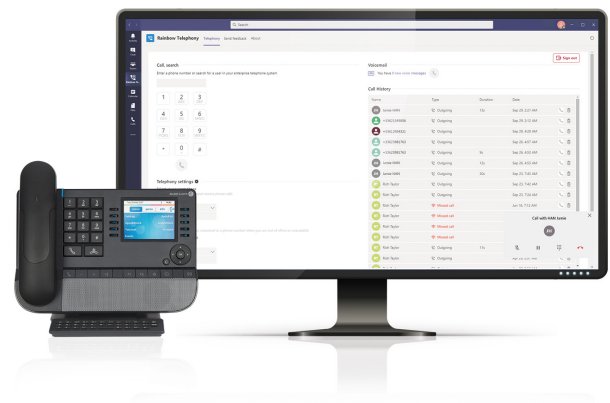


Alcatel-Lucent Rainbow telephony connector for Microsoft Teams

Seamlessly integrate telephony features into your Microsoft Teams® application

The Alcatel-Lucent Rainbow™ telephony connector integrates with your application and existing collaboration features to provide enriched telephony capabilities.

Purchasing and deploying new solutions can be expensive, time-consuming and often crippling for businesses that need to scale quickly and adapt to changes on the fly. Employees must become familiar with new technologies, user interfaces or applications, which can extend deployment time and impact day-to-day operations. In order to minimize stress and increase adoption rate, businesses can now connect an existing Alcatel-Lucent Enterprise PBX, on-premises or in the cloud, or a third-party PBX, to Microsoft Teams and continue to benefit from previous investments.



With the ALE Rainbow telephony connector for Microsoft Teams users benefit from:

- One-click call, call via the computer (teleworking), use of an external fixed or mobile telephone line
- Voicemail notification
- Consultation call, transfer, 3-way conference, call forwarding to voicemail or other line
- Detailed history of phone calls
- Missed call notification
- PABX telephone directory search

Datasheet

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| Features | Benefits |
|-------------------------------------|--|
| Desktop client integration | Facilitate user adoption, reduce the learning curve for new services, improve user/agent comfort, reduce pressure on IT |
| Telephony integration | The best of both worlds; business application and phone quality to interact with internal and external users by leveraging the existing telephony system |
| Integration of the active directory | Automatic synchronization of the application with the active directory allowing easy management and intuitive contacts |
| Cloud-based solution | Adopt Software-as-a-Service (SaaS), optimize IT operations, improve total cost of ownership |

Prerequisites

The Rainbow telephony connector is available for the following configurations:

- Rainbow subscriptions:
 - Rainbow Business Licence
 - Rainbow Enterprise Licence
 - Rainbow Enterprise Conference Licence
- Telephone system:
 - Alcatel-Lucent OmniPCX® Enterprise R12.2 or higher
 - Alcatel-Lucent OXO Connect R3.x or higher

Price and order

The Rainbow telephony connector is available to Premium Rainbow users (with a Business, Enterprise or Ent. Conf subscription) who receive free access to the connector.

In order to configure it please refer to the [Rainbow Help Center](#).