

# New Voice

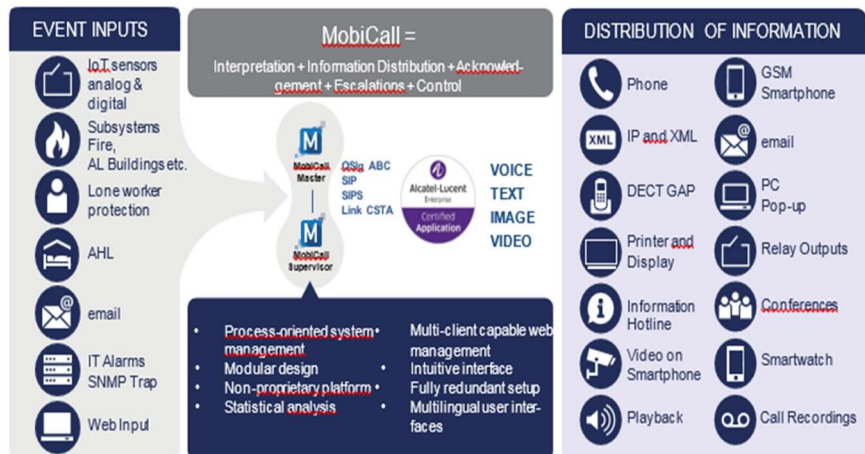
## Mobicall certified with OmniPCX Enterprise™ and OXO Connect™



New Voice distributes and acts as consultant for the Mobicall solution, a middleware platform for unified event communication. New Voice has broad expertise in the IP and VoIP telecommunications market and has been an Alcatel-Lucent Application Partner since 1999. benefit from the longstanding partnership of New Voice and Alcatel-Lucent in the field of telephony and alarm solutions.

### Integration Overview:

The telephone system OmniPCX Enterprise (OXE), OXO Connect and all ALE devices are perfectly integrated into Mobicall. Customers using this compact solution benefit from the longstanding partnership of New Voice and Alcatel-Lucent Enterprise in the field of telephony and alarm solutions.



### Integration Details:

**MobiBBox, Mobicall and MobicCloud connects through different means:**

- SIP and SIP-S, Q.Sig
- AHL & OHL with Fidelio/Opera Gateway
- Indoor Localization with 8262 and BLE
- Rapid Response with TMS and CRM
- Full functional Rainbow integration
- CSTA, OTUC, presence, Mini-Message
- Lone Worker BGR139 like / guard control
- VM, IVR, ACD, conference server
- Voice and video recording ( Dr-link )
- Evacuation with intrusion and broadcast: floor by floor / room by room in the language of the guest.
- ...more on demand...

- Extended the concept in DECT 8262 which allows a complete professional solution for lone workers based on the BGR139 standard.

For technical support, contact:  
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Email: [support@newvoice.ch](mailto:support@newvoice.ch)

### Technical Details:

Environment	
Partner	ALE
<ul style="list-style-type: none"> <li>Mobicall v12</li> </ul>	<ul style="list-style-type: none"> <li>OmniPCX Enterprise R100™</li> <li>OXO Connect R5.0</li> </ul>
Supported APIs/Protocols	
<ul style="list-style-type: none"> <li>SIP trunking with Alarming and Notification services</li> <li>CSTA, Paging</li> <li>TDM ISDN T2 Trunk</li> </ul>	

### Company Overview:

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The Swiss company New Voice developing high-quality solutions in the fields of security, telecommunication and Information technology since 1991. MobiCall is available in three versions: MobiBBox, MobiCall hot stand-by full redundant and MobiCCloud. All versions contain licenses for alarm escalations, time-dependent alarm distribution, un- limited number of persons to be alerted, internal watchdog monitoring, data back- up and statistical evaluations as standard. Mobicall offers a long-term upgrade and migration plan that allows purchased licenses to be reused at any time. This ensures comprehensive investment protection.



CAUTION: This validation provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise on-premises platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering. However, be aware, this document is associated with an InterWorking Report (IWR) available on the ALE Business Portal which give all possible restrictions and limits.

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