



Okada Manila Resort Hotel

Secure connectivity fuels the luxury guest experience

“We hope to work with the ALE team going forward to expand the Okada Manila and make it the best integrated resort in Asia Pacific.”

Dries Scott
Chief Technology Officer

MARKET: HOSPITALITY

DEAL IMPLEMENTED: July 2016

REGION: PHILIPPINES

NUMBER OF USERS: Up to 50,000

COMPANY:

OKADA MANILA RESORT HOTEL



The Okada Manila Resort Hotel is the Philippine’s largest integrated resort located on the Entertainment City gaming strip in Parañaque. It is home to nearly 1000 rooms, 500 gaming tables and 3000 slot machines, 80,000 square meters of retail space, and the world's biggest multicolor dancing water fountain.

CHALLENGES

With up to 20,000 guests entering Okada Manila during peak hours, the resort needed a resilient, reliable, and secure network infrastructure to handle the volume of data and devices connecting at any given moment.

The resort’s network infrastructure is critical to providing an outstanding service and visitor experience onsite. Guests must be able to connect their devices seamlessly to access personal or business data, while being assured of their personal and transaction security.

PRODUCTS AND SERVICES

Alcatel-Lucent OmniSwitch® 6450 Stackable Gigabit Ethernet LAN Switch
Alcatel-Lucent OmniSwitch 6900 Stackable LAN and data center switches

WHAT MADE THE DIFFERENCE?

Okada Manila appreciated ALE’s strong reputation in the hospitality industry, especially in the luxury property segment.

Benefits

> TECHNICAL

ALE’s proprietary solution allows Okada Manila to monitor, control and manage the entire network.

The solution provides redundancy and resiliency at all levels of the network, ensuring critical network connectivity in the gaming area, hotel, and retail spaces.

The network is scalable and can support the resort’s future development.

> FINANCIAL

Okada Manila plans to utilize the new network to further improve the guest experience and double the resort’s daily footfall.

ALE’s solution facilitates moving machines with minimal interruptions, keeping them online and available for guests.

> USER EXPERIENCE

The network denies peer-to-peer communications and keeps guest transactions secure by routing all data through a secure server.

The converged solution enables innovation in the guest experience by facilitating onboarding of new devices and new features, as well as the integration of different platforms.