Alcatel-Lucent OmniPCX Enterprise Communication Server

Alcatel-Lucent IP Touch 4018 Phone
Alcatel-Lucent IP Touch 4008 Phone
Alcatel-Lucent 4019 Digital Phone
Introduction

Thank you for choosing a telephone from the IP Touch range manufactured by Alcatel-Lucent. Your IP Touch digital terminal has a new ergonomic layout for more effective communication.

How to use this guide

These symbols can be supplemented by small icons or text.

- Lift the receiver. Line key.
- Hang up. Specific key on numeric keypad.
- Numeric keypad. Partial view of display.

Means that the function is subject to programming. If necessary, contact your installer.

Means that the function can be accessed by pressing a programmed key - see Programming the programmable keys.

- Adjustment “reduce”. Fixed key.
- Adjustment “increase”. MENU key.
- Loudspeaker, hands free. Voice mail access key.

Move the navigation key up or down.

To go back one level (press and release) or to return to the welcome page (press and hold) during a conversation, can be used to access the different pages (Menu, Perso, etc.) and to return to the telephone screens.

These symbols can be supplemented by small icons or text.
Getting to know your telephone

Audio keys
- **Hang-up key**: to terminate a call.
- **Hands-free/Loudspeaker Key**: to make or answer a call without lifting the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).
  - Lit in hands-free mode or headset mode (short press).
  - Flashing in loudspeaker mode (long press).
- **Intercom/Mute key**:
  - During a conversation: press this key so that your correspondent can no longer hear you.
  - Terminal idle: press this key to answer calls automatically without picking up the receiver (Alcatel-Lucent IP Touch 4008/4018 Phone).
- To adjust the loudspeaker or handset volume up or down

Function keys
- **Messaging key**: to access various mail services
  - If the key flashes orange, a new voice message, a new text message or a call-back request has been received.
  - ‘Redial’ key:
    - To access the ‘Redial’ function (short press)
    - Call back on the last 8 number dialled (long press).

Navigation
- **Up-down navigator**: used to navigate around the home page, through the menus or in a text zone when entering characters.
  - The home page consists of:
    - Information on the status of the set (set locked, call forward, etc.)
    - Date and time
    - Set programming and configuration functions

Functions accessible (set in idle position):
- **Unlock**
- **Lock / unlock your telephone**,
- **Forward**: Divert your calls to another number. (Immediate forwarding, forward to voice mail, forward to bleeper)
- **Settings**: Configure the set (personal assistant, display, ring tone, voice mail, etc.), Barring the reception of a new call during communication.
- **Events**: Accessing recent calls made and unanswered external calls.
- **Other features can be accessed depending on the configuration of the system.**

Features accessible in conversation:
- **Endgary**: Calling a second person during a conversation.
- **Send DTMF**: Sending DTMF signals.
- **Record**: Recording the current conversation.
- **Forbid camp on**: Barring the reception of a new call during communication.

OK key: used to validate your choices and options while programming or configuring.

Back/Exit key: to return to previous menu (short press) or return to first screen (long press).

Function keys and programmable keys
- **Guide key**: use to obtain information on the pre-programmed keys or to access the set programming or configuration.
- **Phone book key**: Access your personal directory.
- **Pre-programmed function keys and programmable key**: List when the function associated with the key is activated.
1 Using your telephone

1.1 Making a call

**1.1.1 Making a call**

- **Dial directly the number for your call**
- **Lift the receiver**
- **Number required**
- **Hands free (Alcatel-Lucent IP Touch 4008/4018 phone only)**
- **Number required**

**Programmed line key during a conversation**

**To make an external call, dial the outside line access code before dialling your correspondent’s number. 9 is the default code for an outside line.**

**For the operator, dial ‘0’ (by default).**

**Depending on how the system is configured, the name or number of the caller is displayed on the screen. Pressing the ‘i’ key displays the name or number of the caller on the screen. If the number is displayed by default, pressing the ‘i’ key displays the name. If the name is displayed by default, pressing the ‘i’ key displays the number.**

**The duration of your external call may be limited in time by the administrator. In this case, a beep sounds and/or a message will be displayed on the screen 20 seconds before the end of the communication.**

1.2 Receiving a call

**1.2.1 Receiving a call**

- **Lift the receiver**
- **Hands free (Alcatel-Lucent IP Touch 4008/4018 phone only)**
- **Press the key for the line that is lit up**

**Terminal idle:**

**You are in hands free mode**

**Call in progress:**

**During a conversation, you can lift the receiver without terminating the call.**

**Activating the loudspeaker during a conversation (receiver lifted) - Loudspeaker**

**During a conversation, the loudspeaker key flashes.**

**Activate loudspeaker (long press)**
1.5 Make a call using the personal phone book

- Press and release the programmed key directly (0 to 9)
- Select the contact to call
- Start the call

1.6 Redialling

- Redialling the last number dialled (redial)
- ‘redial’ key (short press)

1.7 Make a call-back request to a busy number

- Select the number in the last ten issued
- Start the call

1.8 Receiving intercom calls (Alcatel-Lucent IP Touch 4008/4018 Phone only)

You can answer a call without lifting the receiver. When you receive a call, you are automatically connected in hands-free mode. The identity of the caller is displayed on the screen.

- To activate - Terminal idle:
  - Corresponding LED lights up

- When your caller hangs up, intercom mode remains active.

- To deactivate - Terminal idle:
  - The corresponding LED goes out
2

2.1 Making a second call during a conversation

- Call back on the last 8 number dialled (long press).
- Calling from your personal directory (PersSpDial)
- Programmed line key.

If you make an error, hang up: your telephone will ring and you will recover your first call.

2.2 Answering a second call during a conversation

- To return to your first caller and end the conversation in progress
- To transfer your call to another number:

2.3 Barring the reception of a new call during communication

- To bar or authorize new calls during communication

2.4 Switching between calls (Broker call)

- To accept the second call:

2.5 Transferring a call
During a conversation

If the number receiving the transfer answers:

Transfer between two outside calls is not generally possible (depends on country concerned and system configuration).

2.6 Three-way conference with internal and/or external correspondents (conference)

- During a conversation, a second call is on hold
  - During a conversation, you wish to place the call on hold and recover it later, on the same telephone.
  - Recover the call on hold:
    - key for the line whose light is flashing
    - during a conversation

- Cancel conference and return to first correspondent
  - during a conversation

- After the conference, to leave your two correspondents talking together:
  - hang up

2.7 Casual conference

During a 3-way conference, you can add up to three additional participants.

2.8 Placing a call on hold (hold)

- Exclusive hold:
  - During a conversation, you wish to place the call on hold and recover it later, on the same telephone.
  - press the key for the line that is lit up (call in progress)
  - your call is placed on hold

- Recover the call on hold:
  - during a conversation

2.9 Placing an outside call on hold (parking)

- Park/retrieve call:
  - You can place an outside call on hold and recover the call on another telephone:
  - enter the number of the telephone on which you want to resume the conversation
  - Your correspondent is parked and hears the hold melody.
  - To recover the parked call:
    - Park/retrieve call.

If the parked call is not recovered within a preset time (default value 1 min 30), it is transferred to the operator.
### 2.10 Intrusion into an internal conversation

Your correspondent’s line is busy. If the number is not “protected” and if authorised, you can intrude into the call:

- Protection against intrusion:

  - Intrusion protection

- Settings

  - OK

  - Services

  - OK

  - Consultation

  - OK

- Additional services

  - OK

  - Intrusion protect

  - OK

  - Intrusion

  - OK

  - twice

  - enter the number

Protection is cancelled when you hang up.

### 2.11 Sending DTMF signals

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine.

- John 0215

- during a conversation

- to activate

The function is automatically cancelled when you hang up.

### 2.12 Mute, so that your correspondent cannot hear you

You can hear your correspondent but he/she cannot hear you:

- during a conversation

  - disable microphone

  - the button flashes on and off

  - The key is no longer lit

resume the conversation

### 2.13 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:

- during a conversation

  - adjust audio volume

### 2.14 Recording the current conversation

To record the conversation during communication:

- to start recording

  - to stop the recording

At the start or end of recording, your correspondent hears a beep.

### 2.15 Signal malicious calls

This key lets you signal a malicious call. If this call has an internal source, it is signalled to the system by a special message.
### 3.1 Answering the general bell

When the operator is absent, outside calls to the operator are indicated by a general bell. To answer:

- **Night service call pick up**

### 3.2 Manager/secretary filtering

System configuration allows “manager/secretary” groups to be formed, so that the manager’s calls can be directed to one or more secretaries.

**From the manager’s or secretary’s telephone:**

- "filter" programmed key
- "filter" programmed key (when there are several secretaries)
- ‘secretary’ call key (when there are several secretaries)

**Same key to cancel**

Filtering is indicated on the manager’s telephone by the icon corresponding to the “filtering” programmed key.

### 3.3 Call pick-up

You hear a telephone ringing in an office where no-one can answer. If authorised, you can answer the call on your own telephone.

- **If the telephone ringing is in your own pick-up group:**
  - **Group call pick up**

### 3.4 Hunting groups

- **Hunting group call:**
  Certain numbers can form a hunting group and can be called by dialling the group number.
3.5 Calling an internal correspondent on his/her pager

The number called does not answer and you know that the person called has a pager:

- Your correspondent does not reply
- ‘paging’ programmed key
- Paging in progress is displayed

Your correspondent can answer from any telephone in the system.

3.6 Answering a call on your pager

A call on your pager can be answered from any telephone within the system.

- Your pager beeps
- You are connected to the loudspeaker on your correspondent's phone (if he/she has the hands free function)

3.7 Calling a correspondent on his/her loudspeaker

Your internal correspondent does not answer. If authorised, you can remotely activate your correspondent's phone:

- Your correspondent does not reply
- LS announce

3.8 Sending a written message to an internal correspondent

- Predefined message

Select the message to be sent and send message.
**Sharing**

**Message to complete**

- Also to complete
- OK
- OK
- select the message to complete
- complete the message
- send message

**3.9 Send a voice message copy**

- new voice message
- OK
- OK
- personal code
- display number of new and old messages

- Consult
- OK
- Review message
- OK
- Forward message
- OK

- record a comment
- end of recording
- enter the destination voicemail number

- mnemonic
- OK
- OK
- spell the addressee’s name
- send message

**3.10 Sending a recorded message to a number / a distribution list**

- Voice mail
- OK
- OK
- Send
- OK

- personal code
- recording
- end of recording
- enter the destination voicemail number

- mnemonic
- OK
- OK
- Send
- OK

*During the recording, you can:*

- Rewind
- OK
- play back the message from the start.

- Backward
- OK
- listen to the end of the message.

- Pause
- OK
- stop recording momentarily.

- End
- OK
- end of recording.

*Options: used to assign transmission options (confidential, urgent, confirmation, etc.).*
4.1 Diverting calls to another number (immediate diversion)

The number can be your home, portable or car phone, voice message or an internal extension (operator, etc.).

- Forward
- Immediate forward
- OK
- twice
- number to be called
- directory number required (0 to 9)
- press programmed key

You can make calls, but only the destination number can call you.

diversion is acknowledged

4.2 Diverting your calls to your voice message service

- Forward OK
- Remote forward OK
- diversion is acknowledged

4.3 When you return, consult recorded messages

The light indicates that messages have been received.

- display number of new messages
- OK
- personal code
- consulting messages

- While listening to messages, you can:
  - Rewind OK play back the message from the start,
  - Backward OK listen to the end of the message,
  - Pause OK Pause while listening to the message,
  - Forward OK enter the voicemail number,
  - End of message OK terminate consultation.

- After consulting the message, you can:
  - Exit OK play back the message from the start,
  - Erase OK erase message,
  - Call back OK call back sender of message,
  - Save OK save the message,
  - Replay OK listen to message,
  - Forward message OK Send a copy of a message.

4.4 Forwarding your calls from the receiving terminal ("Follow me")
4.5 Cancelling all diversions

Forward OK  Reactivate forward OK twice

4.6 Diverting calls when your line is busy (divert if busy)

Forward when on busy OK  Forward on busy OK twice number receiving diversion

diversion is acknowledged

4.7 Do not disturb

Do not disturb on/off You can make your terminal temporarily unavailable for all calls.

Settings OK Services OK Consultation OK

don’t disturb-Lock OK Do not disturb OK personal code

diversion is acknowledged

Callers wishing to contact you will see the ‘Do Not Disturb’ message displayed on their sets when they try to call.

4.8 Leaving a recorded message for internal callers

You can leave a message on your terminal which will be displayed on the screen of the terminal calling you.

new text message OK  Forward to text OK

Predefined message OK  Msg to complete OK twice complete your message

4.9 Consulting written messages

The light indicates that messages have been received.

new text message OK  display number of new messages

Read message OK  display name of sender, with date, time and ranking of message OK

After consulting the message, you can:

Delete OK Delete the message,

Recall OK Call back sender of message,

Text answer OK Forward a message to the message originator,

Terminate consultation,
5 Managing your charges

5.1 Charging your calls directly to business accounts

You can charge the cost of your outside calls to business account numbers.

5.2 Finding out the cost of an outside call made for an internal user from your terminal
6 Programming your telephone

6.1 Initializing your voice mailbox

Enter your personal code then record your name according to voice guide instructions.

6.2 Customising your voice greeting

You can replace the greeting message by a personal message.

- Light flashes
- Enter your personal code then record your name according to voice guide instructions.

6.3 Modify the password for your phone set

**Settings**

Phone

**Password**

**OK**

- **old code** (4 digits)
- **new code** (4 digits)
- **Enter new password again to confirm**

This code acts as a password controlling access to programming functions and the user Set Locking function (code by default: 0000).

6.4 Modify the password for your voice mailbox

**Settings**

- **Voice mail**
- **Perso options**

- **OK**

- **Personal code**

- **Admin options**
- **Genrl admin**
- **My password**

As long as your voice mailbox has not been initialized, personal code is 0000.
6.5 Configuring the telephone ringer

- Choose the tune
  - Internal call
  - External call

- Choose the type of call to which the ringing is to be associated
  - Internal call
  - External call

- Select the melody of your choice (16 tunes)
  - Apply your choice

- Adjust the ringer volume
  - Ring without beep
  - 1 beep before ring
  - 3 beeps before ring

- Activate/disable meeting mode (progressive ringing)
  - Normal ringing
  - Silent mode
  - Progressive ringing

- Activate/deactivate discreet ring mode

6.6 Adjusting screen brightness

- Adjusting screen brightness
  - Contrast
  - Brightness

6.7 Selecting language

- Select the language of your choice
  - Apply your choice
6.8 Programming your personal directory

- press and release
- enter the number
- select an empty entry in the directory
- modify the associated number
- enter the number

6.9 Programming the programmable keys

- press a key to program

6.10 Programming an appointment reminder

You can define the time of a temporary reminder (one in 24 hours) or a permanent reminder (every day at the same time).

- Program a temporary reminder call.

- At the programmed time, your telephone rings:

- If you are in conversation, the display flashes and an audio tone is generated. After three calls without reply, a temporary request is cancelled but a permanent request remains in memory.

- If your calls are diverted to another terminal, the diversion is not applied to the reminder call.

6.11 Identify the terminal you are on

- WhoamI

6.12 Lock / unlock your telephone

- enter your personal password

Your telephone is locked/unlocked
Programming your telephone

6.13 Call the associated set
The number of another set can be associated with your set number (see Modify the associated number).
To call it:

```
Settings  OK  Services  OK  Consultation  OK
Associate  OK  Call from assoc  OK  OK
```

start the call

6.14 Forward your calls to the associated number
If you have previously defined an associated number, you can forward your calls to this number.

```
Settings  OK  Services  OK  Consultation  OK
Associate  OK
```

```
OK  OK  OK  OK
```

```
OK  OK  OK
```

```
OK  OK
```

```
OK  OK
```

```
OK  OK
```

```
OK  OK
```

```
OK  OK
```

```
OK  OK
```

for forwarding when you do not answer

for immediate forwarding when your line is busy

for forwarding if you do not answer or if you are busy

to cancel the forwarding to associated function

6.15 Modify the associated number
The associated number can be a phone set number, the voice mail number or the pager number.

6.16 The Tandem configuration
This configuration lets you group two sets under a single call number. Your set is then the main set and the second set, usually a DECT set, is the secondary set. Each set has its own directory number, but the tandem number is that of the main set. When you receive a call, the two sets ring simultaneously. When one of the sets answers, the other set stops ringing. When all the lines of the main set are busy, the secondary (DECT) set does not ring. The secondary set can still be called by its own number, but in this case, the tandem function will no longer be taken into account. Most of the functions are common to the two sets, for example: forwarding, meet-me reminder, the various messages, etc., while others are specific to each set, for example: individual directory, last number redial, out of service, set padlock, etc.
For more information regarding this configuration, contact the person in charge of your installation.
Your telephone is compliant with the SIP standard and can be used in simplified mode in a SIP environment. SIP (Session Initiation Protocol) mode is a communication mode that uses a standards-based communication protocol to set up calls without using proprietary communication protocols. In SIP mode, you do not have access to all the Alcatel-Lucent system functions. However, you do have access to the main functions such as 3-way conference calling and direct-call key programming.

In SIP mode, your telephone is identified by a character string called the URI. Within your company, the URI of your correspondent is usually the correspondent’s telephone number.

Switching from one mode to another (SIP/Alcatel-Lucent proprietary) requires some system reconfiguration. For more information, contact your installer or administrator.

7.1 Switch to Alcatel-Lucent proprietary mode

Your phone is in SIP mode and you want to switch to Alcatel-Lucent proprietary mode.

To enable your phone in Alcatel-Lucent system mode, you need to restart it. You can launch a quick restart by pressing the ‘hang-up’ key.

According to the configuration of the telephone system of your company, your phone set can automatically switch to ‘safe’ mode in case of loss of connection with the system, in order to ensure continuity of service. Then, your telephone is running in SIP mode until the connection with the telephone system of your company is re-established. You can access the main functions of your telephone.

The SIP mode is only available for 8 Extended Edition Series

Pre-programmed function keys are disabled in SIP mode

7.2 Switch the phone to SIP mode

Your phone is in Alcatel-Lucent system mode and you want to switch to SIP mode. To do this, you must restart the phone by disconnecting then reconnecting it.

During phone start-up, press the ‘’#’’ key followed by the ‘’#’’ key when the progress bar reaches 2/5.

When the menu is displayed:

To enable your phone in SIP mode, you need to restart it. You can launch a quick restart by pressing the ‘*’ key.

7.3 Making a call

Seizing the line

Call by dialing the internal number of your correspondent

You can program a number on programmable keys 2, 3, 4 and 5 of your phone. If you have programmed a key with your contact’s number, you can call them just by pressing the programmed key.

Make calls via your programmed call keys

You can program a number on programmable keys 2, 3, 4 and 5 of your phone. If you have programmed a key with your contact’s number, you can call them just by pressing the programmed key.
Use the telephone in SIP or 'Safe' mode

- **Call using your correspondents URI**
  - Seizing the line
  - Dial by URI
  - OK
  - enter your correspondent's URI

- **Enter text:** the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+%$&(){}_&@), the # key (,,: '?') or the 1 key ('-')

- In SIP mode, each telephone is identified by a character string called the URI. Within your company, the URI of your correspondent is usually the correspondent's telephone number.

- **Make a call using the personal phone book (1)**
  - press and release
  - select your correspondent from the list
  - Call
  - OK

- **Make a call using the personal phone book (2)**
  - Seizing the line
  - From directory
  - OK
  - select your correspondent from the list

- **Redialling the last number dialled (redial)**
  - 'redial' key (short press)
  - last number redial

### 7.4 Make calls via your programmed call keys

You can program a number on programmable keys 2, 3, 4 and 5 of your phone.

- call the chosen correspondent

### 7.5 Make a call using the personal phone book

- **Make a call using the personal phone book (1)**
  - press and release
  - select your correspondent from the list
  - Call
  - OK

- **Make a call using the personal phone book (2)**
  - Seizing the line
  - From directory
  - OK
  - select your correspondent from the list
7.6 Receiving a call

Another call is received:

- Stop the ringer once
- Reject the call displayed twice
- Answer the call

7.7 Making a second call during a conversation

You are in communication with a first correspondent.

- Lift the receiver hands free line key
- Take call

7.8 Answering a second call during a conversation

You are in communication with a first correspondent.

- A second correspondent is trying to call you:
  - Enter the text: the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+% $ / & () [ ] =) or # key (@) or 0 key (, , : ' ? !) or 1 key (_ _).
  - In SIP mode, each telephone is identified by a character string called the URI. Within your company, the URI of your correspondent is usually the correspondents telephone number.
  - To cancel your second call and recover the first:
    - Hang up the ongoing call key for the line whose light is flashing

- Dial by URI
- From directory
- OK
- OK
- OK
Use the telephone in SIP mode

Answer call displayed

- Answer call displayed
  - line key with light flashing
  - To return to your first caller and end the conversation in progress

7.8 Placing a call on hold (hold)

- Placing a call on hold (hold)
  - during a conversation
  - line key with light flashing

7.9 Switching between calls (Broker call)

- Switching between calls (Broker call)
  - You are in communication with a first correspondent.
  - To accept the second call:

7.10 Transferring a call

- Transferring a call
  - You are in communication with a first correspondent. A second correspondent is on hold. You want to transfer the ongoing call to a 3rd correspondent.
Use the telephone in SIP mode

### 7.12 Three-way conference with internal and/or external correspondents (conference)

- During a conversation, a second call is on hold

During a conversation

- hang up on all correspondent

### 7.13 Mute, so that your correspondent cannot hear you

You can hear your correspondent but he/she cannot hear you:

- during a conversation → → the button flashes on and off
- disable microphone

The key is no longer lit

- resume the conversation

### 7.14 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:

- during a conversation → adjust audio volume

### 7.15 Diverting calls to another number (immediate diversion)

- Forward → forwarding status of your telephone → Immediate forward
- SIP → From directory
- number receiving diversion
- OK
- OK
- OK

You can continue to make calls but can only receive calls on the phone to which you have forwarded your calls

Modify the forwarding

- Forward → forwarding status of your telephone → Immediate forward
- SIP → From directory
- number receiving diversion
- OK
- OK
- OK

save the modification

return to first screen
Use the telephone in SIP mode

\[\text{Cancel the forwarding}\]

\[\text{forward} \rightarrow \text{forwarding status of your telephone} \rightarrow \text{Deactivate} \rightarrow \text{return to first screen}\]

\[\text{7.16 Diverting your calls to your voice message service}\]

\[\text{forward} \rightarrow \text{ Imm fwd to VM} \rightarrow \text{OK}\]

\[\text{7.17 Consulting your voice mailbox}\]

\[\text{display number of new and old messages} \rightarrow \text{Voice mail} \rightarrow \text{OK}\]

\[\text{confirm access to the voice mail}\]

\[\text{follow the instructions of the voice guide}\]

\[\text{terminate consultation}\]

\[\text{7.18 Programming the programmable keys}\]

\[\text{You can program a number on programmable keys 2, 3, 4 and 5 of your phone.}\]

\[\text{Settings} \rightarrow \text{Phone} \rightarrow \text{Speed Dial} \rightarrow \text{OK}\]

\[\text{key programming status display}\]

\[\text{press the key you want to program}\]

\[\text{Program using the number:}\]

\[\text{1st name} \rightarrow \text{Name} \rightarrow \text{OK}\]

\[\text{enter the first name}\]

\[\text{type the name}\]

\[\text{SIP} \rightarrow \text{OK}\]

\[\text{programmed line key}\]

\[\text{enter the contact's number or uri}\]

\[\text{Program using the directory:}\]

\[\text{From directory} \rightarrow \text{OK} \rightarrow \text{OK} \rightarrow \text{programmed line key}\]

\[\text{select a directory entry}\]
**7.19 Change your direct call keys**

- Settings OK Phone OK Speed Dial OK

Press the key you want to program.

**Reprogram using the number:**

- First name OK Name OK
- Enter the first name.

**Reprogram using the directory:**

- From directory OK Name OK
- Select a directory entry.

**7.20 Delete a direct call key**

- Settings OK Phone OK Speed Dial OK

Press the key you want to delete.

**7.21 Programming your personal directory**

- Access your personal directory.

- Directory OK

Press and release.

- Create a record in the personal phone book.

- New OK Name 1st name SIP
- Enter name, first name and number of your contact.

- Save the record.
- Return to first screen.

- Modifying a card in the personal directory.

- Name 1st name SIP
- Enter name, first name and number of your contact.
Use the telephone in SIP mode

7.22 Configuring the telephone ringer

- Delete a record

- Choose the tune

- Adjusting the ringer volume

Activate/disable meeting mode (progressive ringing)

Activate/deactivate discreet ring mode

Adjust ringer volume while a call arrives

enter the text: the number pad keys have letters that you can display by successive presses. Some special characters can be displayed by successively pressing the * key (+% $ / () [ ] =) or # key (@) or 0 key (, , : ' ? !) or 1 key (- _).
Use the telephone in SIP mode

7.23 Adjusting screen brightness

7.24 Selecting language

7.25 Sending DTMF signals

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine. By default during a communication, your telephone in SIP mode is configured to send codes in voice frequency: enter these codes directly using the keys on your telephone. For more information regarding this configuration, contact the person in charge of your installation.
Independent of the legal warranty that covers this appliance, it is guaranteed for 1 year, parts and labour, counting from the date indicated on your invoice. The invoice will be demanded if making a claim under the warranty. The warranty does not however apply in the following cases: in the event of use that does not comply with the instructions given in this user’s manual, faults or damage caused by natural wear, damage resulting from a cause external to the appliance (e.g. impact, fall, exposure to dampness, etc.), noncompliant installation or modifications or repairs carried out by people who are not approved by the manufacturer or retailer.

Warning: never place your telephone in contact with water. To clean your telephone, you may however use a damp soft cloth. Never use solvents (trichlorethylene, acetone, etc.) which may damage the plastic parts of your telephone. Never spray it with cleaning products.

To avoid accidentally damaging the set telephone line connector, make sure you position the cord correctly in the compartment intended for this purpose.

The ear piece and microphone area of the handset may attract metallic objects that may be dangerous for the ear.

The wording is not contractual and may be subject to change. Some functions of your telephone are controlled by a software key and the configuration of the unit.

Declarations of compliance
EC countries: we, Alcatel-Lucent Enterprise, declare that the Alcatel-Lucent IP Touch 4008/4018 Phone and 4019 Digital Phone products comply with the essential demands of Directive 1999/5/CE of the European Parliament and Council. A copy of the original of this declaration of compliance can be obtained from your installer.

Consumption in standby: 3,5V.

Information relative to the environment
This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.

Operating conditions
Operating temperature range: -5°C /45°C.

Acoustic shock protection
The acoustic level of the signal generated by the handset earpiece is less than 130 dBspl for a transient signal (123 dBspl for Australia) and less than 118 dBspl (rms) for a continuous signal (120 dBA for Australia).

Directive 2003/10/EC specifying the risks inherent in noise at work
The ring contributes towards overall daily noise; at its maximum setting, the level is 105 dBA at 60 cm from terminal. To reduce the level, the following is recommended:
- reduce the setting (9 levels of 5 dB)
- program a progressive ring.

Alcatel-Lucent Enterprise, in keeping with its policy of constant product improvement for the customer, reserves the right to modify product specifications without prior notice. Copyright © Alcatel-Lucent Enterprise. 2009. All rights reserved.

MU19008BSAD-E910ed01-0950