8254 DECT Handset
OpenTouch™ Suite for MLE
User Manual
8AL90387ENAAed01a – 06/2020
This document describes the services offered by the 8254 DECT Handset connected to an OmniPCX Enterprise system.

Your phone can be connected to an IBS, RBS, IP-xBS, or IP-Dect radio base station depending on the company telephone system. Some features depend on the type of radio base station you are connected to. A specific chapter is used to describe features when connected to a GAP compatible radio base station (see chapter: Using the telephone in GAP mode).

Operating conditions
This approved DECT telephone is intended to be used with an Alcatel-Lucent Enterprise cordless PABX. The following conditions must be respected, notably concerning the use of radioelectric frequencies:

- Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.
- To limit the risk of interference, people with pacemakers must keep the wireless telephone away from their equipment (minimum distance of 15 cm/6 inches).
- It is recommended to follow the standard acceptance procedures before using this equipment in human safety critical areas (hospitals...).
- DECT equipment can only be used to establish links between fixed points if these links are temporary.
- The conditions of access to a DECT equipment telepoint network shall be stipulated by contract with the operator of the authorized telepoint network concerned.
- Your phone is IP65 compliant but you must remember to firmly close all covers.
- Switch off the telephone before changing the battery.
- You must not switch on or use your telephone near gas or inflammable liquids.
- The headset includes magnetic elements that may attract sharp metallic objects.
- There is a danger of explosion if the battery is replaced incorrectly. Use only recommended battery: Alcatel-Lucent 3BN67332AA (Dongguan DRN New Energy Co. Ltd. RTR001FXX - Zhongshan Tianmao Battery Co. Ltd. BP1709/A - Li-ion 3.7V 1100mAh 4.1Wh).
- The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an ‘on/off’ facility.
- Charge the battery for about 6 hours before initial use.
- Use only recommended charging units:
  - 82x4 DECT Handset desktop charger (3BN67371AA).
  - 82x4 DECT Handset dual desktop charger (3BN67372AA).
- With the following Power Supply Units:
  - 8232 DECT Handset Desktop charger PSU Europe (3BN67335AA) TenPao (Model S005AYV0500100) – efficiency level VI (rating I/P:AC 100-240V, 0.2A; O/P: DC 5V, 1A).
  - 8232 DECT Handset Desktop charger PSU WW (3BN67336AA) TenPao (Model S008ACM0500100 with UK,US,AUS plugs) – efficiency level VI (rating I/P:AC 100-240V, 0.3A; O/P:DC 5V, 1A).
  - DECT Desktop chargers PSU India (3BN67377AA) TenPao (Model S005AY10500100) – efficiency level VI (rating I/P:AC 100-240V, 0.2A; O/P: DC 5V, 1A).
- To prevent possible hearing damage, do not listen at high volume levels for long periods.

The labels and icons presented in this document are not contractually binding and may be modified without prior warning. The labels and icons displayed on your phone depend on the system to which you are connected and may differ from those specified in this document.
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1 Getting to know your telephone

1.1 Phone description

- Make a call.
- Answer the call.
- Long press (feature depending on the system): redial last number or access the redial list.
- Switching between two calls (Broker call).

1. Switch off ringer.
2. Hang up.
3. Return to previous menu.
4. Short press: access MENU.
5. OK: confirm.
6. Left, right, up, down arrows: navigate.
7. Down navigation key: access to personal directory.
8. Access MENU: press the ‘OK’ key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing…).
9. Short press: press on this key to light up the screen when the phone is in idle state.
Fixed softkeys.
The following icons are displayed depending on the status of the handset. Select the corresponding softkey to access the feature.

- Short press: access the company directory (access the dial by name feature).
- Long press: identify the terminal you are on.
- In communication mode: activate/deactivate the mute feature (short press). No feature is associated with this key in idle mode.
- Short press in idle state: access the ringer and vibrate adjustment feature.
- Long press in idle state: activate/deactivate vibrate feature \(^{(1)}\).

- Short press during incoming call (ringing): answer the incoming call in loudspeaker mode.
- Short press during communication: activate/deactivate the loudspeaker.

- Long press (features depending on the system): access to personal speed dial / access the DTMF feature during a conversation.

LED

- Green steady: the phone is on the charger and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.
- Slow orange flashing: telephonic event such as unread message, missed call, etc.
- Rapid orange flashing: incoming call.
- Slow Red flashing: out of coverage.
- Rapid red flashing: low battery warning (low battery is signaled when battery level reaches 10%). Put the handset on its charger.
- Rapid color changing: upgrade version (flashing).

- Short press: increase the volume of the ring tone during an incoming call (8 steps) or increase the volume of the earpiece or loudspeaker during a conversation (8 steps).
- Long press in conversation: activate/deactivate the loudspeaker.

- Short press: decrease the volume of the ring tone during an incoming call (8 steps) or decrease the volume of the earpiece or loudspeaker during a conversation (8 steps).
- Long press during communication: activate/deactivate the mute feature.

- 3.5 mm, 4-pole jack (TRRS standards: CTIA).

- Clip to hook your phone on your belt. You can remove the clip and use a cover instead (sold separately).

- Battery cover lock.

- Earpiece.

- Microphone.

\(^{(1)}\) Depending on the handset's settings.
### 1.2 Status icons

The status icons are displayed on the welcome screen and indicate the status of the telephone.

- **Battery charge level ( ]] > ]] > ]] > ]] ).**
- **In charge (Flashing icon).**
- **New event(s) - callback request, voice mail, text mail, missed call.**
- **Call diversion activated.**
- **Vibrate mode active.**
- **Ringer active.**
- **Ringer disabled.**
- **Radio reception quality - Normal power mode.**
- **Radio reception quality - 50 mW Power mode.**
- **Loudspeaker on (in conversation).**
- **Mute on (in conversation).**

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator.

Press the 'OK' key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing…).
### 1.3 MENU icons

The MENU is accessible from the welcome screen by pressing the Menu key.

It provides access to all the functions available on your system. All icons are described in their unselected state. When selected, the icons are displayed in white on a blue background: 📞 → 📞.

<table>
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<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
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<tr>
<td>📞</td>
<td>Contacts: Manage your personal directory and access the company directory.</td>
</tr>
<tr>
<td>📞</td>
<td>Dialed: Call back one of the last numbers dialed.</td>
</tr>
<tr>
<td>📞</td>
<td>Forward: Divert your calls to voicemail or another number. Cancelling all forwards.</td>
</tr>
<tr>
<td>📩</td>
<td>Messages: Consult and send voice and text messages.</td>
</tr>
<tr>
<td>🛠️</td>
<td>Settings: Access the general settings of the phone (audio settings, keys, screensaver, dock settings, language, select system, reset settings, status).</td>
</tr>
<tr>
<td>🛠️</td>
<td>Services: Access the services configuration of the handset (associate, overflow, password, name, number, etc.).</td>
</tr>
<tr>
<td>🌐</td>
<td>Language: Choice of language.</td>
</tr>
<tr>
<td>📣</td>
<td>Ring: Ringing setting.</td>
</tr>
<tr>
<td>🕒</td>
<td>Alarms: Programming an appointment reminder.</td>
</tr>
<tr>
<td>📞</td>
<td>Call log: Access the log of all incoming and outgoing calls.</td>
</tr>
<tr>
<td>🗝️</td>
<td>Lock: Lock/unlock the set.</td>
</tr>
<tr>
<td>🍀</td>
<td>Install: Installation.</td>
</tr>
<tr>
<td>🚨</td>
<td>Alarm Settings: alarm settings menu (password protected).</td>
</tr>
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1.4 Call icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>📞</td>
<td>Making a call. The example is given for the first call (line 1).</td>
</tr>
<tr>
<td>📞</td>
<td>Receiving a call. The example is given for the first call (line 1).</td>
</tr>
<tr>
<td>🎵</td>
<td>Call on hold. The example is given for the first call (line 1). When you make a second call, your first contact is put on hold.</td>
</tr>
<tr>
<td>💌</td>
<td>Sending text message if internal number is busy.</td>
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<td>📧</td>
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<td>📜</td>
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<td>🔄</td>
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<td>🎵</td>
<td>Switching to DTMF signals.</td>
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<tr>
<td>🔄</td>
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<td>📞</td>
<td>Immediate forwarding.</td>
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<td>📞</td>
<td>Cancel enquiry.</td>
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In the event of a multiple call, the icons have symbols (such as numbers) to distinguish between the different callers.

Example: first call is on hold, second call is ongoing 🎵/📞.
1.5 Accessing the MENU and navigating

The screen descriptions are given as examples and are not exact representations of what can be displayed on your handset.

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<td>Use the navigator keys and press the OK key to select a function.</td>
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<td>Navigating within a function.</td>
<td>You can move vertically along the various labels within the function Press the OK key to validate your choice.</td>
</tr>
<tr>
<td>OR</td>
<td>You can move horizontally along the various icons within the function Press the OK key to validate your choice.</td>
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Press the ‘OK’ key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing…).
2 Getting started

In order to have a fully operational 8254 DECT handset, make sure that you have the following items with your handset: the battery, the AC/DC adapter, and the power supply.

2.1 Unboxing

- The 8254 DECT Handset with the fixed belt clip.
- The battery.
- The battery cover.

The safety and regulatory instructions to be read carefully.

A desk charger for your phone is needed (single or dual charger). The charger is sold separately.

2.2 Installing the battery in the telephone

Unlock the cover.

If the belt clip is installed, you must lift it up and maintain it in this position during the battery installation or replacement.

Lift up the cover.
Getting started

Inserting the battery:
- Position the battery 'connectors' side as shown in the drawing (A).
- Terminate the installation of the battery in its compartment by pressing as shown in the drawing (B).

Replace the cover.

Make sure that the lock is correctly positioned.

2.3 Charging your telephone battery

The charger is sold separately.

2.3.1 Charging the battery on a single charger

Place the handset into the support facing you, as shown in the picture. Plug the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

The AC/DC adaptor is not provided with the set. Please contact your provider for a recommended AC/DC adaptor.

Depending on the configuration of the handset, a beep is emitted when charging begins. The battery status icon flashes and the LED lights up.

- Green steady: the phone is on the charger and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.

You can configure how the handset behaves when it is installed on the charger using the settings menu. Refer to the chapter on configuring your telephone: Adjusting your telephone functions.
2.3.2 Charging the battery on a dual charger

Place the handset into the Dual Charger front slot facing you.

If you have a spare battery, you can charge it at the same time. Place the spare battery pack in the back slot, charging contacts down. Push the spare battery forward and downward under the clip to keep it on charge (A).

The AC/DC adaptor is not provided with the set. Please contact your provider for a recommended AC/DC adaptator.

Depending on the configuration of the handset, a beep is emitted when charging begins. The battery status icon flashes and the LED lights up. If a spare battery is on charge, a dedicated LED on the charger lights up.

- Green steady: the battery is fully charged.
- Red steady: battery charging.

To remove the spare battery, push it down and backward to unclip it.

- You can configure how the handset behaves when it is installed on the charger using the settings menu. Refer to the chapter on configuring your telephone: Adjusting your telephone functions.

2.3.3 LED

- Green steady: the battery is fully charged.
- Red steady: battery charging.

Recharge your telephone battery regularly. The telephone can be on or off when recharging the battery. If the telephone is to remain unused or out of its charger for several weeks, remove the battery and store it separately.

The battery charging time is usually less than 3 hours. Charging time depends on the power source where the cable USB is plugged (computer, AC/DC adapter, ...).

The charging time for the spare battery is usually 6 hours.

2.3.4 Autonomy of your telephone

<table>
<thead>
<tr>
<th></th>
<th>Up to 100 hours when screensaver is activated.</th>
</tr>
</thead>
<tbody>
<tr>
<td>On standby in the radio coverage zone</td>
<td>Up to 200 hours without screensaver.</td>
</tr>
<tr>
<td>In continuous conversation</td>
<td>Up to 20 hours.</td>
</tr>
</tbody>
</table>

Switch off the telephone before changing the battery.
2.4 Switching on your telephone

- Press the switch on/off key (Long press).
- Your telephone is switched on.

If the display fails to light up or the battery icon is flashing, recharge the battery.

If the radio reception icon doesn't appear on the telephone display:

- Check that you are in an area covered (if you are not, move close to a radio access point).
- Check that the telephone is properly installed in the system (consult the PABX manager).

*Auto install?:* If the display indicates this message, please contact your installation technician or consult the following chapter: Registering the telephone.

2.5 Switching off your telephone

- Press the switch on/off key (Long press).
- Confirm switching off: Yes.
- Your telephone is switched off.
3 Using your telephone

3.1 Identify the terminal you are on

- Displays your telephone number (Long press).

OR

- Access MENU.

- Services

- Displays your telephone number.

3.2 Messaging portal

The messaging portal allows you to access and manage features such as voice messages, text messaging, or missed calls.

The message icon is displayed in the status bar when you receive a new event (new voice message, new text message, callback request, or new missed call). In the event of a missed call, a blue arrow is displayed in the status bar. Information about the event is displayed on the screen. The orange LED on your telephone flashes to indicate that you have a new request. You are alerted by a special tone. The event priority is (from high to low): voice message, text message, callback request and missed call.

Accessing the messaging portal

- If the message icon in the status bar from the welcome screen is not selected, select it by using the left/right navigation keys. Press the OK key to access the messaging portal. New events are automatically displayed.

OR

- Access MENU.

- Messages
  Access the messaging portal.
Accessing the features of the messaging portal

- Use the left/right navigation keys to select the desired tab.

- **Call log**: Consulting external missed calls. Enter your password if required (Depending on the system configuration and your preferences).

- **Call log**: Consulting internal missed calls. Enter your password if required (Depending on the system configuration and your preferences).

- **Voice Mail**: Access the voice mail. Enter your password if required (Depending on the system configuration and your preferences).

- **Text mails**: Access the text mail. Enter your password if required (Depending on the system configuration and your preferences).

- Access to callback requests.

- Use the up-down navigation keys to select an event and press OK to open it.

Unread events are in bold.

Actions available from the messaging portal

The actions you can perform when you access the messaging portal depend on the selected tab and the state of the event (new or acknowledged).

- Use the up-down navigation keys to select the action and press OK

- **Delete**: Delete the selected entry.
- **Delete all**: Delete all events of the selected tab.
- **Call back**: Call the contact, originator of the event.
- **Answer by text**: Answer with a text message.
- **Next**: Display the following event.
- **Back**: Return to previous menu.

A text message is automatically deleted after you read it. A missed call is automatically deleted if you return the call.

When consulting an event, you can delete the event once you have consulted it. However, you can choose to delete all events in one go.
3.3 Call log

- Access MENU.
- Call log
  - < Incoming calls.
  - > Outgoing calls.

3.4 Making a call

- Dial.
- Send the call.

You can use the 'OK' key to make the call: \( \rightarrow \) Call.

To make an external call, dial the outside line access code before dialing your contact number.

You are in communication:

- Hang up.

3.5 Calling from your personal directory

Quick access:

- Access MENU.
- Contacts
- Personal Dir
  - Validate access to the 'personal directory'.
- Select the name of the person you wish to call.
- Send the call.

Quick access: \( \rightarrow \). Quick access is enabled if you have at least one contact in your personal directory.
### 3.6 Calling your caller by name (company directory)

<table>
<thead>
<tr>
<th>Quick access:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Access MENU.</td>
<td></td>
</tr>
<tr>
<td>Contacts</td>
<td></td>
</tr>
<tr>
<td>Phone Book</td>
<td></td>
</tr>
</tbody>
</table>

- Enter the first letters of the name, name-first name or the initials of your caller.
- Apply.
- Select the type of search you want (last name, last name and first name or initials).
- Select the desired name.
- Send the call.

Name must be entered in format name / space / first name.

(short press): for fast access to this function from the home screen page, press the directory key.

### 3.7 Receiving a call

You are receiving a call.

Use one of the following:

- Answer the call by selecting the 'answer' key or the 'OK' key.
- Pick up the phone from the charger (depending on the handset's settings).
- Disabling the ringer: press the hang up key when your telephone rings: it is still possible to answer by pressing the off hook key.

Speak.

- Hang up.

The ringer does not ring if:

- The vibrate mode is active, the vibrate mode active icon is displayed on the screen saver.
- The ringer is disabled, the ringer disabled icon is displayed on the screen saver.

You can use a headset with your phone. If you want the headset to ring only when receiving an incoming call, you must activate the headset mode.
3.8 Redialing

Call back one of the last numbers dialed.

<table>
<thead>
<tr>
<th>Quick access:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Long press(1)</td>
<td></td>
</tr>
</tbody>
</table>

- Access MENU.
- Dialed
- Select the number in the list.
- Display information about the selected contact (number, date of the last call).
- Send the call.

(1) Quick access: Long press. The quick access depends on the system configuration.

3.9 Requesting automatic callback if internal number is busy

The telephone of the internal caller you are trying to contact is busy, and you want the person to call you back as soon as they are free.

- Call Back.
- Validate.

To cancel the automatic callback request, enter the 'Cancel automatic callback' function code.

3.10 Consult callback request

Someone has tried to call you and left a callback request.

When you receive a callback request, the message icon is displayed on the welcome screen. The orange LED on your telephone flashes to indicate there is a message.

- Select the message icon in the notification area.

OR

- Access MENU.
- Messages
Using your telephone

• Access to callback requests.
• Names of the contacts who leave a callback request are listed.

• Select a contact.

• Delete: delete the callback request.
• Call back: call back the contact.
• Back: to return to the home page.

The message icon disappears once all new events have been consulted.

3.11 Sending text message if internal number is busy

The telephone of the internal contact you are trying to contact is busy and you want to leave them a text message. This feature depends on the contact’s system.

• Text Mail

• Select the type of message to send (Fixed Messages, Prg Messages, New Message).
• Follow information displayed on the screen.

3.12 Speaking on the loudspeaker of a busy internal contact

In some cases, you might have to broadcast on the loudspeaker of a busy contact. This feature must be configured by the administrator.

• LS announce

• You can talk, your contact will hear you on their loudspeaker.

3.13 Sending a text message to an internal contact

• Access MENU.

• Messages

• New Text Msg
• Confirm.

• Send a Message ?
• Confirm.

• Dial the number of your contact (dial, directories, last numbers dialed...).
• Confirm.
Using your telephone

- Select the type of message to send (Fixed Messages, Prg Messages, New Message).
- Follow information displayed on the screen.

If selected message has to be completed:
- Confirm access to the message to be completed.
- Complete the message.
- Apply.

When editing a message to be completed you can use the delete key to delete any entered characters. The navigator keys let you move the cursor in an input field.

3.14 Send a voice message copy

- Access MENU.
- Messages
- New voicemsg
  - Confirm access to the voice mail.
- Enter your personal mailbox password.
  - Confirm.

Listen to the message to send and follow the voice guide instructions.

3.15 Sending a recorded message to a number or a distribution list

- Access MENU.
- Messages
- New voicemsg
  - Confirm access to the voice mail.
- Personal code.
  - Confirm.

Follow the instructions of the voice guide.
3.16 Consulting your voice mailbox

When you have received a message, the message icon is displayed on the welcome screen. The orange LED on your telephone flashes to indicate there is a message.

- Select the message icon in the notification area.
- The number of new vocal messages is displayed in the phone notification area.

OR

- Access MENU.
  - Messages

- Voice Mail
  - Confirm access to the voice mail.
  - Enter your personal mailbox password.
  - Confirm.
  - Follow the instructions of the voice guide.

Please refer to the administrator for your password.

3.17 Consulting text messages

When you have received a message, the message icon is displayed on the welcome screen. The yellow LED on your telephone flashes to indicate there is a message.

- Select the message icon in the notification area.
- The number of new text messages is displayed.

OR

- Access MENU.
  - Messages

- Text Mail
  - Confirm.

- Read the first message.
Using your telephone

- Confirm access to 'Options'.
- From the options menu, you can erase the message, callback the message sender, answer the message or read the next message.

The message icon disappears once the message has been read.

### 3.18 Forwarding calls to another number (immediate forward)

The number can be your home, mobile, voice mailbox or an internal extension (operator, etc.).

- Access MENU.
- **Forward**
- Confirm access to immediate diversion.
- **Fwd Immediate**
- Confirm.
- **Activate Fwd / Modify Fwd**
- Dial the number of your contact (dial, directories, last numbers dialed...).
- Confirm.

You can continue to make calls while your telephone is diverted.

General remark concerning diversions: you can only activate a single diversion on your telephone. Programming a new diversion will cancel the previous one.

### 3.19 Different types of diversions / Example of diversion on busy

#### 3.19.1 Different types of diversions

You can initiate different types of forwarding from the call forward list.

- Access MENU.
- **Forward**
- Confirm access to immediate diversion.
- Select the 'List of diversions' icon.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Fwd on Busy</strong></td>
<td>When you are in conversation and all your lines are busy, all your calls are diverted to the defined number.</td>
</tr>
<tr>
<td><strong>Fwd On No Rep</strong></td>
<td>When you are absent, all your calls are forwarded to the number of your choice (delayed forwarding on no answer).</td>
</tr>
<tr>
<td><strong>Fwd Busy/NoRep</strong></td>
<td>When you are absent or already in communication (all lines are busy), all your calls are forwarded to the defined number.</td>
</tr>
<tr>
<td><strong>Remote Forward</strong></td>
<td>Program the forwarding of a set from another set (immediate remote forwarding) A typical use of this feature is to program a forward from your set to another set from a third set.</td>
</tr>
</tbody>
</table>
### 3.19.2 Example of diversion on busy

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>2.</td>
<td>Forward</td>
</tr>
<tr>
<td>3.</td>
<td>Confirm access to immediate diversion.</td>
</tr>
<tr>
<td>4.</td>
<td>Select the 'List of diversions' icon.</td>
</tr>
<tr>
<td>5.</td>
<td>Confirm.</td>
</tr>
<tr>
<td>6.</td>
<td>Fwd on Busy</td>
</tr>
<tr>
<td>7.</td>
<td>Dial the number of your contact (dial, directories, last numbers dialed...).</td>
</tr>
<tr>
<td>8.</td>
<td>Confirm.</td>
</tr>
</tbody>
</table>

### 3.20 Diverting calls to your voice mailbox

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>2.</td>
<td>Forward</td>
</tr>
<tr>
<td>3.</td>
<td>Fwd Immediate Voice Mail</td>
</tr>
<tr>
<td>4.</td>
<td>Confirm.</td>
</tr>
</tbody>
</table>

### 3.21 Display an absence message

When you are absent you can program an absence message that will be displayed on the caller's phone when they call you.

<table>
<thead>
<tr>
<th>Step</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>2.</td>
<td>Forward</td>
</tr>
<tr>
<td>3.</td>
<td>Absence Msg</td>
</tr>
<tr>
<td>4.</td>
<td>Confirm.</td>
</tr>
<tr>
<td>5.</td>
<td>Select the message type between predefined messages, messages to complete and message to create. Complete the message if necessary.</td>
</tr>
<tr>
<td>6.</td>
<td>Apply. You can read the message before applying it: <strong>Read</strong>. The following text is displayed on the screen: Absence message.</td>
</tr>
</tbody>
</table>

Follow the same procedure to deactivate the absence message: **deact Abs Msg**.
3.22 Program your associate number

The associated number can be a phone set number, the voice mail number or the pager number. It can be used as overflow number.

- Access MENU.
- Services
- Use the left-right navigation keys to select the feature.
- Associate
- Apply.
- Modify
- Dial the number of your contact (dial, directories, last numbers dialed...).
- Confirm.

3.23 Define an overflow number

When your set is not available, outside the coverage area or not working, calls to your set will be automatically forwarded to this number if it has been defined.

- Access MENU.
- Services
- Use the left-right navigation keys to select the feature.
- Overflow
- Apply.
- Modify
- Dial the number of your contact (dial, directories, last numbers dialed...).
- Confirm.
3.24 Cancelling all forwards

- Access MENU.
- Forward
- Select the 'Diversion cancellation' icon.
- *Deact Forward*
- Confirm.

3.25 Answering the general bell

When the operator is absent, incoming external calls are diverted to a general bell. You can answer these calls:

- Access MENU.
- Services
- Use the left-right navigation keys to select the feature.
- Services
- *Call pick up services*
- *Night call pick up*

3.26 Call pick-up

You hear a telephone ringing in an office where no-one can answer. If authorised, you can answer the call on your own telephone.

- Access MENU.
- Services
- Use the left-right navigation keys to select the feature.
- Services
- *Call pick up services*
If the telephone ringing is not in your pick-up group:

- **Pick Up**

- **Dial a Number**
  - Enter number of ringing telephone.
  - Apply.

If the telephone ringing is in your own pick-up group:

- **Group call pick up**

The system can be configured to prevent call pick-up on some telephones

### 3.27 Hunting groups

#### 3.27.1 Hunting group call

Some phone sets can be associated to form a group. You can contact any one of them by dialling the group number.

Belonging to a group does not affect the management of direct calls. A specific telephone within a group can always be called by using its own number.

#### 3.27.2 Temporary exit from your hunting group / Return into your group

- **Access MENU.**
- **Services**
  - Use the left-right navigation keys to select the feature.
  - **Services**
    - **Diverse services**
      - **In hunting grp / Out hunting grp**
      - Your group number.
      - Apply.
4 During a conversation

During a call and without losing the connection, there are several ways to access the options offered by your system, using:

- The list of icons at the top of the screen (use the left-right navigation keys).
- The list of items at the bottom of the screen use the up-down navigation keys when the call in progress or the call on hold is selected).

<p>| | | | | | | | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td></td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1  Call in progress.
2  Slot for second call (call in progress / call waiting - if a second call is present).
3  Transfer.
4  Conference.
5  Contacts.
6  Voice frequency.
7  Additional options: Enquiry Call, Record, Park, Forbidden service, Back.
8  Call duration and cost.

4.1 Make a second call

- You are in conversation with one contact.
- Dial the number.
- Send the call.
- The first call is on hold.

Recover the call on hold

- Hang up.
- Your telephone rings.
- Recover the call on hold.

You can also initiate another call by using the 'Enquiry call' feature.
4.2 Receiving a second call

You are in conversation and a caller is trying to contact you:

A beep is sent and the caller's name is displayed for 3 seconds.

<table>
<thead>
<tr>
<th>Or</th>
<th>• Answer the call.</th>
</tr>
</thead>
<tbody>
<tr>
<td>🎧</td>
<td>• The first call is on hold.</td>
</tr>
</tbody>
</table>

Over 3 seconds, move with the navigate-left-right key to the receiving a second call icon, to see the identity of the second caller (and off-hook if necessary): 📞.

4.3 Switching between two calls (Broker call)

During a call, to recover the caller on hold:

| 📞  | • Recover the call on hold. |

You can establish the identity of the waiting call without taking it by using the navigate-left-right key.

<table>
<thead>
<tr>
<th>🎧</th>
<th>• Display the caller's identity.</th>
</tr>
</thead>
<tbody>
<tr>
<td>📞</td>
<td>• Recover the call on hold.</td>
</tr>
</tbody>
</table>

4.4 Transferring a call

During a conversation, to transfer the call to another number:

You are in communication with a first caller:

<table>
<thead>
<tr>
<th>📞</th>
<th>• Call the recipient of the transfer.</th>
</tr>
</thead>
<tbody>
<tr>
<td>📞</td>
<td>• Send the call.</td>
</tr>
</tbody>
</table>

You are in conversation with the destination number:

| 📞  | • Transfer |

The two callers are connected.

**Blind transfer**

After dialing the number of the recipient, you can use ‘Transfer’ to transfer the call directly without waiting for the person to answer. The transfer between two external parties and the transfer action by the on-hook key depends on the system configuration.
During a conversation

4.5 Three-way conference with internal and/or external contacts (conference)

During a conversation, a second call is on hold:

- **Conference**
- You are in conference mode.

Cancel conference and return to first contact (If conference is active):

- **End of conference**

After the conference, to leave your two contacts talking together:

- Your two callers are in conversation.

This feature needs setting up. If necessary, contact your system administrator. Please note that the cost of the call between the parties remaining after you have left the conference will be charged to your account.

4.6 Placing an outside call on hold (parking)

You can park an outside caller in order to take the call on another set.

You are holding an external conversation.

- **Park**
- Number to be called.

Your caller is parked and hears the hold melody.

If you on-hook without entering the number of a call park destination set, the call will be parked on your set.

To recover your parked call:

- Access MENU.
- **Services**
- **Services**
- **Call pick up services**
- **Park**

You are on a call.

If the parked call is not recovered within a preset time (by default 1 minute 30), it is directed to the operator. However, this preset time can be modified by your administrator.
4.7 Activate/deactivate voice frequency

This feature depends on the system configuration. If necessary, contact your administrator. During a call, you sometimes have to send DTMF signals, for example, for a voice message service, an automatic switchboard or when remotely consulting an answering machine:

- You are in conversation with one contact.

To activate DTMF mode:

- Send MF
- To activate.
- Sending DTMF signals.

To deactivate DTMF mode:

- Deactivate MF

The function is automatically cancelled when you hang up. During a conversation, you can activate and deactivate the DTMF mode by pressing the * key (long press).
5 Programming your telephone

5.1 Identify the terminal you are on

- Displays your telephone number (long press).

5.2 Initializing your voice mailbox

Before starting initialization, make sure the administrator has created a voice mailbox.

- You can use the Message icon on the welcome screen to initialize your voice mailbox.

OR

- Access MENU.
  - Messages

- New msg
  - Confirm access to the voice mail.
  - Enter your temporary password.
  - Enter your new password.
  - Record your name.

- End of recording.
  - Follow the instructions of the voice guide.

5.3 Change your voice mailbox password

- Access MENU.
  - Services
  - Password

- Enter the old password.
- Enter the new password.
- Enter new password again to confirm.
- Apply.

Please contact your administrator for your initial voice mailbox password. Each digit of the code is symbolized by an asterisk.
5.4 Adjusting the audio functions

You can select the ring tone for your telephone (6 choices) and adjust its volume (4 levels).

- Access MENU.
- Ring

5.4.1 Choose the tune

- Ring.Melody

- Select the melody of your choice.
- Apply.

5.4.2 Adjusting the ringer volume

- Ring.level

- Select the volume of your choice (number of levels: 4)
- Apply.

- Return to idle.

5.4.3 Adjust the buzzer/ringer mode according to your needs

- Press on the ringer/vibrate key.
- Off: ringer and buzzer are deactivated.
- Ring only: rings only.
- Vibrate then ring: the handset vibrates and then rings.
- Vibrate only: the handset vibrates and doesn’t ring.
- Vibrate and ring: the handset vibrates and rings simultaneously.

- Apply (press the OK key or softkey: Select).
### 5.4.4 Switching rapidly from ring mode to vibrate mode and vice-versa

This feature is available if the ring shortcut option is activated in the handset settings (see: Adjusting your telephone functions).

- **Long press on the ringer/vibrate key.**

You switch quickly from the current ring mode to vibrate mode and vice-versa. This feature depends on the current ringer/vibrate status of the handset. The first long press switches the handset to the corresponding mode. The second long press switches back to the current mode.

<table>
<thead>
<tr>
<th>Current mode</th>
<th>→ First long press on ringer/vibrate key</th>
<th>← Second long press on ringer/vibrate key</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td></td>
<td>Vibrate only</td>
</tr>
<tr>
<td>Vibrate then ring</td>
<td>← Vibrate only</td>
<td></td>
</tr>
<tr>
<td>Vibrate only</td>
<td>← Ring only</td>
<td></td>
</tr>
<tr>
<td>Vibrate and ring</td>
<td>← Vibrate only</td>
<td></td>
</tr>
<tr>
<td>Ring only</td>
<td>← Vibrate only</td>
<td></td>
</tr>
</tbody>
</table>

When you turn the handset back on, the current mode will be the same as the mode selected before it was turned off. For example, you are in the following mode: vibrate only. You switch the handset off. When you restart the handset, the current mode will be: vibrate only. Long press on the ringer/vibrate key to switch the handset to ring only.

### 5.5 Activating headset mode

You can use a headset with your phone. If you want the headset to ring only when receiving an incoming call, you must activate the headset mode:

- **Access MENU.**

  - **Settings**

    - **Audio settings**
      - **Headset mode**
      - **On**

When activated only the headset rings (if plugged in).

### 5.6 Adjusting your telephone functions

- **Access MENU.**

  - **Settings**

    - Select the function* you want and use the On/Off softkeys to activate or deactivate the function.

  OR

    - Select the function* you want and press the OK key to enter the function menu to configure the function.

- Return to idle.
* You can activate or disable the following functions

5.6.1 Adjusting audio functions

- Select the menu: Audio settings
- Select the settings to activate/deactivate.

- **Vibrate/Ring**: you can adjust the buzzer/ringer mode according to your needs.
- **Ascending ringing**: activate or deactivate the ascending ringtone (Progressive ringing) (On / Off).
- **Key sound**: define the keypad tone (off, click or tone).
- **Message sound → Message Ringtone**: define the ringtone when you receive a new message.
- **Message sound → Msg ringtone level**: define the ringtone level when you receive a new message.
- **Coverage warning**: activate or deactivate a Bip emission when your phone is out of DECT area coverage (On / Off).
- **Charger warning**: activate or deactivate Bip emission when placing handset on charger (On / Off).
- **Low bat. warning**: activate or deactivate Bip emission when low battery level is reached (On / Off).
- **Headset mode**: activate or deactivate the headset mode (On / Off). When activated only the headset rings (if plugged in).
- **AGC**: activate or deactivate automatic gain control to enhance the sound depending on the quality of the audio signal (On / Off).
- **Ring Shortcut**: activate or deactivate the ringer/vibrate key to quickly switch the ringer/vibrate mode (On / Off).

5.6.2 Adjusting keypad

- Select the menu: Keys
- Select the settings to activate/deactivate.

- **Auto. keylock**: activate or deactivate the automatic keypad lock. Set the delay before the keypad is locked (15, 30, or 45 seconds 1, 2, 3, 4, or 5 minutes). To lock the keyboard when the screen is idle, select: **Lock on screen off**.
- **2s key repeat**: for people with a disability, increases the repeat-key delay for the dial by name feature.

5.6.3 Other settings

- Select the settings to activate/deactivate.

- **Screensaver**: activate or deactivate the screensaver (On / Off).
- **Dock settings → Silent on charger**: deactivate ringing and/or vibrate when the phone is on its charging holder.
- **Dock settings → Answer on pickup**: activate or deactivate off-hook on pick-up when the handset is charging (place on the charging holder) (On / Off).
- **Language**: choose a language other than system language.
5.7 Selecting system language

- Access MENU.
- Language
- Select the language of your choice.
- Apply (Ok).

The initial language selection is made automatically by the system.

5.8 Programming your personal directory

Your personal directory can contain up to 42 numbers.

- Access MENU.
- Contacts
- Personal Dir
- Use one of the following:
  - If the personal directory is empty, select the 'OK' key to create a new contact.
  - If the personal directory is not empty, select an existing record ('OK' key).
    Select the softkey: Create
- Enter the name.
- Apply.
- Enter the number.
- Apply.

To key in the name: the keys in the keypad include letters that you can display by pressing them successively.
Example: press '8' twice to display the letter 'U'.
Long press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode.
5.9 Modifying a record in the personal directory

- Access MENU.
- Contacts
- Personal Dir
- Select the record to be modified.
  - Apply.
- Modify
  - Modify the name (14 characters maximum).
  - Apply.
  - Modify the number.
  - Apply.

Press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode. Use the navigation keys to position on the character or digit to be modified.

To delete a character, briefly press the delete key. To erase a field full of characters, hold down the erase key (long press).

5.10 Erase a record from the personal directory

- Access MENU.
- Contacts
- Personal Dir
- Select the record to erase.
  - Apply.
- Delete
  - Confirm.
5.11 Programming an appointment reminder

- Access MENU.

- Alarms

- Set appointment

- Enter the time of the appointment.
  - Apply.

- Use one of the following:
  - To define this appointment in your phone, hang up.
  - If the destination of the appointment reminder isn’t in your phone, dial the number of the destination set. Apply.

- The following icon is displayed on the status bar of the programmed handset (your handset or the destination set): 🔄
  - The LED is slowly flashing orange.

At the programmed time, your telephone rings: press the On-hook key to accept the appointment (📞). The handset stops ringing.

To cancel your appointment call-back request:

- Access MENU.

- Alarms

- Cancel an appointment
  - Apply.

5.12 Locking your telephone

Locking features on your terminal (System lock)

This service enables you to prohibit outside calls and any programming changes on your telephone:

- Access MENU.

- Lock

- Apply.
Unlocking features on your terminal:

- **Access MENU.**
- **Lock**
- **Apply.**
- **Personal code (Please refer to the administrator for your password).**
- **Apply.**

**Locking your terminal (Key lock)**

This service enables you to prevent your phone being used.

- **Long press.**
- **Apply.**

Unlock your terminal:

- **Long press.**

**5.13 Modifying your personal code**

- **Access MENU.**
- **Services**
- **Password**
- **Enter the old password (Please refer to the administrator for your password).**
- **Enter the new password (Twice).**
- **Confirm.**

We recommend you choose a strong password.
6 Alarm notification call

Your phone is able to receive a notification call sent by an alarm server. Notification calls have the highest priority over any other calls. This is very useful for urgent calls, such as a patient who is trying to reach medical staff, for example.

You can configure your phone to have a specific ring when you receive a notification call.

If the coverage warning setting is enabled (ON) it will alert the user that it is not possible to ensure this service if the Wireless DECT handset goes out of coverage range.

6.1 Configure the alarm server

These parameters relate to normal, urgent, and very urgent alarms as well as automatic handsfree mode and server identification check.

6.1.1 Configure the feature

- Access MENU.
- Alarm Settings
  Access to alarm settings menu.
- Enter device PIN code (default code: 0000).
- Notification server
- Server settings
- Fill up the identification codes of the different incoming alarm levels sent by the alarm server.
  - Normal alarm ID
  - Urgent alarm ID
  - Very urgent alarm ID
  - HF mode alarm ID

6.2 Configure the rings of incoming notification call

This menu allows you to assign ringtones, volumes, and ring types (off, ring, vibrate and ring, vibrate, beeps) to alarm levels sent by the alarm server (normal, urgent, very urgent) to avoid confusion with other calls.

- Access MENU.
- Alarm Settings
  Access to alarm settings menu.
- Enter device PIN code (default code: 0000).
- Notification ringing

- Alarm Ringing
  Select ringing mode (off, beep, vibrate, and/or ring). “Off”: Use the current handset settings (default value).
  - Normal alarm / Urgent alarm / Very urgent alarm
    Select the ring to associate to the normal, urgent, or very urgent alarm (choice 1 to 4).
  - Volume normal alarm / Volume urgent alarm / Very urgent volume
    Select the volume to assign to the normal, urgent, or very urgent alarm (choice 1 to 4).
6.3 Configure the forced ring of incoming notification call

You can configure the forced ring of the incoming notification call. When a call from the OXE Notification server is received, the handset always rings regardless of the handset settings.

- Access MENU.

- Alarm Settings
  Access to alarm settings menu.

- Enter device PIN code (default code: 0000).

- Forced ringing
  - Yes

6.4 Activate or deactivate the coverage warning

When the alarm mode is active and the coverage warning activated, the phone will display a pop-up screen when the phone goes out of the coverage area.

- Access MENU.

- Alarm Settings
  Access to alarm settings menu.

- Enter device PIN code (default code: 0000).

- Coverage warning
  - On / Off
  Activate or deactivate the feature.

6.5 Change the alarm password

This password allows access to the alarms settings menu and to end the location audio signal on a set.

- Access MENU.

- Alarm Settings
  Access to alarm settings menu.

- Enter device PIN code (default code: 0000).

- New alarm passwd
  - Enter the current password.

  - Ok

  - Enter the new password.

  - Ok

  - Confirm the new password.

  - Ok
6.6 Reset all alarm parameters

This feature allows resetting of all alarm parameters to default factory settings.

- Access MENU.
- Alarm Settings
  Access to alarm settings menu.
- Enter device PIN code (default code: 0000).
- Reset settings
- Confirm reset of all alarm parameters: Yes
7 Registering the telephone

7.1 Registering the telephone on a system for the first time

For the mobile telephone to function, it must be registered on at least one Alcatel-Lucent Enterprise or GAP system (registration operation). Your telephone has not yet been registered on any system if, when first switched on, the display indicates: *Auto install?*

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
</table>
| ![OK] | • *Auto install?*
| ![OK] | • Confirm. |
| ![OK] | • *Register* |
| ![OK] | • Select a system (It is recommended that the first empty system is selected).
| ![OK] | • Apply (*Ok*). |
| ![OK] | • Enter PARK code (Enter nothing if not mandatory).
| ![OK] | • Apply (*Ok*). |
| ![OK] | • Enter access code (Enter nothing if not mandatory).
| ![OK] | • Apply (*Ok*). |
| ![OK] | • *Power mode*
|   | Select the power mode using the corresponding softkeys: *Normal / 50 mW power* (you are advised not to select the 50 mW power mode unless required. The '50mW power mode' is intended for hazardous sites such as nuclear plants where it is requested that emissions do not exceed the maximum value.).
| ![OK] | • *Enhanced Security*
|   | • Yes / No
|   | Call from encrypted system to un-encrypted system is accepted (yes) or rejected (no). |
| ![OK] | • Select 'Modic' mode:
|   | o Select '8254 Modic' if you connect the handset to an OmniPCX Enterprise R12.4 and more, otherwise select '8232 Modic'.
|   | o Select '8232 Modic' if you connect the handset in IP-Dect mode. |

The SUOTA (Software Update Over The Air) is only available when '8254 Modic' is selected. We recommend using '8254 Modic' when available.

**The registration operation can last up to 2 minutes.**

- If the operation has been done correctly (subscription accepted), the telephone is ready to be used and the radio reception quality icon is displayed.
- If the registration operation has not been successful, the station proposes launching the subscription again.

Utilization of the telephone in GAP mode can lead to functional limitations for which no claims will be considered under the terms of the warranty.

During registration phase, to improve security and optimize registration in a multi-system environment, the handset enforces a minimum signal strength level to accept to register to a base station. To achieve the conditions, it is recommended to perform registration in a place where a base station is in direct visibility.
within a 20 m range. If base station is not visible the range shall be lowered.
During registration phase in a multi-system environment, all systems are scanned without priority. The system is selected when the signal strength is above a certain level and registration matches.

### 7.2 Registering the telephone on other systems

The telephone can be registered on several systems (maximum of 4).
Note: the input is usually reserved for use with your main Alcatel-Lucent Enterprise system. You can select the other inputs to register the telephone under another system (Alcatel-Lucent Enterprise or other system).

To make a new registration, when the telephone has already been registered on one or more systems, proceed as follows:

1. Prepare your system for registration (see the system installation manual or consult your installation manager).
2. When the system is ready:
   - Access MENU.
   - Install
   - Enter the PIN Code.
   - Apply.
   - Register
   - Select a system.
   - Enter PARK code (Enter nothing if not mandatory).
   - Apply.
   - Enter access code (Enter nothing if not mandatory).
   - Apply
   - **Power mode**
     Select the power mode using the corresponding softkeys: Normal / 50 mW power (you are advised not to select the 50 mW power mode unless required. The ‘50mW power mode’ is intended for hazardous sites such as nuclear plants where it is requested that emissions do not exceed the maximum value.).
   - **Enhanced Security**
     - Yes / No
     Call from encrypted system to un-encrypted system is accepted (yes) or rejected (no)
   - Select 'Modic' mode:
     - Select ‘8254 Modic’ if you connect the handset to an OmniPCX Enterprise R12.4 and more, otherwise select ‘8232 Modic’.
     - Select ‘8232 Modic’ if you connect the handset in IP-Dect mode.
     The SUOTA (Software Update Over The Air) is only available when '8254 Modic' is selected. We recommend using '8254 Modic' when available.

Launch subscription.
If the registration operation runs correctly (Subscription accepted), the telephone is ready for use, and the radio coverage icon appears.

If the registration operation has not been successful, the station proposes launching the subscription again.

Depending on the type of system concerned, registration may require one or more additional operations on the system.

During registration phase, to improve security and optimize registration in a multi-system environment, the handset enforces a minimum signal strength level to accept to register to a base station. To achieve the conditions, it is recommended to perform registration in a place where a base station is in direct visibility within a 20 m range. If base station is not visible the range shall be lowered.

During registration phase in a multi-system environment, all systems are scanned without priority. The system is selected when the signal strength is above a certain level and registration matches.

### 7.3 Selecting your telephone system

Your telephone can be programmed to function on 4 different DECT systems (Alcatel-Lucent Enterprise or GAP).

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Access MENU</td>
</tr>
<tr>
<td><img src="settings_icon" alt="Settings" /></td>
<td>Settings</td>
</tr>
<tr>
<td><img src="select_system_icon" alt="Select System" /></td>
<td>Select System</td>
</tr>
<tr>
<td><img src="select_system_icon" alt="Select System" /></td>
<td>Select the desired input (the chosen option is indicated by the radio button with a central dot).</td>
</tr>
</tbody>
</table>

The selection is retained even after switching the telephone on/off. The selection of a specific system forces operation on a specific system. This selection must be changed if one wishes to change system. Selecting 'Auto. select' enables the telephone to connect automatically when it enters a system coverage zone. If the systems programmed in the telephone have common coverage zones, the telephone selects the first system found.

### 7.4 Display or modify the name of the connected system (network)

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Access MENU.</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Install</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Enter the PIN Code.</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Apply (Ok).</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Edit network</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>The name of the network is displayed.</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Network name</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Modify the name of the network.</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Network number</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Modify the network number.</td>
</tr>
<tr>
<td><img src="install_icon" alt="Install" /></td>
<td>Return to idle.</td>
</tr>
</tbody>
</table>
### 7.5 Deregister

- Access MENU.
- Install
- Enter the PIN Code.
- Apply *(Ok)*.
- Deregister
- Select the network.
- Delete registrat.?
  - Yes *(No*: to cancel).
  - Apply *(Ok)*.

### 7.6 Power mode

You are advised not to select the 50 mW power mode unless required. The '50mW power mode' is intended for hazardous sites such as nuclear plants where it is requested that emissions do not exceed the maximum value.

The change of mode is made according to the connected system. When connected to a system, the handset will use the defined mode on this system. If the handset is out of the coverage range, make sure that the desired system is selected before making the change. If the handset was configured to connect to any available system, you can restore this configuration after changing the power mode *(Auto. select)*.

- Access MENU.
- Install
- Enter the PIN Code.
- Apply.
- Power mode
- Select the power mode using the corresponding softkeys: Normal / 50 mW power.

### 7.7 Change PIN code

- Access MENU.
- Install
- Enter the PIN Code.
- Apply.
- Change PIN
  - Enter the current PIN code.
  - Enter the new PIN code.
  - Confirm the new PIN code.
8 Using the telephone in GAP mode

Your telephone complies with the GAP standard and can be used in simplified mode on another DECT/GAP system (other PABX or indoor relay unit). This chapter describes the features when connected to a compatible GAP system.

Some features depend on the type of radio base station you are connected to. Some features such as conference are not available when connected to an IP-Dect radio base station.

Unless otherwise specified, the functions described below are available on your telephone in combination with the mandatory functions provided by your fixed GAP system.

Automatic transfer between radio cells:
This telephone function enables you to move around between radio relay units, without any break in communications. However, this facility depends on the inherent limitations of the fixed system, notably its ability to manage several radio relays.

Display function:
When a call is made from the telephone, the digits dialed are displayed. When you receive a call, the display indicates the caller's number or name, if this function is provided by the fixed system.

This utilisation may involve functional restrictions outside the coverage of our guarantee.
8.1 Phone description

- Make a call.
- Answer the call.
- Long press (feature depending on the system): redial last number or access the redial list.
- Switching between two calls (Broker call).

1. Make a call.
2. Switch off ringer.
3. Return to previous menu.
4. Short press: Access MENU.
5. OK: confirm.
6. Short press: press on this key to light up the screen when the phone is in idle state.

- Answer the call.
- Long press: Switch on the phone / Switch off the phone.
- Hang up.
- Long press: back to homepage.
- Left, right, up, down arrows: navigate.
- Access MENU: press the 'OK' key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing...).
- Short press: press on this key to light up the screen when the phone is in idle state.
Using the telephone in GAP mode

**Fixed softkeys.**
The following icons are displayed depending on the status of the handset. Select the corresponding softkey to access the feature.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Feature</th>
</tr>
</thead>
<tbody>
<tr>
<td>7 <img src="image1.png" alt="Image" /></td>
<td>- In idle mode or in communication mode: access to the personal or company directory.</td>
</tr>
<tr>
<td>7 <img src="image2.png" alt="Image" /></td>
<td>- In idle mode: access the ringer and vibrate adjustment feature.</td>
</tr>
<tr>
<td>7 <img src="image3.png" alt="Image" /></td>
<td>- In communication mode: activate/deactivate the mute feature.</td>
</tr>
<tr>
<td>7 <img src="image4.png" alt="Image" /></td>
<td>- In idle mode: access the call log.</td>
</tr>
<tr>
<td>7 <img src="image5.png" alt="Image" /></td>
<td>- In communication mode: activate/deactivate the loudspeaker.</td>
</tr>
</tbody>
</table>

- **8** ![Image](image6.png)
  - When you are on a call, you can initiate a second call.
  - Used to retrieve the first caller when you are speaking to the second caller.

- **9** ![Image](image7.png)
  - Green steady: the phone is on the charger and the battery is fully charged.
  - Red steady: the phone is on the charger and the battery is charging.
  - Slow orange flashing: telephonic event such as unread message, missed call, etc.
  - Rapid orange flashing: incoming call.
  - Slow Red flashing: out of coverage.
  - Rapid red flashing: low battery warning (low battery is signaled when battery level reaches 10%). Put the handset on its charger.
  - Rapid color changing: upgrade version (flashing).

- **10** ![Image](image8.png)
  - Short press: increase the volume of the ring tone during an incoming call (8 steps) or increase the volume of the earpiece or loudspeaker during a conversation (8 steps).
  - Long press in conversation: activate/deactivate the loudspeaker.

- **11** ![Image](image9.png)
  - Short press: decrease the volume of the ring tone during an incoming call (8 steps) or decrease the volume of the earpiece or loudspeaker during a conversation (8 steps).
  - Long press during communication: activate/deactivate the mute feature.

- **12** ![Image](image10.png)
  - 3.5 mm jack plug for headset and maintenance.

- **13** ![Image](image11.png)
  - Clip to hook your phone on your belt. You can remove the clip and instead use the cover that is provided in the phone package.

- **14** ![Image](image12.png)
  - Battery cover lock.

- **15** ![Image](image13.png)
  - Earpiece.

- **16** ![Image](image14.png)
  - Microphone.
### 8.2 Status icons

The status icons are displayed on the welcome screen and indicate the status of the telephone.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🌋</td>
<td>Battery charge level (.capacity level)</td>
</tr>
<tr>
<td>🔌</td>
<td>In charge (Flashing icon)</td>
</tr>
<tr>
<td>📞</td>
<td>New event(s) - callback request, voice mail, text mail, missed call.</td>
</tr>
<tr>
<td>✗</td>
<td>Missed calls.</td>
</tr>
<tr>
<td>✆</td>
<td>Call diversion activated.</td>
</tr>
<tr>
<td>🔇</td>
<td>Vibrate mode active.</td>
</tr>
<tr>
<td>📞</td>
<td>Ringer active.</td>
</tr>
<tr>
<td>🔇</td>
<td>Ringer disabled.</td>
</tr>
<tr>
<td>📤</td>
<td>Radio reception quality - Normal power mode.</td>
</tr>
<tr>
<td>📤</td>
<td>Radio reception quality - 50 mW Power mode.</td>
</tr>
<tr>
<td>🔊</td>
<td>Loudspeaker on (in conversation).</td>
</tr>
<tr>
<td>🔊</td>
<td>Mute on (in conversation).</td>
</tr>
</tbody>
</table>

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator.

Press the 'OK' key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing...).
Using the telephone in GAP mode

8.3 MENU icons

The MENU is accessible from the welcome screen by pressing the Menu key (short press).

It provides access to all the functions available on your system. All icons are described in their unselected state. When selected, the icons are displayed in white on a blue background: 📩 → 📩.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📩</td>
<td>Messages: Consult and send voice and text messages.</td>
</tr>
<tr>
<td>📞</td>
<td>Call log: Access the log of all incoming, outgoing, and missed calls.</td>
</tr>
<tr>
<td>📞</td>
<td>Contacts: Manage your personal directory and access the company directory.</td>
</tr>
<tr>
<td>🛠️</td>
<td>Settings: Access the general settings such as auto keys lock, screensaver, dock settings, language, time and date, handset name, etc.</td>
</tr>
<tr>
<td>🛠️</td>
<td>Ring: Access the ringing, key sound and warnings settings.</td>
</tr>
<tr>
<td>🛠️</td>
<td>Install: Installation settings.</td>
</tr>
<tr>
<td>⏳</td>
<td>Alarm Settings: alarm settings menu (password protected).</td>
</tr>
</tbody>
</table>

8.3.1 Call icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>📞</td>
<td>Making a call.</td>
</tr>
<tr>
<td>📞</td>
<td>Receiving a call.</td>
</tr>
<tr>
<td>📞</td>
<td>Call is ended.</td>
</tr>
</tbody>
</table>
8.4 Accessing the MENU and navigating
The screen descriptions are given as examples and are not exact representations of what can be displayed on your handset.

<table>
<thead>
<tr>
<th>Access the menu.</th>
<th>Press the Access menu key.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Select a function in the MENU.</td>
<td>Use the navigator keys and press the OK key to select a function.</td>
</tr>
<tr>
<td>Navigating within a function.</td>
<td>You can move vertically along the various labels within the function Press the OK key to validate your choice. OR You can move horizontally along the various icons within the function Press the OK key to validate your choice.</td>
</tr>
</tbody>
</table>

Press the ‘OK’ key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing…).
8.5 Making a call

- Dial.
- Send the call.

You are in communication.
- Hang up.

8.6 Receiving a call

You are receiving a call.
- Use one of the following:
  - Answer the call by selecting the 'answer' key.
  - Pick up the phone from the charger (depending on the handset's settings).
- Disabling the ringer: press the hang up key when your telephone rings: it is still possible to answer by pressing the off hook key.

Speak.
- Hang up.

8.7 Calling from your personal directory

Quick access:

- Access MENU.

- Contacts

- Contacts

- Select the name of the person you wish to call.

- Use one of the following:
  - Press the off hook key.
  - Press the softkey under the following label: Call.
  - Press the OK key.

To view your contact's number before making the call, select: More or 'OK' key → Edit before call
### 8.8 Calling your caller by name (company directory)

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Access MENU.</td>
</tr>
<tr>
<td>• Contacts</td>
</tr>
<tr>
<td>• Central directory</td>
</tr>
<tr>
<td>• Enter the first letters of the name, name-first name or the initials of your caller.</td>
</tr>
<tr>
<td>• Ok</td>
</tr>
<tr>
<td>• Select the type of search you want (last name, last name and first name or initials).</td>
</tr>
<tr>
<td>• Select the desired name.</td>
</tr>
<tr>
<td>• Use one of the following:</td>
</tr>
<tr>
<td>o Press the off hook key.</td>
</tr>
<tr>
<td>o Press the softkey under the following label: Call.</td>
</tr>
<tr>
<td>o Press the OK key.</td>
</tr>
</tbody>
</table>

### 8.9 Calling using speed dial key

Use one of the following:

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• If you have defined a speed dial key (number 1 to 9), long press on the speed-dial key to call your associated contact.</td>
</tr>
<tr>
<td>• Access to the personal speed dial (long press)</td>
</tr>
</tbody>
</table>

### 8.10 Redialing the last number dialed (redial)

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Long press on the answer key.</td>
</tr>
</tbody>
</table>

You can also use the call log to redial last numbers dialed.

### 8.11 Call log

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Access MENU.</td>
</tr>
<tr>
<td>• Call log</td>
</tr>
<tr>
<td>• All calls.</td>
</tr>
<tr>
<td>• Incoming calls.</td>
</tr>
<tr>
<td>• Outgoing calls.</td>
</tr>
<tr>
<td>• Missed calls.</td>
</tr>
</tbody>
</table>
8.11.1 Manage the call log

- Select an entry.
- **Call**
  Call the contact.
- **View**
  Display the log details.
- **More** or 'OK' key
  - **Save contact**
    If the contact is not in your local directory, you can save them as a new local contact.
  - **Append to contact**
    Add the number to an existing local contact.
  - **Send message**
    Send message to the contact.
  - **Edit before call**
    View the number before making the call.
  - **Delete item**
    Delete the selected item of the call log.
  - **Delete all items**
    Delete the complete call log.

8.12 Sending DTMF signals

During a call, you sometimes have to send DTMF signals, for example, for a voice message service, an automatic switchboard or when remotely consulting an answering machine. To do this:

- **Enter DTMF code.**

8.13 Sending a calibrated cut-off

The calibrated cut-off activates functions such as transfer to another telephone set. To make a calibrated cut-off:

- Long press the 0 key (hold down for 2 seconds).

8.14 Programming your personal directory

Your directory can contain up to 50 contacts.
8.14.1 Add new contact

- **More**
- **Add contact**
  - Apply (press the OK key or softkey: *Select*).
- **Name:**
  - To edit the text, use the OK key or the following softkey: *Edit*.
- Enter the name of your contact (up to 24 characters)(1).
- Apply.
- **Save**
- **Work: / Mobile: / Home: / Other:** select the type of contact.
- Enter the number (up to 32 digits).
- Apply.
- **Save**
- **Ring:** define the ringtone when this contact calls you (default or specific ringtone)
  - Apply.
- **Save**
- **Yes (No):** to cancel.
- Return to idle.

(1) To key in the name: the keys in the keypad include letters that you can display by pressing them successively (example: press '8' twice to display the letter 'U'.)
Press and hold the # key to switch from lowercase to uppercase mode, and from uppercase mode to numbering mode (abc → ABC → 123 → abc).
Use navigation keys to move the cursor into the text.
*Clear:* press this softkey to delete a character.

8.14.2 Modify a contact

- Select the contact to modify.
- **Edit**
- Select the contact to modify.
- **Edit** or 'OK' key
- Modify the name (up to 24 characters)(1).
- Apply.
- **Save**
- Modify the number (up to 32 digits).
- Apply.
- **Save**
- Define the ringtone when this contact calls you (default or specific ringtone).
- Apply.
Using the telephone in GAP mode

- **Save**
- **Yes (No: to cancel).**
- **Return to idle.**

(1) To key in the name: the keys in the keypad include letters that you can display by pressing them successively (example: press '8' twice to display the letter 'U'.) Press and hold the # key to switch from lowercase to uppercase mode, and from uppercase mode to numbering mode (abc → ABC → 123 → abc).

Use navigation keys to move the cursor into the text.

*Clear:* press this softkey to delete a character.

### 8.14.3 Deleting a contact

- Select the contact to delete.
- Apply (press the OK key or softkey: **Select**).

- **More**
- **Delete contact**
  - Apply (press the OK key or softkey: **Select**).
- **Yes (No: to cancel).**
- **Return to idle.**

To delete all contacts, select: Delete all cont.

### 8.15 Speed dial management

#### 8.15.1 Add a contact to a speed-dial key

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td><a href="#">Contacts</a></td>
</tr>
</tbody>
</table>

- Access MENU.
- **Contacts**
  - Select the contact to assign to a speed-dial key.
  - Apply (press the OK key or softkey: **Select**).

- **More**
- **Speed dial**
  - Apply (press the OK key or softkey: **Select**).
  - Select an empty speed-dial key.
  - Add the contact to the selected speed-dial key (press the OK key or softkey: **Add**).
8.15.2 Delete programmed speed dial keys

- Access to the personal speed dial (long press)
- Select the speed-dial key to delete.
- Delete
- Return to idle.

8.16 Customizing and adjusting your telephone

8.16.1 Choosing your melody

- Access MENU.
- Ring
- Off-site ringing / On-site ringing
  - Apply (press the OK key or softkey: Select).
- Select the melody of your choice (You can play/stop and select the ringtone).
  - Apply.
- Return to idle.

8.16.2 Adjusting the ringer volume

- Access MENU.
- Ring
  - Ring volume
    - Apply (press the OK key or softkey: Select).
  - Increase / reduce the volume.
    - Apply (press the OK key or softkey: Ok).
  - Return to idle.

8.16.3 Selecting language:

- Access MENU.
  - Settings
  - Language
    - Select the language of your choice.
    - Apply (press the OK key or softkey: Select).
- Return to idle.
Using the telephone in GAP mode

8.16.4 Other features

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Access MENU.
- **Ring**
  - **Vibrate/Ring**: you can adjust the buzzer/ringer mode according to your needs.
  - **Ascending ringing**: activate or deactivate the ascending ringtone (Progressive ringing) *(On / Off)*.
  - **Key sound**: define the keypad tone (off, click or tone).
  - **Message sound → Message Ringtone**: define the ringtone when you receive a new message.
  - **Message sound → Msg ringtone level**: define the ringtone level when you receive a new message.
  - **Coverage warning**: activate or deactivate a Bip emission when your phone is out of DECT area coverage *(On / Off)*.
  - **Charger warning**: activate or deactivate Bip emission when placing handset on charger *(On / Off)*.
  - **Low bat. warning**: activate or deactivate Bip emission when low battery level is reached *(On / Off)*.
  - **Headset mode**: activate or deactivate the headset mode *(On / Off)*. When activated only the headset rings (if plugged in).
  - **AGC**: activate or deactivate automatic gain control to enhance the sound depending on the quality of the audio signal *(On / Off)*.
  - **Ring Shortcut**: activate or deactivate the ringer/vibrate key to quickly switch the ringer/vibrate mode *(On / Off)*.

- **Apply** *(press the OK key or softkey: Select)*.
- Return to idle.

---

- **Access MENU**.
- **Settings**
  - **Keys → Auto. keylock**: activate or deactivate the automatic keypad lock. Set the delay before the keypad is locked (15, 30, or 45 seconds 1, 2, 3, 4, or 5 minutes). To lock the keyboard when the screen is idle, select: **Lock on screen off**.
  - **Keys → 2s key repeat**: for people with a disability, increases the repeat-key delay for the dial by name feature.
  - **Screen Saver**: activate or deactivate the screensaver *(On / Off)*.
  - **Dock settings → Silent on charger**: deactivate ringing and/or vibrate when the phone is on its charging holder.
  - **Dock settings → Answer on pickup**: activate or deactivate off-hook on pick-up when the handset is charging (place on the charging holder) *(On / Off)*.
  - **Time & date**: define time and date format *(Time format / Date format)*.
  - **Handset name**: you can enter a name for your handset.
• **Auto answer**: define how to answer an incoming call: by pressing on the off-hook key or any key, OR by automatically answering the call with the earpiece or in hands-free mode (**Normal, Any key, On earpiece, On handsfree**).

• **Select System**: Selecting your telephone system. Your telephone can be programmed to function on 4 different DECT systems (Alcatel-Lucent Enterprise or GAP). To let the phone choose the best system, select: **Auto. select**.

• **Reset settings**: reset the setting and go back to the default settings.

• **Status**: to show Handset information such as the software version, the battery level, etc.

The selection is retained even after switching the telephone on/off. The selection of a specific system forces operation on a specific system. This selection must be changed if one wishes to change system. Selecting 'Auto. select' enables the telephone to connect automatically when it enters a system coverage zone. If the systems programmed in the telephone have common coverage zones, the telephone selects the first system found.
## 9 List of accessories

### 9.1 Belt clip

When you purchase your phone, it is equipped with a belt clip on the back.

You can remove this belt clip and replace it with a specific cover. The cover is not provided with the handset. Please contact your business partner for more information.

To remove the belt clip, you need to remove two screws using a Phillips screwdriver.

Place the cover in place of the belt clip using the two screws.

### 9.2 Belt clip cover

The belt clip cover is used in place of the belt clip. The package contains 10 belt clip covers and 20 screws (3BN67376AA - sold separately).

### 9.3 Spare swivel clip package

The swivel clip can be used in place of the belt clip. It allows for quick detachment/attachment of the handset from the belt. The package contains a swivel clip cover, the swivel clip, and 2 screws (3BN67375AA - sold separately).

### 9.4 Spare belt clip

The package contains a belt clip and 2 screws (3BN67374AA - sold separately).
### 9.5 Vertical pouch

Your phone can also be carried in a protective case with swivel clip. It is recommended to use the protective case if your telephone is to be used in an industrial environment (presence of dust, filings, vapors of diverse origins or its at the risk of being dropped). The package contains a protective case, a swivel clip, a belt clip cover, and 2 screws (3BN67373AA - sold separately). The belt clip cover is used in place of the belt clip.

### 9.6 Chargers

Two kinds of chargers can be used for your handset. Chargers are sold separately.

- A single desktop charger with integrated USB cable for docking/charging your phone (3BN67371AA - sold separately).

- A dual desktop charger with integrated USB cable for docking/charging your phone and a spare battery (3BN67372AA - sold separately).
9.6.1 How to dock your phone on the desk support

Put your phone on its support. Plug the USB cable into a 5V socket (AC/DC adaptor, computer, …). The AC/DC adaptor is not provided with the set. Please contact your provider for a recommended AC/DC adaptator.

Charging time depends on the power source where the cable USB is plugged (computer, AC/DC adapter, …). The battery charging time is usually less than 3 hours. Charging time depends on the power source where the cable USB is plugged (computer, AC/DC adapter, …).

9.7 Power supply

Use the recommended AC/DC adapter with the single or dual charger. Read 'operating conditions' section at the beginning of this manual.

Characteristics of the mains power adapter

- Input: 100-240V ~50/60Hz 200 mA.
- Output: 5.0V – 1000mA.

The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an 'on/off' facility.

9.8 Presentation of the battery pack

9.8.1 Autonomy of your telephone

| On standby in the radio coverage zone. | Up to 100 hours when screensaver is activated. |
| In continuous conversation. | Up to 200 hours without screensaver. |
| Up to 20 hours. |

9.8.2 Initial charge

Place the telephone in the charging holder.

- The battery is charging.
- The battery is charged.
Maximum battery performance is only reached after around 10 charge/discharge cycles. These batteries contain polluting substances: do not dispose of them in a dustbin - take them to a specialized collection point.

9.8.3 Battery charge level

<table>
<thead>
<tr>
<th>Charge Level</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt; 66%</td>
<td></td>
</tr>
<tr>
<td>33% - 66%</td>
<td></td>
</tr>
<tr>
<td>10% - 33%</td>
<td></td>
</tr>
<tr>
<td>&lt; 10%</td>
<td>When the battery charge level is lower than 5%, you can only receive calls.</td>
</tr>
</tbody>
</table>

9.8.4 Place or remove the battery in the telephone

Unlock the cover.

If the belt clip is installed, you must lift it up and maintain it in this position during the battery installation or replacement. Lift up the cover.

To remove the battery: Lift the battery out of the compartment.

Inserting the battery:
- Position the battery 'connectors' side as shown in the drawing (A).
- Terminate the installation of the battery in its compartment by pressing as shown in the drawing (B).

Replace the cover.

Make sure that the lock is correctly positioned.
9.9 Headphone / external microphone

The side of the telephone features a 3.5 mm jack connector for headphone / external microphone. Contact your retailer for information on the various headphone models available.

The jack is protected by a cover. Lift the cover to plug in the jack connector. The jack connector is a 3.5 mm, 4-pole jack (TRRS standards: CTIA).

<table>
<thead>
<tr>
<th>Jack connector - CTIA standards</th>
</tr>
</thead>
<tbody>
<tr>
<td>A  Microphone</td>
</tr>
<tr>
<td>B  Ground</td>
</tr>
<tr>
<td>C  Audio (right)</td>
</tr>
<tr>
<td>D  Audio (left)</td>
</tr>
</tbody>
</table>

9.10 Cleaning and disinfecting your telephone

This chapter provides guidelines for cleaning or disinfecting Alcatel-Lucent Enterprise terminals to protect products and optimize performance. The final result will depend on each user's personal procedures, for which ALE cannot be held responsible.

- Wear gloves when cleaning products.
- Do not use harsh chemicals such as bleach, peroxide, acetone, ethyl acid, methyl chloride, ammonia, or multi-purpose cleaners to clean plastic, metal, rubber, or screen surfaces.
- Wipe products with a clean, dry, microfiber non-abrasive cloth.
- Spray cleaning solution on the cloth before cleaning the product.
- Use pre-moistened wipes or dampen (but do not wet) a soft sterile cloth with the approved agent. Never spray or pour chemical agents directly onto the device as the liquid may stain the product or seep inside and damage the hardware.
- Do not allow liquid to pool.
- ALE recommends using a 70% ethanol solution for all wired and wireless ALE terminals.
- Daily disinfection: Up to 5 disinfections per day.
- Extensive wiping during cleaning or disinfection may cause surface damage to the device.

ALE recommends assigning a dedicated wireless terminal to each employee rather than sharing shifts on terminals, as well as replacing the handset on wired terminals for each employee.
10 Ordering information

This list is not exhaustive and may change at any moment.

<table>
<thead>
<tr>
<th>Item</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>8254 DECT Handset</td>
<td>3BN67370AA</td>
</tr>
<tr>
<td>82x4 DECT Handset desktop charger</td>
<td>3BN67371AA</td>
</tr>
<tr>
<td>82x4 DECT Handset dual desktop charger</td>
<td>3BN67372AA</td>
</tr>
<tr>
<td>82x4 DECT Handset belt clip</td>
<td>3BN67374AA</td>
</tr>
<tr>
<td>82x4 DECT Handset swivel clip</td>
<td>3BN67375AA</td>
</tr>
<tr>
<td>82x4 DECT Handset belt clip cover (box of 10)</td>
<td>3BN67376AA</td>
</tr>
<tr>
<td>8254 DECT Handset vertical pouch</td>
<td>3BN67373AA</td>
</tr>
<tr>
<td>Battery</td>
<td>3BN67332AA</td>
</tr>
<tr>
<td>Power Supply Europe</td>
<td>3BN67335AA</td>
</tr>
<tr>
<td>Power Supply WW</td>
<td>3BN67336AA</td>
</tr>
<tr>
<td>Firmware downloader tool</td>
<td>3BN67339AB</td>
</tr>
</tbody>
</table>
11 Declaration of compliance

This equipment uses DECT frequency range that depends on country: 1880 - 1900 Mhz in Europe, 1920 - 1930 MHz in US/Canada, 1910 - 1930 MHz in LATAM, 1910 - 1920 MHz in Brazil. The equivalent isotropically radiated power at the antenna is less than 110 mW or 250 mW (it depends on the country).

EUROPE
This equipment is in compliance with the essential requirements and other relevant provisions of following Directives: 2014/53/EU (RED), 2011/65/EU and (EU)2015/863 (RoHS).

Declaration of Conformity may be obtained from:
ALE International 32 avenue Kléber – 92700 Colombes, France
ebg_global_supportcenter@al-enterprise.com

USA and Canada
Handset: this device complies with Part 15 of the FCC Rules and with RSS of Industry Canada (FCC ID: T7HCT8234 IC ID: 4979B-CT8234). This device complies with Part 68 of the FCC Rules and with IC CS-03 Part V of Industry Canada. The ACTA registration number is: T7HW4ANCT8234.

Chargers: this device complies with Part 15 of the FCC Rules and with ICES-003 of Industry Canada.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Exposure to Radio Frequency Signals
This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned. The SAR value measured is equal to 0.05 W/kg (the globally accepted maximum limit being 1.6 W/kg).

User Instructions
Only use the handset in temperatures between -15°C to +55°C (5°F to 131°F). Do not charge a battery when the ambient room temperature is above 40°C or below 5°C (above 104°F or below 41°F). This apparatus is Hearing Aid Compatible (HAC).

Acoustic shock protection
Maximum sound pressure level for handset is compliant with European, US and Australian standards.

Directive 2003/10/EC specifying the risks inherent in noise at work
The ring contributes towards overall daily noise. To reduce the level, the following is recommended: reduce the setting, program a progressive ring.

Disposal
The equipment must be returned to a collection point for electronic equipment waste disposal.
Defective batteries must be returned to a collection point for chemical waste disposal.

Related Documentation
other languages for these Safety and Regulatory Instructions and User Documentation are available at the following Web site: https://www.al-enterprise.com/products.
Phone description

- Make a call.
- Answer the call.
- Long press (feature depending on the system): redial last number or access the redial list.
- Switching between two calls (Broker call).
- Switch off ringer.
- Hang up.
- Long press: switch on the phone / switch off the phone.
- Return to previous menu.
- Erase a character.
- Delete an entire field.
- Short press: access MENU.
- Long press: back to homepage.
- OK: confirm.
- Left, right, up, down arrows: navigate.
- Down navigation key: access to personal directory.
- Access MENU: press the 'OK' key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing...).
- Short press: press on this key to light up the screen when the phone is in idle state.
- Short press: access the company directory (access the dial by name feature).
- Long press: identify the terminal you are on.
- In communication mode: activate/deactivate the mute feature (short press). No feature is associated with this key in idle mode.
- Short press in idle state: access the ringer and vibrate adjustment feature.
- Short press during incoming call (ringing): answer the incoming call in loudspeaker mode.
- Short press during communication: activate/deactivate the loudspeaker.
- Long press (features depending on the system): access to personal speed dial / access the DTMF feature during a conversation.
- Green steady: the phone is on the charger and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.
- Slow orange flashing: telephonic event such as unread message, missed call, etc.
- Rapid orange flashing: incoming call.
- Slow Red flashing: out of coverage.
- Rapid red flashing: low battery warning (low battery is signaled when battery level reaches 10%). Put the handset on its charger.
- Rapid color changing: upgrade version (Flashing).
- Short press: increase the volume of the ring tone during an incoming call (8 steps) or increase the volume of the earpiece or loudspeaker during a conversation (8 steps).
- Long press in conversation: activate/deactivate the loudspeaker.
- Short press: decrease the volume of the ring tone during an incoming call (8 steps) or decrease the volume of the earpiece or loudspeaker during a conversation (8 steps).
- Long press during communication: activate/deactivate the mute feature.
- 3.5 mm, 4-pole jack (TRRS standards: CTIA).
- Clip to hook your phone on your belt. You can remove the clip and use a cover instead.
- Battery cover lock.
- Earpiece.
- Microphone.

(1) Depending on the handset's settings.

Charging your telephone battery

Place the handset into the support facing you. If you have a dual charger and a spare battery, place a spare battery pack in the back slot, charging contacts down. Push the spare battery forward and downward under the clip to keep it on charge. Plug the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

The AC/DC adaptor is not provided with the set. Please contact your provider for a recommended AC/DC adaptor.

Depending on the configuration of the handset, a beep is emitted when charging begins. The battery status icon flashes and the LED lights up.

Recharge your telephone battery regularly. The telephone can be on or off when recharging the battery. If the telephone is to remain unused or out of its charger for several weeks, remove the battery and store it separately.

The battery charging time is usually less than 3 hours. Charging time depends on the power source where the cable USB is plugged (computer, AC/DC adapter, ...).

The charging time for the spare battery is usually 6 hours.
**Status icons**
The status icons are displayed on the welcome screen and indicate the status of the telephone.
- **Battery charge level** (charging level)
- **In charge** (charging icon)
- **New event(s)** - callback request, voice mail, text mail, missed call.
- **Call diversion activated**.
- **Vibrate mode active**.
- **Ringer active**.
- **Ringer disabled**.
- **Radio reception quality** - Normal power mode.
- **Radio reception quality** - 50 mW Power mode.
- **Loudspeaker on** (in conversation).
- **Mute on** (in conversation).

**Call icons**
- **Ring**: Ringing setting.
- **Alarms**: Programming an appointment reminder.
- **Call log**: Access the log of all incoming and outgoing calls.
- **Lock**: Lock/unlock the set.
- **Install**: Installation.
- **Alarm Settings**: alarm settings menu (password protected).

**Call icons**
- **Making a call**: The example is given for the first call (line 1).
- **Receiving a call**: The example is given for the first call (line 1).
- **Call on hold**: The example is given for the first call (line 1). When you make a second call, your first contact is put on hold.
- **Sending text message if internal number is busy**.
- **Reading messages**.
- **Accessing the directories**.
- **Transferring a call**.
- **Switching to DTMF signals**.
- **Setting up a conference**.
- **Immediate forwarding**.
- **Forwarding calls to your voice message service**.
- **Conditional forwarding**.
- **Canceling forward**.
- **Absence message**.
- **Parking an external communication**.
- **Call duration and cost**.
- **Additional options** (features depending on the system).
- **Programming your telephone**.
- **Cancel enquiry**.

**Features**
- **Answer the call**.
- **Redialing (Long press)**.
- **Send the call**.
- **Switching between two outgoing calls**.
- **Ignore the call**.
- **End the call**.
- **Calling from your personal directory (PersSpDial)**.
- **Calling your caller by name (company directory)**.
- **Programming your personal directory (PersSpDial)**.
- **Call from call log**: (All incoming, outgoing, missed or unanswered calls are displayed in the call log).
- **Consulting external missed calls**.
- **Consulting internal missed calls**.
- **Consulting text messages**.
- **Sending text messages**.
- **Consulting your voice mailbox**.
- **Sending a recorded message to a number or a distribution list**.
- **Consult callback request**.
- **Redialing**.
- **Diverting calls to another number**.
- **Diverting calls to your voice mailbox**.
- **Different types of diversions**.
- **Automatic Message if no reply**.
- **Cancelling all forwards**.
- **Transferring a call**.
- **Setting up a conference**.
- **Switching to DTMF signals**.
- **Modifying your personal code**.
- **Choice of language**.
- **Choose the tune**.
- **Adjusting the ringer volume**.
- **Access the ringer and vibrate adjustment feature**.
- **Your phone number** (long press).
- **Programming an appointment reminder**.
- **Locking features on your terminal**.
- **Define an overflow number**.
- **Define an associate number**.
- **Access the handset settings menu** (Device info, Coverage warning, Security, …).

**Related Documentation**
Other languages for these Safety and Regulatory Instructions and User Documentation are available at the following Web site: https://www.al-entreprise.com/products/8AL90387E1Aed01a - The Alcatel-Lucent name and logo are trademarks of Nokia used under license by ALE - Copyright © ALE International 2020
Phone description

1. Make a call.
   - Answer the call.
   - Long press (feature depending on the system): redial last number or access the redial list.
   - Switching between two calls (Broker call).

2. Switch off ringer.
   - Hang up.
   - Long press: Switch on the phone / Switch off the phone.

3. Return to previous menu.
   - Erase a character.
   - Delete an entire field.

4. Short press: Access MENU.
   - Long press: back to homepage.

5. OK: confirm.
   - Left, right, up, down arrows: navigate.
   - Access MENU: Press the 'OK' key to directly open the menu associated with the status of the handset (depending on the selected status icon - voicemail, missed call, ringing...).

6. Short press: press on this key to light up the screen when the phone is in idle state.

7. Fixed softkeys. The following icons are displayed depending on the status of the handset.
   - In idle mode or in communication mode: access to the personal or company directory.
   - In idle mode: access the ringer and vibrate adjustment feature.
   - In communication mode: activate/deactivate the mute feature.
   - In idle mode: access the call log.
   - In communication mode: activate/deactivate the loudspeaker.

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### Status icons

The status icons are displayed on the welcome screen and indicate the status of the telephone.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Battery charge level icon]</td>
<td>Battery charge level (_charge &gt; _charge &gt; _charge &gt; _charge &gt; _charge &gt; _charge).</td>
</tr>
<tr>
<td>[In charge icon]</td>
<td>In charge (Flashing icon).</td>
</tr>
<tr>
<td>[New event icon]</td>
<td>New event(s) - callback request, voice mail, text mail, missed call.</td>
</tr>
<tr>
<td>[Missed calls icon]</td>
<td>Missed calls.</td>
</tr>
<tr>
<td>[Call diversion icon]</td>
<td>Call diversion activated.</td>
</tr>
<tr>
<td>[Vibrate mode icon]</td>
<td>Vibrate mode active.</td>
</tr>
<tr>
<td>[Ringer active icon]</td>
<td>Ringer active.</td>
</tr>
<tr>
<td>[Ringer disabled icon]</td>
<td>Ringer disabled.</td>
</tr>
<tr>
<td>[Radio reception quality icon]</td>
<td>Radio reception quality - Normal power mode.</td>
</tr>
<tr>
<td>[Radio reception quality - 50 mW icon]</td>
<td>Radio reception quality - 50 mW Power mode.</td>
</tr>
<tr>
<td>[Loudspeaker on icon]</td>
<td>Loudspeaker on (in conversation).</td>
</tr>
</tbody>
</table>

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator.

### MENU icons

Access MENU. It provides access to all the functions available on your system.

Icons depend on the connected system. Some icons may not be displayed on your phone. All icons are described in their unselected state. When selected, the icons are displayed in purple.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Call log icon]</td>
<td>Call log: Access the log of all incoming, outgoing, and missed calls.</td>
</tr>
<tr>
<td>[Contacts icon]</td>
<td>Contacts: Manage your personal directory and access the company directory.</td>
</tr>
<tr>
<td>[Settings icon]</td>
<td>Settings: Access the general settings such as auto keys lock, screensaver, dock settings, language, time and date, handset name, etc.</td>
</tr>
<tr>
<td>[Ring icon]</td>
<td>Ring: Access the ringing, key sound and warnings settings.</td>
</tr>
<tr>
<td>[Install icon]</td>
<td>Install: Installation.</td>
</tr>
</tbody>
</table>

### Call icons

Making a call.

Receiving a call.

Cancel enquiry.

### Features

Access the messaging portal. Consult and send voice and text messages.

Answered incoming calls. Redialing (long press).

Send the call.

Disabling the ringer.

End the call.

Calling from your personal directory (PersSpDial).

Calling your caller by name (company directory).

Programming your personal directory (PersSpDial).

calling using speed dial key (long press on the speed-dial key (1 to 9)).

Speed dial management (long press on softkey).

Call from call log (All incoming, outgoing, missed or unanswered calls are displayed in the call log).

Audio settings (Vibrate/Ring, Ascending ringing, Key sound, Message sound, Coverage warning, Charger warning, Low bat. warning, Headset mode, AGC, Ring Shortcut).

Choosing your melody.

Adjusting the ringer volume.

Access the ringer and vibrate adjustment feature.

Selecting language.

Access the handset settings menu (Handset name, Automatic keylock, Screensaver, Dock settings, Auto answer, …).