8262 DECT Handset
8262Ex DECT Handset

OpenTouch™ Suite for MLE

User Manual

8AL90322ENABed06 - 05/20

R200
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This manual describes the services offered by the 8262/8262Ex DECT Handset when connected to an OmniPCX Enterprise system.

In addition to the telephony services, your handset is able to manage alarms like emergency calls, status calls, man down, shock, no movement or pull cord alarm, ... This feature depends on the model of your handset, the version of the software and the system configuration. The 8262 DECT Handset can be compatible with the BGR 112-139 standard (Lone Worker Mode). Contact your administrator for more information.

Operating conditions
This approved DECT telephone is intended to be used with an Alcatel-Lucent cordless PABX. The following conditions must be respected, notably concerning the use of radioelectric frequencies:

- Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- To limit the risk of interference, people with pacemakers must keep the wireless telephone away from their equipment (minimum distance of 15 cm/6 inches).
- It is recommended to follow the standard acceptance procedures before using this equipment in human safety critical areas (hospitals...).
- DECT equipment can only be used to establish links between fixed points if these links are temporary.
- The conditions of access to a DECT equipment telepoint network shall be stipulated by contract with the operator of the authorized telepoint network concerned.
- Switch off the telephone before changing the battery.
- You must not switch on or use your telephone near gas or inflammable liquids.
- The handset includes magnetic elements that may attract sharp metallic objects.
- There is a danger of explosion if the battery is replaced incorrectly. Use only recommended battery: Alcatel-Lucent 3BN67332AA (Dongguan Deereng New Energy Co. Ltd. RTR001FXX - Li-ion 3.7V 1100mAH 4.1Wh).
- The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an 'on/off' facility.
- Battery charge: Charge the battery for about 6 hours before initial use.
- The 8262 DECT Handset desktop Dual charger (3BN67346AA), is dedicated for 8262 Dect handsets (3BN67345AA) and needs the following Power Supply Units:
  - 8232 DECT Handset Desktop charger PSU Europe (3BN67335AA)
    - TenPao (Model S005AYV0500100) – efficiency level VI (rating I/P:AC 100-240V, 0.2A; O/P: DC 5V, 1A)
    - Friwo FW7713/XX – efficiency level V (rating I/P:AC 100-240V, 150mA; O/P: DC 5V, 1A).
  - 8232 DECT Handset Desktop charger PSU WW (3BN67336AA)
    - TenPao (Model S008ACM0500100 with UK,US,AUS plugs) – efficiency level VI (rating I/P:AC 100-240V, 0.3A; O/P: DC 5V, 1A)
    - Friwo FW7712 - efficiency level V (rating I/P:AC 100-240V, 125mA; O/P: DC 5V, 0.9A)
- You can charge the device by connecting it to a USB 2.0 port (type A). Use only the cable provided with the 8262 DECT Handset Desktop Dual Charger (USB 'A' plug).
- The 8262 DECT Handset Rack Charger (3BN67351AA) will use a dedicated PSU: 8262 Dect handset PSU WW for rack charger (3BN67353AA)
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- With the 8262EX DECT Handset, use only Bluetooth® devices marked with the ATEX logo, usable in an ATEX (potentially explosive atmosphere) area.
- Never charge or install the battery in an ATEX (potentially explosive atmosphere) area.

The labels and icons presented in this document are not contractually binding and may be modified without prior warning. The labels and icons displayed on your phone depend on the system to which you are connected and may differ from those specified in this document.
1 Getting to know your telephone

1.1 Phone description

Your phone can be configured to display icons or labels for software key. All descriptions in this user documentation refer to the handset in icon display mode. To ensure that your set matches the documentation make sure the phone is configured correctly. Refer to chapter: Handset in icon display mode.

- Answer the call.
- Long press (feature depending on the system): redial last number or access the redial list.
- Switching between two calls (broker call).
- Switch on (long press).
- Switch off (long press).
- Switch off ringer.
- Hang up.
- Return to previous menu.
- Erase a character.
- Delete an entire field.
- Access menu.
- Access menu.
- Confirm.
- Navigate.
- Access to personal speed dial (down navigation key).
- Access the dtmf feature during a conversation (long press).

Your dect handset is marked with the atex logo: you can use it in an atex (potentially explosive atmosphere) area.

- In idle or communication mode: access the company directory.
- In communication mode: activate/deactivate the mute feature. No feature is associated with this key in idle mode.
- In idle mode
  - Short press: access the ringer and vibrate adjustment feature.
  - Long press: activate/deactivate vibrate feature (if the option is enable in settings: ‘vibrator shortcut’).
- In communication mode: activate/deactivate the loudspeaker.
<table>
<thead>
<tr>
<th></th>
<th>Led</th>
</tr>
</thead>
</table>
| 1 | • Green steady: the phone is on the charger and the battery is fully charged.  
    • Red steady: the phone is on the charger and the battery is charging.  
    • Slow yellow flashing: telephonic event such as unread message, missed call, etc.  
    • Rapid yellow flashing: incoming call.  
    • Slow red flashing: out of coverage.  
    • Rapid red flashing: low battery warning.  
    • Slow blue flashing: bluetooth® is activated.  
    • Flashing when the phone is plugged into the charger means the same as when the phone is not plugged into the charger. |
| 2 | • 3.5 mm jack plug for headset and maintenance (not available for the 8262ex dect handset). |
| 3 | • Short press: decrease the volume of the ring tone during an incoming call (8 steps) or decrease the volume of the earpiece or loudspeaker during a conversation (8 steps).  
    • Long press: activate/deactivate the mute feature. |
| 4 | • Short press: increase the volume of the ring tone during an incoming call (8 steps) or increase the volume of the earpiece or loudspeaker during a conversation (8 steps).  
    • Long press: activate/deactivate the loudspeaker. |
| 5 | • Pull cord. |
| 6 | • Usb socket for charging the battery and upgrading the phone (not available for the 8262ex dect handset).  
    • Emergency calls (optional).  
    • Back to homepage.  
    • Programmable keys (f1 and f2 keys).  
    • Long press: activate/deactivate meeting mode (ascending ringing). |

**Back of the set**  
• Clip to hook your phone on your belt.  
• Access to the battery compartment.

Lone Worker mode (BGR): For security reasons, it is not possible to switch off the 8262 DECT handset by using the switch on/off key when it is running is this mode.
1.2 Status icons

The status icons are displayed on the welcome screen and indicate the status of the telephone.

- Battery charge level.
- Received messages, callback request and unanswered calls.
- Indicates a pending calendar notification.
- Appointment programmed.
- Call diversion activated.
- Vibrate mode active.
- Ringer active.
- Ascending ring (meeting mode).
- Ringer disabled.
- Radio reception quality.
- Loudspeaker on (in conversation).
- Mute on (in conversation).
- Economy mode activated and used (green).
- Economy mode activated (gray).
- 50mW.
- Alarm active icon.
- Bluetooth® enabled.
- Bluetooth® connected to a device.
- Bluetooth® audio active with a connected device.

Additional Status icon displayed in Lone Worker mode (BGR):

- Lone Worker mode (BGR) is pending.
- Lone Worker mode (BGR) is enabled. This icon flashes when an alarm is pending.
- Test procedure of the Lone Worker mode (BGR) failed. Lone Worker mode (BGR) is disabled.
- Lone Worker mode (BGR) is enabled and an alarm acknowledge is pending on the handset.

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator:
1.3 **MENU icons**

The MENU is accessible from the welcome screen by pressing the Menu key. It provides access to all the functions available on your system. All icons are described in their unselected state. When selected, the icons are displayed in purple.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Contacts: Manage your personal directory and access the company directory.</td>
</tr>
<tr>
<td></td>
<td>Dialed: Call back one of the last numbers dialed.</td>
</tr>
<tr>
<td></td>
<td>Forward: Divert your calls to another number.</td>
</tr>
<tr>
<td></td>
<td>Messages: Consult and send voice and text messages.</td>
</tr>
<tr>
<td></td>
<td>Settings: Access the general settings of the phone (key sound, economy mode, charger warning, programming of F1 and F2 keys, etc.).</td>
</tr>
<tr>
<td></td>
<td>Services: Access the services configuration of the handset (associate, overflow, password, name, number, etc.).</td>
</tr>
<tr>
<td></td>
<td>Language: Choice of language.</td>
</tr>
<tr>
<td></td>
<td>Ring: Ringing setting.</td>
</tr>
<tr>
<td></td>
<td>Alarms: Program a call-back time.</td>
</tr>
<tr>
<td></td>
<td>Call log: Access the log of all incoming and outgoing calls.</td>
</tr>
<tr>
<td></td>
<td>Lock: Lock/unlock the set.</td>
</tr>
<tr>
<td></td>
<td>Calendar: Access the calendar.</td>
</tr>
<tr>
<td></td>
<td>Alarm Set: Alarm settings menu (Password protected).</td>
</tr>
<tr>
<td></td>
<td>Alarm Ack: Access the alarm acknowledgment services.</td>
</tr>
<tr>
<td></td>
<td>Manager/Assistant.</td>
</tr>
</tbody>
</table>
## 1.4 Call icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑</td>
<td>Making a call.</td>
</tr>
<tr>
<td>☑</td>
<td>Receiving a call.</td>
</tr>
<tr>
<td>🎵</td>
<td>Call on hold.</td>
</tr>
<tr>
<td>📜</td>
<td>Accessing the directories.</td>
</tr>
<tr>
<td>🔄</td>
<td>Transferring a call.</td>
</tr>
<tr>
<td>🎵</td>
<td>Switching to DTMF signals.</td>
</tr>
<tr>
<td>📞</td>
<td>Setting up a conference.</td>
</tr>
<tr>
<td>🔄</td>
<td>Forwarding calls to your voice message service.</td>
</tr>
<tr>
<td>🕳️</td>
<td>Parking an external communication.</td>
</tr>
<tr>
<td>🕳️</td>
<td>Call duration and cost.</td>
</tr>
<tr>
<td>⊕</td>
<td>Additional options (Features depending on the system).</td>
</tr>
</tbody>
</table>

In the event of a multiple call, the icons have symbols (such as numbers) to distinguish between the different callers.

Example: first call is on hold, second call is ongoing 🎵1/2.
## 1.5 Accessing the MENU and navigating

<table>
<thead>
<tr>
<th>Access the menu.</th>
<th><img src="image" alt="Menu Access" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>Press the Access menu key.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Select a function in the MENU.</th>
<th><img src="image" alt="Function Selection" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>Use the navigator keys and press the OK key to select a function.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Navigating within a function.</th>
<th><img src="image" alt="Function Navigation" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>You can move vertically along the various labels within the function Press the OK key to validate your choice.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OR</th>
<th><img src="image" alt="Function Navigation" /></th>
</tr>
</thead>
<tbody>
<tr>
<td>You can move horizontally along the various icons within the function Press the OK key to validate your choice.</td>
<td></td>
</tr>
</tbody>
</table>
1.6 Handset in icon display mode

Your phone can be configured to display icons or labels for software key. All descriptions in this user documentation refer to the handset in icon display mode. To ensure that your set matches the documentation make sure the phone is configured correctly.

To activate the icon display mode:

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="menu.png" alt="Menu" /></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td><img src="settings.png" alt="Settings" /></td>
<td>• Settings</td>
</tr>
<tr>
<td><img src="keys.png" alt="Keys" /></td>
<td>• Keys</td>
</tr>
<tr>
<td><img src="softkey.png" alt="Soft key display" /></td>
<td>• Soft key display</td>
</tr>
<tr>
<td><img src="icon.png" alt="Icon" /></td>
<td>• Icon: display icons.</td>
</tr>
<tr>
<td></td>
<td>• Text: Display labels.</td>
</tr>
</tbody>
</table>
2 Getting started

In order to have a fully operational 8262 DECT Handset, make sure that you have the following items: the battery, the AC/DC adapter, the power supply and the USB cable.

Your phone is IP65 compliant but you must remember to firmly close all covers.

Never charge or install the battery in an ATEX (potentially explosive atmosphere) area.

2.1 Installing the battery in the telephone

2.1.1 Installing the battery in the telephone

1. 8262 DECT Handset

If the cover is in place on the phone:
- Unlock the cover.
- Lift up the cover.

Position the battery 'connectors' side as shown in the drawing (A). Terminate the installation of the battery in its compartment by pressing as shown in the drawing (B).
If necessary lift up the belt clip to easily insert the battery.

Replace the cover.
Make sure that the lock is correctly positioned.

2. 8262Ex DECT Handset

The battery provided is integrated in the cover and is screwed onto the telephone.

If the battery is not fitted in the phone, place the battery correctly in its compartment.
Secure the battery with the built-in screw using the screwdriver provided.
Make sure the battery is correctly screwed on.
2.1.2 Removing the battery from the telephone

1. 8262 DECT Handset

Unlock the cover.

Lift up the cover.

Remove the battery from its compartment. You can turn your set over on your hand to extract the battery from its compartment.

Be careful not to drop the battery.

2. 8262Ex DECT Handset

The battery provided is integrated in the cover and is screwed onto the telephone.

Use the screwdriver provided to unscrew the battery.

Remove the battery from its compartment.

Be careful not to drop the battery.
2.2 Installing the memory card

Never install the memory card in an ATEX (potentially explosive atmosphere) area.

The handset Micro SD card stores handset configuration data.
The Bluetooth® settings are not saved on the Micro SD card.

If memory is removed, the handset will keep registration but the phone configuration and storage content will revert to what they were before the memory card was inserted. If the memory card is placed in a new 8262 DECT Handset, the phone will use all user settings and storage content from the memory card but the new phone must still be registered.

You must be in possession of the memory card for your phone.

The supported Micro SD memory cards are:

- Kingston 2, 4, 8 & 16 GB – Class 4 & 10.
- Transcend 2, 4, 8 & 16 GB – Class 4 & 10.

<table>
<thead>
<tr>
<th>Switch off the handset (long press).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Remove the battery from the telephone. See chapter: Removing the battery from the telephone.</td>
</tr>
<tr>
<td>Slide in the memory card from under the two small crescents and press it as shown in figure.</td>
</tr>
<tr>
<td>Place the battery on the telephone. See chapter: Installing the battery in the telephone.</td>
</tr>
<tr>
<td>Switch on the handset (long press).</td>
</tr>
</tbody>
</table>
2.3 Charging your telephone battery

Never charge or install the battery in an ATEX (potentially explosive atmosphere) area.

2.3.1 Charging the battery on a dual charger

The 8262Ex DECT Handset battery is not compatible with the spare charger. Use the ‘8262Ex DECT spare batteries charger’ to charge up to three batteries simultaneously.

The dual charger is provided for charging the handset and for a spare battery when at a desk.

Put your phone on its support. Plug the USB cable into the 5V socket of the desktop charger. Plug the other end of the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

You can configure how the handset behaves when it is installed on the charger using the settings menu. Refer to the chapter on configuring your telephone.

Use a spare battery pack

- Unlock the cover of the spare battery compartment and lift it up.
- Place a spare battery pack in the top back slot, behind the handset, with the charging contacts down.

To remove the spare battery, push down on the button near the compartment.

2.3.2 How to dock your phone with the USB cable (not available for the 8262EX DECT Handset)

Open the USB cover of your phone.

Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into the AC/DC adaptor or into a computer USB port.
2.3.3 LED

- Green steady: the phone is on the charger (or connected to the USB cable) and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.

Recharge your telephone battery regularly. The telephone can be on or off when recharging the battery. If the telephone is to remain unused or out of its charger for several weeks, remove the battery and store it separately.

The handset battery charging time is around 3 hours. The charging time is longer if charging through the USB plug from a device other than the AC/DC adapter. The spare battery charging time is 6 hours.

Don't forget to close the USB cover of your phone correctly after unplugging the USB cable.

2.3.4 Autonomy of your telephone

On standby in the radio coverage zone: Up to 160 hours.

In continuous conversation without Bluetooth® or noise reduction activated: Up to 20 hours if economy mode is activated, 17 hours if economy mode is not activated.

Switch off the telephone before changing the battery.

2.4 Switching on your telephone

- Press the switch on/off key (long press).
- Your telephone is switched on.

If the display fails to light up or the battery icon is flashing, recharge the battery.

If the radio reception icon doesn't appear on the telephone display:

- Check that you're in an area covered (if you're not, move close to a radio base station).
- Check that the telephone is properly installed in the system (consult the PABX manager).

If the display indicates: ‘Auto install ?’, see paragraph ‘Registering the telephone’ or contact your installation technician.

2.5 Switching off your telephone

- Press the switch on/off key (long press).
- Validate your choice: Yes.
- Your telephone is switched off.

Lone Worker mode (BGR): For security reasons, it is not possible to switch off the 8262 DECT handset by using the switch on/off key when it is running is this mode. Removing the battery is the only method to switch off the handset in this mode.
3 Using your telephone

3.1 Making a call

- Dial.
- Send the call.

You are in communication:

- Hang up.

To make an external call, dial the outside line access code before dialing your contact number.

3.2 Calling from your personal directory

<table>
<thead>
<tr>
<th>Quick access:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Access MENU.</td>
</tr>
<tr>
<td>Contacts.</td>
</tr>
</tbody>
</table>
| **Personal Dir**  
  Validate access to the ‘personal directory’. |
| Select the name of the person you wish to call. |
| Send the call. |

Quick access: 📱.
### 3.3 Calling your caller by name (company directory)

<table>
<thead>
<tr>
<th>Quick access:</th>
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<tbody>
<tr>
<td>• Access MENU.</td>
<td></td>
</tr>
<tr>
<td>• Contacts</td>
<td></td>
</tr>
<tr>
<td>• Phone Book</td>
<td></td>
</tr>
</tbody>
</table>

- Enter the first letters of the name, name-first name or the initials of your caller.
- Apply.
- Select the type of search you want (last name, last name and first name or initials).
- Select the desired name.
- Send the call.

Name must be entered in format name / space / first name.

For fast access to this function from the home screen page, press the directory key...

### 3.4 Receiving a call

You are receiving a call.

- Answer the call.
- Disabling the ringer: press the hang up key when your telephone rings: it is still possible to answer by pressing the off hook key.

Speak.

- Hang up.

The ringer does not ring if:

- The vibrate mode is active, the vibrate mode active icon is displayed in the phone notification area.
- The ringer is disabled, the ringer disabled icon is displayed in the phone notification area.
3.5 Redialing

3.5.1 Redialing the last number dialed (redial)

- Long press.
- Send the call.

This feature is disabled if alarms are configured.

3.5.2 Call back one of the last numbers dialed

- Access MENU.
- Dialed
- Select the number in the list.
- Send the call.

3.6 Call log

3.6.1 Access the call log.

- Access MENU.
- Call log
- All call logs are displayed.

3.6.2 Call back the contact

- Select the contact to call.
  All information about the call is displayed.
- Press ok key to open menu.
- Call

3.6.3 Delete one call log event

- Select the contact to delete.
  All information about the call is displayed.
- Press ok key to open menu.
- Delete

3.6.4 Delete all events from the call log

- Select an entry.
- Press ok key to open menu.
- Delete all
3.7 Requesting automatic callback if internal number is busy
The telephone of the internal caller you are trying to contact is busy, and you want the person to call you back as soon as they are free.

- Call Back.

To cancel the automatic callback request, enter the 'Cancel automatic callback' function code.

3.8 Sending text message if internal number is busy
The telephone of the internal contact you are trying to contact is busy and you want to leave them a text message.

- Text Mail
  - Select the type of message to send (Fixed Messages, Prg Messages, New Message).
  - Follow information displayed on the screen.

3.9 Speaking on the loudspeaker of a busy internal contact
In some cases, you might have to broadcast on the loudspeaker of a busy contact. This feature must be configured by the administrator.

- LS announce
  - You can talk, your contact will hear you on their loudspeaker.
During a conversation

During a call and without losing the connection, there are several ways to access the options offered by your system, using:

- The list of icons at the top of the screen.
- The list of items at the bottom of the screen.

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</tbody>
</table>

- Call in progress.
- Slot for second call (Call in progress / Call waiting).
- Transfer.
- Conference.
- Contacts.
- Voice frequency.
- Additional options: Enquiry Call, Record, Park, Forbidden service, Back.
- Call duration and cost.
4 During a conversation

4.1 Make a second call

- You are in conversation with one contact.

Use one of the following to make a second call:

- Dial directly the number for your call.
  - Dial the number.
  - Send the call.
  - The first call is on hold.

- Select your contact in your personal or company directory.
  - Directories
  - Select your contact in your personal or company directory.
  - Send the call.
  - The first call is on hold.

- You can also initiate another call by using the 'Enquiry call' feature.
  - Enquiry Call
  - Use one of the following:
    - Dial a Number
      Dialing the number.
    - Personal Dir
      Dialing from the personal directory.
    - Phone Book
      Dialing from the company directory.
    - Redial List
      Redial from redial list.
    - Associate
      Dialing an associate number (if defined).
  - Send the call.
  - The first call is on hold.
4.2 Recover the call on hold

- Hang up.
- Your telephone rings.
- Recover the call on hold.

4.3 Receiving a second call

You are in conversation and a caller is trying to contact you:

A beep is sent and the caller's name (or the number for an external call) is displayed for 3 seconds.

- Answer the call.
- The first call is on hold.

Over 3 seconds, move with the navigate-left-right key to the receiving a second call icon, to see the identity of the second caller (and off-hook if necessary).

4.4 Switching between two calls (Broker call)

During a call, to recover the caller on hold:

- Recover the call on hold.

You can establish the identity of the waiting call without taking it by using the navigate-left-right key.

- Display the caller's identity.
- Recover the call on hold.

4.5 Transferring a call

During a conversation, to transfer the call to another number:

You are in communication with a first caller. Use one of the following methods to call the recipient of the transfer:

- Dial directly the number for your call
- Dial the number.
- Send the call.
• **Other method**

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<tr>
<td></td>
<td><strong>Transfer</strong></td>
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</table>

Use one of the following:

- **Dial a Number**
  Dialing the number.
- **Personal Dir**
  Dialing from the personal directory.
- **Phone Book**
  Dialing from the company directory.
- **Redial List**
  Redial from redial list.
- **Associate**
  Dialing an associate number (if defined).

You are in conversation with the destination number:

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<td><strong>Transfer</strong></td>
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</table>

The two callers are connected.

After dialing the number of the recipient, you can use 'Transfer' to transfer the call directly without waiting for the person to answer. The transfer between two external parties and the transfer action by the on-hook key depends on the system configuration.

### 4.6 Three-way conference with internal and/or external contacts (conference)

**During a conversation, a second call is on hold:**

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<tbody>
<tr>
<td></td>
<td><strong>Conference</strong></td>
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<td></td>
<td>You are in conference mode.</td>
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</table>

**Cancel conference and return to first contact (If conference is active):**

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<td><strong>End Conference</strong></td>
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**After the conference, to leave your two contacts talking together:**

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<tr>
<td></td>
<td>Your two callers are in conversation.</td>
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</table>

This feature needs setting up. If necessary, contact your system administrator.

Please note that the cost of the call between the parties remaining after you have left the conference will be charged to your account.
4.7 Placing an outside call on hold (parking)

You can park an outside caller in order to take the call on another set.
You are holding an external conversation.

- Park

- Number to be called.

Your caller is parked and hears the hold melody.
If you on-hook without entering the number of a call park destination set, the call will be parked on your set.

To recover your parked call:

- Access MENU.

- Services

- Services

- Call pick up services

- Park

You are on a call.

If the parked call is not recovered within a preset time (by default 1 minute 30), it is directed to the operator. However, this preset time can be modified by your administrator.

4.8 Activate/deactivate voice frequency

This feature depends on the system configuration. If necessary, contact your administrator. During a call, you sometimes have to send DTMF signals, for example, for a voice message service, an automatic switchboard or when remotely consulting an answering machine:

- You are in conversation with one contact.

- Send MF

- To activate.

- Sending DTMF signals.

- Deactivate MF

The function is automatically cancelled when you hang up. During a conversation, you can activate and deactivate the DTMF mode by pressing the * key (long press).
# 5 Sharing

## 5.1 Answering the general bell

When the operator is absent, incoming external calls are diverted to a general bell. You can answer these calls:

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</table>

- Access MENU.
- **Services**
- **Services**
- **Call pick up services**
- **Night call pick up**

## 5.2 Call pick-up

You hear a telephone ringing in an office where no-one can answer. If authorised, you can answer the call on your own telephone.

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</table>

- Access MENU.
- **Services**
- **Services**
- **Call pick up services**
If the telephone ringing is not in your pick-up group:

- **Pick Up**

If the telephone ringing is in your own pick-up group:

- **Group call pick up**

The system can be configured to prevent call pick-up on certain telephones.

**5.3 Hunting groups**

**5.3.1 Hunting group call:**

Some phone sets can be associated to form a group. You can contact any one of them by dialling the group number.

Belonging to a group does not affect the management of direct calls. A specific telephone within a group can always be called by using its own number.

**5.3.2 Temporary exit from your hunting group: / Return into your group:**

- Access MENU.
- **Services**
- **Services**
- **Diverse services**
  - *In hunting grp / Out hunting grp*
- **Your group number.**
- **Apply.**
5.4 Sending a text message to an internal contact

- Access MENU.
- Messages
- New Text Msg
  - Confirm.
- Send a Message ?
  - Confirm.
- Dial the number of your contact (dial, directories, last numbers dialed...).
  - Confirm.
- Select the type of message to send (Fixed Messages, Prg Messages, New Message).
  - Follow information displayed on the screen.

If selected message has to be completed:

- Confirm access to the message to be completed.
- Complete the message.
- Apply.

When editing a message to be completed you can use the delete key to delete any entered characters. The browser lets you move the cursor in an input field.

5.5 Send a voice message copy

- Access MENU.
- Messages
- New voicemsg
  - Confirm access to the voice mailbox.
- Enter your personal mailbox password.
  - Confirm.

Listen to the message to send and follow the voice guide instructions.
### 5.6 Sending a recorded message to a number or a distribution list

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<tr>
<td><img src="image" alt="Access MENU" /></td>
<td>Access MENU.</td>
</tr>
<tr>
<td><img src="image" alt="Messages" /></td>
<td></td>
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<tr>
<td><img src="image" alt="New voicemail" /></td>
<td></td>
</tr>
<tr>
<td><img src="image" alt="Personal code" /></td>
<td></td>
</tr>
</tbody>
</table>

- Access MENU.
- Messages
- New voicemail
  - Confirm access to the voice mailbox.
- Personal code.
  - Confirm.

Follow the instructions of the voice guide.
6 Keep in touch

6.1 Forwarding calls to another number (immediate forward)

The number can be your home, mobile, voice mailbox or an internal extension (operator, etc.).

- Access MENU.
- Forward
- Confirm access to immediate diversion.
- Fwd Immediate
- Activate Fwd / Modify Fwd
- Dial the number of your contact (dial, directories, last numbers dialed...).
- Confirm.

You can continue to make calls while your telephone is diverted.

General remark concerning diversions: you can only activate a single diversion on your telephone. Programming a new diversion will cancel the previous one.

6.2 Different types of diversions / Example of diversion on busy

6.2.1 Different types of diversions

You can initiate different types of forwarding from the call forward list.

- Access MENU.
- Forward
- Confirm access to immediate diversion.
- Select the 'List of diversions' icon.

| Fwd on Busy | When you are in conversation and all your lines are busy, all your calls are diverted to the defined number. |
| Fwd On No Rep | When you are absent, all your calls are forwarded to the number of your choice (delayed forwarding on no answer). |
| Fwd Busy/NoRep | When you are absent or already in communication (all lines are busy), all your calls are forwarded to the defined number. |
| Remote Forward | Program the forwarding of a set from another set (immediate remote forwarding). A typical use of this feature is to program a forward from your set to another set from a third set. |
### 6.2.2 Example of diversion on busy

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<tbody>
<tr>
<td></td>
<td>Access MENU.</td>
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<td></td>
<td><strong>Forward</strong></td>
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<tr>
<td></td>
<td>Confirm access to immediate diversion.</td>
</tr>
<tr>
<td></td>
<td>Select the 'List of diversions' icon.</td>
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<tr>
<td></td>
<td><strong>Fwd on Busy</strong></td>
</tr>
<tr>
<td></td>
<td>Dial the number of your contact (dial, directories, last numbers dialed...).</td>
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<td></td>
<td>Confirm.</td>
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### 6.3 Diverting calls to your voice mailbox

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<td>Access MENU.</td>
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<td><strong>Forward</strong></td>
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<td><strong>Fwd Immediate Voice Mail</strong></td>
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<td></td>
<td>Confirm.</td>
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### 6.4 Consulting your voice mailbox

When you have received a message, the Message icon is displayed on the welcome screen. The orange LED on your telephone flashes to indicate there is a message.

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<tr>
<td></td>
<td>The number of new vocal messages is displayed in the phone notification area.</td>
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<td>OR</td>
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<tr>
<td></td>
<td>Access MENU.</td>
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<tr>
<td></td>
<td><strong>Messages</strong></td>
</tr>
</tbody>
</table>
• Voice Mail
  • Confirm access to the voice mailbox.

• Enter your personal mailbox password.
  • Confirm.
  • Follow the instructions of the voice guide.

Please refer to the administrator for your password.

6.5 Display an absence message

When you are absent you can program an absence message that will be displayed on the caller’s phone when they call you.

• Access MENU.

• Forward

• Absence Msg
  • Confirm.

• Select the message type between predefined messages, messages to complete and message to create.

• Confirm.

6.6 Program your associate number

The associated number can be a phone set number, the voice mail number or the pager number. It can be used as overflow number.

• Access MENU.

• Services

• Associate
6.7 Define an overflow number
When your set is not available, outside the coverage area or not working, calls to your set will be automatically forwarded to this number if it has been defined.

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<td>Apply.</td>
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<td></td>
<td>Modify</td>
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<tr>
<td></td>
<td>Dial the number of your contact (dial, directories, last numbers dialed...).</td>
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<td>Confirm.</td>
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6.8 Cancelling all forwards

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<td>Access MENU.</td>
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<td>Services</td>
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<td>Overflow</td>
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<td></td>
<td>Apply.</td>
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<td></td>
<td>Modify</td>
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<tr>
<td></td>
<td>Dial the number of your contact (dial, directories, last numbers dialed...).</td>
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<td></td>
<td>Confirm.</td>
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<td></td>
<td>Forward</td>
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<td></td>
<td>Select the 'Diversion cancellation' icon.</td>
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<td></td>
<td>Confirm.</td>
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</table>
6.9 Consulting text messages

When you have received a message, the message icon and number of new messages are displayed in the phone notification area. The yellow LED on your telephone flashes to indicate there is a message.

- Select the message icon in the notification area.

OR

- Access MENU.
- **Messages**

- **Text Mail**
- Confirm.

- Select the desired message.
- Confirm to read it.

Read the message.

- Confirm access to 'Options'.
- From the options menu, you can erase the message, callback the message sender, answer the message or read the next message.

- The message icon disappears once the message has been read.
7 Programming your telephone

7.1 Identify the terminal you are on

- Displays your telephone number (long press).

7.2 Initializing your voice mailbox

Before starting initialization, make sure the administrator has created a voice mailbox.

- You can use the Message icon on the welcome screen to initialize your voice mailbox.

OR

- Access MENU.
  - Messages

- New voicemail
  - Confirm access to the voice mailbox.

- Enter your temporary password.
- Enter your new password.
- Record your name.

- End of recording.
  - Follow the instructions of the voice guide.

7.3 Change your voice mailbox password

- Access MENU.
  - Services

- Password

- Enter the old password.
- Apply.
- Enter the new password.
- Apply.
- Enter new password again to confirm.
- Apply.

Please contact your administrator for your initial voice mailbox password.
Each digit of the code is symbolized by an asterisk.
7.4 Adjusting the audio functions

You can select the ring tone for your telephone (6 choices) and adjust its volume (4 levels).

- Access MENU.
- Ring

7.4.1 Choose the tune

Define the ringtone for an internal incoming call. The ringtone, which follow the selected ringtone in the list will be used for an external incoming call.

- Ring.Melody
- Select the melody of your choice.
- Apply.
- Return to idle.

7.4.2 Adjusting the ringer volume

- Ring.level
- Select the volume of your choice.
- Apply.
- Return to idle.

7.4.3 You can adjust the buzzer/ringer mode according to your needs

- Press on the ringer/vibrate key.
- Off: Ringer and buzzer are deactivated.
- Ring only: Rings only.
- Vibrate then ring: The handset vibrates and then rings.
- Vibrate only: The handset vibrates and doesn ’t ring.
- Vibrate and ring: The handset vibrates and rings simultaneously.
- Return to idle.

Long press

This key can be used to switch rapidly from the ringer to the vibrate mode and vice-versa (if the option is enable in settings: ‘Vibrator Shortcut’).
7.4.4 The Audio key
The audio key is a shortcut key allowing you to activate or deactivate the meeting mode. In this mode, ascending ringing is activated.

| Long press: activate/deactivate meeting mode (ascending ringing). A specific icon is displayed in the status bar ( ). A confirmation sound is played if key sound is activated in the settings. |

7.5 Activating headset mode
You can use a headset with your phone. If you want the headset to ring only when receiving an incoming call, you must activate the headset mode:

- Access MENU.
- **Settings**
- **Headset mode**
- **On**
- Return to idle.

When activated only the headset rings (if plugged in).

7.6 Adjusting your telephone functions

- Access MENU.
- **Settings**
- Select the function* you want and use the On/Off softkeys to activate or deactivate the function.

OR

- Select the function* you want and press the OK key to enter the function menu to configure the function.
- Return to idle.
*You can activate or disable the following functions:

- **Status** To show Handset information such as the software version, the battery level, etc.
- **Ascending ringing** To activate or deactivate the ascending ringtone (Progressive ringing).
- **Coverage warning** To activate or deactivate Bip emission when your phone is out of DECT area coverage.
- **Charger warning** To activate or deactivate Bip emission when placing handset on charger.
- **Low bat. warning** To activate or deactivate Bip emission when low battery level is reached.
- **Key sound** To activate or deactivate the keypad tone.
- **Confirmat. sound** When a setting is updated, a confirmation sound is played.
- **Headset mode** Activate or deactivate the headset mode. When activated only the headset rings (if plugged in).
- **Force calendar ring** Activate/deactivate an audio signal, regardless of the ringer setting, when you receive an appointment reminder.
- **Economy mode** Activate or deactivate the economy mode. When the economy mode is activated, the set adjusts its radio emission power according to the distance between the set and the radio base. The closer the set is to the radio base, the lower is the radio emission from the phone. This means that the phone is not always emitting at full power and thus saves the battery.
- **Vibrate/Ring /Ring** You can adjust the buzzer/ringer mode according to your needs.
- **Vibrator Shortcut** Activate or deactivate the vibrate shortcut ( ).
- **Lock** To activate or deactivate a timeout to trigger the automatic keylock.
- **Reset settings** Reset the setting and go back to the default settings.
- **Select System** To select any administrator-defined DECT network for your handset or auto. select.
- **System settings** Administrator access to system configuration.
- **Keys** To access the configuration and programming of handset keys.
- **Language** Choose a language other than system language.
- **2s key repeat** For people with a disability, increases the repeat-key delay for the dial by name feature.
- **Dock settings** Define how the phone behaves when installed in its charger dock.
- **Bluetooth®** Access the Bluetooth® feature (enable/disable, search for devices, etc.).
- **Noise reduction** Activate or deactivate reduction of the ambient noise. Noise reduction is not compatible with Bluetooth® devices and is not enabled in handsfree mode.

* Lone Worker mode (BGR): These parameters are enabled by default and cannot be changed (Low bat. warning, Coverage warning).

### 7.7 Selecting language

- Access MENU.

- **Language**

- Select the language of your choice.

- Apply.

- Return to idle.

The initial language selection is made automatically by the system.
### 7.8 Programming your personal directory

Your personal directory can contain up to 42 numbers.

- Access MENU.
- **Contacts**
- **Personal Dir**
  - If one or more records exist, position the cursor on an existing record.
  - Apply.
- **Create**
  - Enter the name.
  - Apply.
  - Enter the number.
  - Apply.
  - Return to idle.

To go back to the previous menu.

To key in the name: the keys in the keypad include letters that you can display by pressing them successively.

Example: press '8' twice to display the letter 'U'.

Long press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode.

### 7.9 Modifying a record in the personal directory

- Access MENU.
- **Contacts**
- **Personal Dir**
  - Select the record to be modified.
  - Apply.
  - **Modify**
    - Modify the name (14 characters maximum).
    - Apply.
    - Modify the number.
    - Apply.
    - Return to idle.

To go back to the previous menu.
Long press the # key to switch from lowercase letters mode to uppercase letters mode, and from uppercase letters mode to numbering mode.

Use the browser to position on the character or digit to modify.

To delete a character, briefly press the delete key. To erase a field full of characters, hold down the erase key (long press).

### 7.10 Erase a record from the personal directory

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![List]</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>![Contacts]</td>
<td><strong>Contacts</strong></td>
</tr>
<tr>
<td>![Personal Dir]</td>
<td><strong>Personal Dir</strong></td>
</tr>
<tr>
<td>![Select]</td>
<td>Select the record to erase.</td>
</tr>
<tr>
<td>![Apply]</td>
<td>Apply.</td>
</tr>
<tr>
<td>![Delete]</td>
<td><strong>Delete</strong></td>
</tr>
<tr>
<td>![Confirm]</td>
<td>Confirm.</td>
</tr>
<tr>
<td>![Return to idle]</td>
<td>Return to idle.</td>
</tr>
</tbody>
</table>

To go back to the previous menu.

### 7.11 Programming an appointment reminder

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>![List]</td>
<td>Access MENU.</td>
</tr>
<tr>
<td>![Alarms]</td>
<td><strong>Alarms</strong></td>
</tr>
<tr>
<td>![Define an appointment]</td>
<td><strong>Define an appointment</strong></td>
</tr>
<tr>
<td>![Enter]</td>
<td>Enter the time of the appointment.</td>
</tr>
<tr>
<td>![Apply]</td>
<td>Apply.</td>
</tr>
<tr>
<td>![If]</td>
<td>If the destination of the appointment reminder isn`t in your phone, dial the number of the destination set.</td>
</tr>
<tr>
<td>![Apply]</td>
<td>Apply.</td>
</tr>
<tr>
<td>![Return to idle]</td>
<td>Return to idle.</td>
</tr>
</tbody>
</table>

At the programmed time, your telephone rings:

Press the On-hook key to accept the appointment.
To cancel your appointment call-back request:

- Access MENU.
- Alarms
- Cancel an appointment
- Apply.
- Return to idle.

### 7.12 Configure the F1 and F2 keys

A lock, speed dial, alarm acknowledgment or notification event (if authorized) feature can be associated with the F1 and F2 keys. Once configured these features can be accessed by a short or a long press.

#### 7.12.1 Define the feature to associate with the F key.

- Access MENU.
- Settings
- Keys
- Set the kind of feature (call or lock feature) you want to associate with each key and key press (short or long).
- Return to idle.

To go back to the previous menu.

#### 7.12.2 Set the numbers to be called

- Access MENU.
- Settings
- Keys
- Call Configuration
- For each key and the kind of press (short or long), enter the name and the number of the contact you wish to associate with the F key.
- Return to idle.

To go back to the previous menu.
7.13 Calendar
You can consult and manage an agenda on your phone.

7.13.1 Modify the agenda format

- Access MENU.
- Access the agenda menu.
- More
- View week > View of the week.
- View month > View of the month.

7.13.2 Programming an appointment reminder

- Access MENU.
- Access the agenda menu.
- Add
- Enter date.
- Save
- Enter the beginning time.
- Save
- Choose the duration of the appointment.
- Select
- Enter the subject of the appointment.
- Save
- Enter the place of the appointment.
- Save
- Define when the reminder will be activated before the appointment.
- Select

To delete a character, briefly press the delete key. To erase a field full of characters, hold down the erase key (long press).
### 7.13.3 View the details of an appointment

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td></td>
<td>• Access the agenda menu.</td>
</tr>
<tr>
<td></td>
<td>• Select a date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• <strong>View</strong> (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• View the agenda for the selected date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• Select the appointment of the day (in month view) or the appointment of the week (in week view).</td>
</tr>
<tr>
<td></td>
<td>• <strong>View</strong></td>
</tr>
</tbody>
</table>

A scheduled date is framed and has a checkmark.

### 7.13.4 Modify an appointment reminder

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td></td>
<td>• Access the agenda menu.</td>
</tr>
<tr>
<td></td>
<td>• Select a date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• <strong>View</strong> (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• View the agenda for the selected date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• Select the appointment of the day (in month view) or the appointment of the week (in week view).</td>
</tr>
<tr>
<td></td>
<td>• <strong>More</strong></td>
</tr>
<tr>
<td></td>
<td>• <strong>Edit</strong></td>
</tr>
</tbody>
</table>

• Change the appointment by filling in the fields as described in the creation of appointments.

### 7.13.5 Copying an appointment reminder

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td></td>
<td>• Access the agenda menu.</td>
</tr>
<tr>
<td></td>
<td>• Select a date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• <strong>View</strong> (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• View the agenda for the selected date (Month view only).</td>
</tr>
<tr>
<td></td>
<td>• Select the appointment of the day (in month view) or the appointment of the week (in week view).</td>
</tr>
<tr>
<td></td>
<td>• <strong>View</strong></td>
</tr>
<tr>
<td></td>
<td>• <strong>More</strong></td>
</tr>
<tr>
<td></td>
<td>• <strong>Copy</strong></td>
</tr>
</tbody>
</table>

• Change the appointment by filling in the fields as described in the creation of appointments.
### 7.13.6 Delete an appointment reminder

- Access MENU.
- Access the agenda menu.
- Select a date (Month view only).
- View (Month view only).
- View the agenda for the selected date (Month view only).
- Select the appointment of the day (in month view) or the appointment of the week (in week view).
- View
- More
- Delete

### 7.14 Locking your telephone

#### 7.14.1 Locking features on your terminal (System lock)

This service enables you to prohibit outside calls and any programming changes on your telephone:

- Access MENU.
- Lock
- Apply.

#### 7.14.2 Unlocking features on your terminal

- Access MENU.
- Lock
- Apply.
- Personal code (Please refer to the administrator for your password).
- Apply.
7.14.3 Locking your terminal (key lock)
This service enables you to prevent unrequested key pressing.

- Press the lock key of your phone (long press).
- Lock your phone.

7.14.4 Unlock your terminal:

- Press the lock key of your phone (long press).
- Unlock your phone.

7.15 Modifying your personal code

- Access MENU.
- Services
- Password
- Enter the old password (Please refer to the administrator for your password).
- Enter the new password (Twice).
- Confirm.

7.16 Configuring Bluetooth®
With the 8262EX DECT Handset, use only Bluetooth® devices marked with the ATEX logo, usable in an ATEX (potentially explosive atmosphere) area. Noise reduction is not compatible with Bluetooth devices.

7.16.1 Enable/Disable Bluetooth®

- Access MENU.
- Settings
- Bluetooth®
- Enable Bluetooth®?
- Yes / No

When enabled, the unconnected Bluetooth® icon is displayed () and the Led flashes blue slowly.
## 7.16.2 Pairing Bluetooth® devices

This feature is used to detect Bluetooth® devices and to pair them.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Access MENU.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Bluetooth®</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Search for devices</strong></td>
<td></td>
</tr>
</tbody>
</table>

Once the device is listed and named, you can launch the pairing on the device.

- **Pair**

Once paired, the message 'Bluetooth® connection established' is displayed on the screen and the Bluetooth® connected icon is displayed.

To manage the pairing, the Bluetooth® device must be in detectable mode. Refer to your Bluetooth® device documentation to find out how to activate detectable mode.

## 7.16.3 Managing paired devices

This option allows you to list and to manage devices paired to the phone (up to 4 compatible devices).

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Access MENU.</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Settings</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Bluetooth®</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Paired devices</strong></td>
<td></td>
</tr>
</tbody>
</table>

The paired devices are displayed on the screen. The dotted device is the connected device. When selecting devices, you can connect/disconnect or change name, delete, delete all and see info details via the more menu.
### 7.17 Configure Dock settings

You can define how your phone behaves when it is installed in the charger dock.

<table>
<thead>
<tr>
<th>Action</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Access MENU.</td>
<td></td>
</tr>
<tr>
<td>• Settings</td>
<td></td>
</tr>
<tr>
<td>• Dock settings.</td>
<td></td>
</tr>
<tr>
<td>• Select from:</td>
<td></td>
</tr>
<tr>
<td>• In Dock</td>
<td></td>
</tr>
<tr>
<td>o <strong>Power on in dock</strong>: if set to yes, the handset will switch on when installed on the charger (if phone is switched off).</td>
<td></td>
</tr>
<tr>
<td>o <strong>Display lighting</strong>: if set to Off, screen remains off whatever the event (incoming call, message, voice mail, reboot).</td>
<td></td>
</tr>
<tr>
<td>o <strong>Silent charging</strong>: if activated, handset remains silent even if charger warning setting is set to on.</td>
<td></td>
</tr>
<tr>
<td>• On Pick-up</td>
<td></td>
</tr>
<tr>
<td>o <strong>Backlight on pickup</strong>: if set to yes, backlight of the display will switch on when handset picked up from the charger.</td>
<td></td>
</tr>
<tr>
<td>o <strong>Off hook on pickup</strong>: if set to yes, handset answers a call when picked up from the charger.</td>
<td></td>
</tr>
<tr>
<td>• On / Off</td>
<td></td>
</tr>
<tr>
<td>• Return to idle.</td>
<td></td>
</tr>
</tbody>
</table>
8 Live signal and notification management

A lone worker is an employee who performs his activity in a place isolated from others without close or direct supervision. Such staff may be exposed to risk because there is no-one to assist them.

Alcatel-Lucent Enterprise proposes two solutions with DECT network-based automated monitoring systems. The lone worker is equipped with the 8262 DECT Handset, which communicates periodically with an alarm server and is monitored by a third person.

This solution depends on the software version of the handset and the infrastructure of the company.

This chapter describes the two solutions of live signal and notification management.

8.1 8262/8262Ex DECT Handset default alarm management

8.1.1 Introduction

The 8262 DECT Handset and 8262Ex DECT Handset are compatible with this solution.

Your handset offers services of DECT network-based automated monitoring systems. These services must be activated and configured by your administrator. Please contact your administrator before using these services.

- Live signals:
  Live signals are calls that are made automatically (every 90 seconds by default) by the handset to the notification server. The information sent to the notification server allows the server to confirm that the handset is under coverage and is working.

- Emergency calls or notification calls:
  Emergency calls are initiated by the user of the handset. They are used to notify the server of emergencies such as injuries or material damage when specific keys are pressed.

- Man down, shock, no movement, pull cord alarms:
  Abnormal situations are automatically detected by the handset and an alarm is sent to the server.

- Key event calls:
  Key event calls are also initiated by users when pressing particular keys on the numeric keypad. These are designed to notify the server that certain tasks have been completed, for example, 'room is ready' in the case of a hotel application.

- Status calls:
  Status calls are automatically established by the handset each time the handset is plugged into or removed from the charger and each time the handset is switched on and off.

- Smart Beacon:
  The handset is able to send a signal to the server when the user enters in a Beacon area.

Only emergency and event calls can be initiated by the user. Live signals, status calls, smart Beacon, man down, shock, no movement, and pull cord alarms are transparent to the user as these events are automatically made by the handset.

You can stop the alarm during a pre-alarm time defined by the administrator by clicking on the 'cancel' button. If an alarm is stopped by the user, no alarm can be triggered before the set can get in alarm condition, defined by the administrator (0, 5, 10 or 15 minutes).
8.1.2 Emergency calls

These calls are designed to send alarm signals easily in emergency situations. Typically, emergency situations involve injuries or material damage and have highest priority among all other alarm events and calls.

Notification calls are made by pressing the following keys:

- Press the function key (twice or press and hold) to activate the emergency notification call.
- Long press the OK key to activate the emergency notification call (depends on configuration).

The handset is communicating with the alarm server. The message that appears on the handset display will depend on your system configuration.

The normal call processing message is displayed on the screen and, depending on the configuration, the user may receive an acknowledgement or in conference message.

The notification calls are priority calls and can be performed in any handset status. Handset statuses are: idle, conversation, dialling, calling, configuration, put in charger, removed from charger. Any active call will be terminated as soon as a notification call is initiated. Notification calls will also interrupt any calls such as live, key event or status calls.

During the notification process, all user actions are ignored until communication is established with the alarm server. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

8.1.3 Key event calls

This feature allows you to send an information message to the notification server by pressing particular keys on the numeric pad. This Key event call can only be performed when the handset is in idle state. A typical application of this feature could be to press a specific key when a room is ready in the case of a hotel application. Each long press on a different key will send a different message to the server.

- 1, 2, 3, 4, 5, 6, 7, 8, 9, 0 (long press).

After activating the key event process, the user should wait until communication is established with the alarm server before pressing any key, to ensure it is functioning correctly. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

If configured in the key setting options, F1 and F2 keys can be used as key events. The use of these keys is equivalent to:

<table>
<thead>
<tr>
<th>F keys</th>
<th>Equivalent keys</th>
</tr>
</thead>
<tbody>
<tr>
<td>F1 short press</td>
<td>1</td>
</tr>
<tr>
<td>F1 long press</td>
<td>2</td>
</tr>
<tr>
<td>F2 short press</td>
<td>3</td>
</tr>
<tr>
<td>F2 long press</td>
<td>4</td>
</tr>
</tbody>
</table>
8.1.4 Embedded alarms: man down, shock, no movement, pull cord alarms

A sensor is integrated in your handset. Depending of the configuration, an alarm is triggered in the following situations:

- **Man Down**: the handset detects a loss of user verticality, such as by falling to the ground due to an injury, and triggers an alarm to the server.
- **No movement**: following a user accident or injury, the handset detects a period of inactivity of the user and triggers an alarm to the server.
- **Shock**: the handset detects any abnormal shock and triggers an alarm to the server.
- **Pull-cord**: the handset triggers an alarm (with or without a location audio signal) when the handset is snatched out of the user hands.

8.1.5 Force ringing

Your phone may be in silent or vibrate mode. Despite this configuration your phone may ring when there is a specific call from an alarm server. While the handset is ringing, a message (maximum of 14 characters) may also appear on the phone display.

8.1.6 Notification calls

While the phone is making such a call, the standard call processing message appears on the display and you are unable to receive or set up any other calls.

Notification calls have the highest priority over any other calls. In the event of a notification call, any other call will be interrupted. All keys will be locked during the notification process in order to avoid the activation of call back, consultation call, etc.

8.1.7 Alarm acknowledgment

After an alarm is triggered, the alarm server can set a location audio signal on the phone. This signal is designed to help rescue teams to locate the phone and its user.

The phone sends a location audio signal.

<table>
<thead>
<tr>
<th></th>
<th>Access MENU.</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Alarm ack]</td>
<td><strong>Alarm ack</strong></td>
</tr>
<tr>
<td>![If configured]</td>
<td>If configured. Enter device PIN code (The default is 0000).</td>
</tr>
<tr>
<td>![Send acknowledg]</td>
<td><strong>Send acknowledg.</strong></td>
</tr>
</tbody>
</table>

The location audio signal ends up.

If the on-screen acknowledgment is configured you can directly acknowledge by pressing on the acknowledgment softkey when the 'Send Acknowledge' pop-up is displayed.
8.2 8262 DECT Handset Lone Worker mode (112-139 BGR standard)

8.2.1 Introduction

The 8262 DECT Handset is compatible with this solution. A specific software is required.

Your handset offers services of DECT network-based automated monitoring systems. These services must be activated and configured by your administrator. Please contact your administrator before using these services.

- Emergency calls or notification calls:
  Emergency calls are initiated by the user of the handset. They are used to notify the server of emergencies such as injuries or material damage when specific keys are pressed.
- Man down, shock, no movement, pull cord alarms:
  Abnormal situations are automatically detected by the handset and an alarm is sent to the server.
- Status calls:
  Status calls are automatically established by the handset each time the handset is plugged into or removed from the charger and each time the handset is switched on and off.

Only emergency call can be initiated by the user. Status calls, man down, shock, no movement, and pull cord alarms are transparent to the user as these events are automatically made by the handset.

8.2.2 Initialization procedure

When the handset, in Lone Worker mode, is removed from the dock (charger), each configured alarm is automatically tested between the handset and the alarm server. You have to follow instructions displayed on the screen.

The procedure fails if:
- you don’t follow instructions
- an alarm test fails
- the operator is not connected.

The Lone Worker mode is not activated if the initialization procedure fails.

The Lone Worker icon is displayed and represents the Lone Worker status:

- Lone Worker mode (BGR) is pending.

- Lone Worker mode (BGR) is enabled.

- Test procedure of the Lone Worker mode (BGR) failed. Lone Worker mode (BGR) is disabled.

Warning: you are monitored by the handset, only if the Lone Worker mode is activated ( ). In other cases, for your security, contact your administrator and don’t go to an isolate place for your job.

If the initialization procedure fails, put the handset on its charger. The initialization procedure will start when you remove it from the charger. If the procedure fails repeatedly, please contact your administrator.

If you remove the handset from its charger during a conversation with a contact, the call will be ended to ensure the initialization procedure.
8.2.3 'Keep alive' procedure

For your security, this procedure ensures the communication between the handset and the alarm server (operator). Every around 4 minutes, a keep alive trigger is automatically exchanged between the alarm server and the handset.

If the procedure fails within 10 minutes, the local audio signal (LAS) is triggered by the handset. The handset alerts the user that it is not possible to ensure his security by an audible audio signal (loud beeps), a vibrating alert and a flashing LED.

If you are in communication, the keep alive event cannot be received by the handset. For security reasons, before going into error mode (the procedure fails within 10 minutes), the call is ended by the system and a keep alive is test one more time. It is recommended to have short conversations.

8.2.4 Alarms management

<table>
<thead>
<tr>
<th>User delay</th>
<th>Pre-alarm</th>
<th>Alarm</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time before the set can get in alarm condition</td>
<td>This pre-alarm phase precedes the alarm triggering. A signal and specific display warns the user that an alarm is going to be triggered. At this stage, you can stop the alarm process</td>
<td>The alarm is triggered</td>
</tr>
</tbody>
</table>

- You can stop the alarm during a pre-alarm time defined by the administrator by clicking on the 'cancel' button (Pre-alarm).
  ⇒ If you stop an alarm, no alarm can be triggered before the set can get in alarm condition, defined by the administrator (0, 5, 10 or 15 minutes)
- When an alarm is triggered, the local audio signal (LAS) is played by the handset to locate you.
  ⇒ If the operator sends an acknowledgement, a pop-up is displayed on the handset requesting your acknowledgement. The following icon is displayed in the status bar: 📣. The alarm is stopped if acknowledged by the rescue team which join you or by you if you are safe.
- If your acknowledgement cannot be sent to the system due to a communication problem between the handset and the alarm server, the alarm will be stopped only when you put the handset on its charger.
8.2.5 Beyond DECT coverage

If you are beyond DECT coverage, the handset alerts you that it is not possible to ensure your security by an audio signal (pre alarm level 4), a vibrating alert and a flashing LED. A pop-up ‘out of range’ is displayed on the handset.

The alarm is played continuously until it is stopped by going back in DECT coverage area or being acknowledged.

You can reject the out of range warning by selecting the corresponding key. But for your security, you have to return in DECT coverage area. If you are late to return in coverage area, the handset cannot communicate with the alarm server. The ‘keep alive’ procedure will fail within 10 minutes and the local audio signal (LAS) will be triggered by the handset.

8.2.6 Low battery warning

<table>
<thead>
<tr>
<th>Remaining level</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>10%</td>
<td>The following message is displayed on the screen: <strong>Battery low!</strong></td>
</tr>
<tr>
<td>10% to 5%</td>
<td>In addition to the displayed message, the handset delivers a beep every 1 minute.</td>
</tr>
<tr>
<td>Below 5%</td>
<td>In addition to the displayed message, the handset delivers a beep every 5 seconds.</td>
</tr>
</tbody>
</table>

For your security, put the handset on its charger when the beep starts. This alarm will be stopped when the handset is put on its charger.

8.2.7 Exiting Lone Worker mode (BGR)

The handset will exit of the Lone Worker mode when:

- No operator is connected. Your security cannot be ensured by the system.
  The system automatically calls the handset. The following message is displayed on the screen:

  **Failed.** The following icon is displayed in the status bar: 🛑.  
  Lone Worker mode (BGR) is disabled.

- The handset is in Lone Worker mode for more than 24 hours.
  The system automatically calls the handset. The following message is displayed on the screen:

  **Failed.** The following icon is displayed in the status bar: 🛑.  
  Lone Worker mode (BGR) is disabled.

- The handset is put on its charger.
  When you put the handset on it's charger, Lone Worker mode is disabled. Note that, if you are in conversation, the call will be ended.
8.2.8 Emergency calls

These calls are designed to send alarm signals easily in emergency situations. Typically, emergency situations involve injuries or material damage and have highest priority among all other alarm events and calls. Emergency calls are made by pressing the following keys:

- Press the function key (twice or press and hold) to activate the emergency notification call.
- Long press the OK key to activate the emergency notification call (depends on configuration).

The handset is communicating with the alarm server. The message that appears on the handset display will depend on your system configuration. The normal call processing message is displayed on the screen and, depending on the configuration, the user may receive an acknowledgement or in conference message. The notification calls are priority calls and can be performed in any handset status. Any active call will be terminated as soon as an emergency call is initiated. Emergency calls will also interrupt any calls such as status calls.

During the notification process, all user actions are ignored until communication is established with the alarm server. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

8.2.9 Embedded alarms: man down, shock, no movement, pull cord alarms

A sensor is integrated in your handset. Depending of the configuration, an alarm is triggered in the following situations:

- Man Down: the handset detects a loss of user verticality, such as by falling to the ground due to an injury, and triggers an alarm to the server.
- No movement: following a user accident or injury, the handset detects a period of inactivity of the user and triggers an alarm to the server.
- Shock: the handset detects any abnormal shock and triggers an alarm to the server.
- Pull-cord: the handset triggers an alarm (with or without a location audio signal) when the handset is snatched out of the user hands.

If you are in conversation, the call will be automatically interrupted when the alarm is triggered.

8.2.10 Force ringing

Your phone may be in silent or vibrate mode. Despite this configuration your phone may ring when there is a specific call from an alarm server. While the handset is ringing, a message (maximum of 14 characters) may also appear on the phone display. By default, the external ringtone is used. But the administrator can define a ringtone by type of alarm.

8.2.11 Notification calls

While the phone is making such a call, the standard call processing message appears on the display and you are unable to receive or set up any other calls.

Notification calls have the highest priority over any other calls. In the event of a notification call, any other call will be interrupted. All keys will be locked during the notification process in order to avoid the activation of call back, consultation call, etc.
8.2.12 Alarm acknowledgment

After an alarm is triggered, the alarm server can set a location audio signal on the phone. This signal is designed to help rescue teams to locate the phone and its user.

The handset triggers the local audio signal (LAS) with an audible audio signal (loud beeps), a vibrating alert and a flashing LED. The alarm can be acknowledged manually by the rescue team that joins you (to inform that you have been accounted for) or by you if you are safe:

- Access MENU.
- Alarm ack
  - If configured. Enter device PIN code (The default is 0000).
  - Send acknowlegd.

The location audio signal ends up.

If the on-screen acknowledgment is configured you can directly acknowledge by pressing on the acknowledgment softkey when the 'Send Acknowledge' pop-up is displayed. The 'Send Acknowledgement' pop-up is displayed only if the operator has acknowledged the alarm.
9 Registering the telephone

9.1 Registering the telephone on a system for the first time

For the mobile telephone to function, it must be registered on at least one ALE International PBX. Your telephone has not been registered on any system if, when first switched on, the display indicates the following message: Auto install?

- Access MENU.
- Settings
- System settings
- Enter the PIN Code (The default is 0000).
- Apply.

Registration can begin

A - If the system does not use an AC code

- Launch subscription.

B - If the system uses an AC (authentication code)

- Register
- Select a system (It is recommended that the first empty system is selected).
- Enter PARK identifier (optional).
- Press the 'OK' key to confirm.
- Enter access code.
- Press the 'OK' key to confirm.
- Select Power mode (You are advised not to select the 50 mW power mode unless required. The '50mW power mode' is intended for hazardous sites such as nuclear plants where it is requested that emissions do not exceed the maximum value.).
- Legacy Mode:
  - Yes / No
  Call from encrypted system to un-encrypted system is accepted (yes) or rejected (no).

The registration operation can last up to 2 minutes.

- If the operation has been done correctly (subscription accepted), the radio reception quality icon is displayed and the telephone is ready to be used.
- If the registration operation has not been successful, the station proposes launching the subscription again.
During registration phase, the handset enforces a minimum signal strength level to accept to register to a base station. To achieve the conditions, it is recommended to perform registration in a place where a base station is in direct visibility within a 20 m range. If base station is not visible the range shall be lowered.

During registration phase in a multi-system environment, all systems are scanned without priority. The system is selected when the signal strength is above a certain level and registration matches.

### 9.2 Registering the telephone on other systems

The telephone can be registered on several systems (maximum of 4). Note: the input is usually reserved for use with your main Alcatel-Lucent system. You can select the other inputs to register the telephone under another system (Alcatel-Lucent or other system).

#### 9.2.1 To make a new registration, when the telephone has already been registered on one or more systems, proceed as follows:

1. Prepare your system for registration (see the system installation manual or consult your installation manager).

2. When the system is ready:

   - Access MENU.
   - **Settings**
     - **System settings**
     - Enter the PIN Code.
     - Apply.
     - **Register**
     - Select a system.
     - Enter PARK code.
     - Apply.
     - Enter access code.
     - Apply.
     - Select Power mode.
     - **Legacy Mode:**
       - Yes / No
       Call from encrypted system to un-encrypted system is accepted (yes) or rejected (no).
   
   Launch subscription.

- If the registration operation runs correctly (Subscription accepted), the telephone is ready for use, and the radio coverage icon appears.
• If the registration operation has not been successful, the station proposes launching the subscription again.
• Depending on the type of system concerned, registration may require one or more additional operations on the system.

During registration phase, to improve security and optimize registration in a multi-system environment, the handset enforces a minimum signal strength level to accept to register to a base station. To achieve the conditions, it is recommended to perform registration in a place where a base station is in direct visibility within a 20 m range. If base station is not visible the range shall be lowered.

During registration phase in a multi-system environment, all systems are scanned without priority. The system is selected when the signal strength is above a certain level and registration matches.

### 9.2.2 Selecting your DECT system

Your telephone can be programmed to function on 4 different DECT systems.

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Icon" /></td>
<td>• Access MENU.</td>
</tr>
<tr>
<td><img src="image2.png" alt="Icon" /></td>
<td>• Settings</td>
</tr>
<tr>
<td><img src="image3.png" alt="Icon" /></td>
<td>• Select System</td>
</tr>
<tr>
<td><img src="image4.png" alt="Icon" /></td>
<td>• Select network</td>
</tr>
<tr>
<td><img src="image5.png" alt="Icon" /></td>
<td>• Select the desired input (the chosen option is indicated by the radio button with a central dot).</td>
</tr>
<tr>
<td><img src="image6.png" alt="Icon" /></td>
<td>• Return to idle.</td>
</tr>
</tbody>
</table>

The selection is retained even after switching the telephone on/off. The selection of a specific system forces operation on a specific system. This selection must be changed if one wishes to change system. Selecting 'Auto. select' enables the telephone to connect automatically when it enters a system coverage zone. If the systems programmed in the telephone have common coverage zones, the telephone selects the first system found.
10 Accessories

10.1 Phone package

In order to have a fully operational 8262 DECT Handset, make sure that you have the following items: the battery, the AC/DC adapter, the power supply and the USB cable.

Your phone is equipped with a belt clip on the back.

10.2 Dual chargers and power supply

Your phone charger is supplied with the following equipment:

- An AC/DC adapter made of a body and a separate plug head that clips onto the AC/DC adapter body.
  The charger is provided separately.

- A USB cable (provided with the charger).

- A desk support for docking your phone and a spare battery.
10.2.1 How to dock your phone on the desk support

The 8262Ex DECT Handset battery is not compatible with the spare charger.

The dual charger is provided for charging the handset and for a spare battery when at a desk.

Put your phone on its support. Plug the USB cable into the 5V socket of the desktop charger. Plug the other end of the USB cable into the AC/DC adaptor. Plug the AC/DC adaptor into the mains power supply.

You can configure how the handset behaves when it is installed on the charger using the settings menu. Refer to the chapter on configuring your telephone.

10.2.2 Use a spare battery pack

- Unlock the cover of the spare battery compartment and lift it up.
- Place a spare battery pack in the top back slot, behind the handset, with the charging contacts down.
- To remove the spare battery, push down on the button near the compartment.

10.2.3 How to dock your phone with the USB cable (not available for the 8262EX DECT Handset)

Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into the AC/DC adaptor or into a computer USB port.
10.3 8262Ex DECT spare batteries charger

This charger is sold separately.

With the 8262Ex DECT handset, you can use a spare batteries charger to charge up to three batteries simultaneously.

<table>
<thead>
<tr>
<th>Charging battery(ies)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Put the batteries into the charger as shown in the picture.</td>
</tr>
<tr>
<td>• Push the slider to maintain the battery in its compartment.</td>
</tr>
<tr>
<td>• Connect the power supply. Only use the provided power supply.</td>
</tr>
</tbody>
</table>

The battery is fully charged:
• Push the slider backwards to remove the battery of the charger.

Battery charging time: 6 Hours.

LED description

• Red steady: The associated battery being charged.
• Green steady: The associated battery is fully charged.
• LED off: No battery connected.
10.4 Characteristics of the mains power adapter

- Input: 100/240 V - 50/60 Hz.
- Output: 5V - 1A.

The mains power socket used must be close to the charger/holder and easily accessible, so that it can be used as an 'on/off' facility.

10.5 Pull cord

A pull cord, adjustable length from 60 to 80 cm, can be fixed to the handset. Remove the protected cover (side of the phone). Fix the pull cord in the compartment by pressing strongly.

The pull cord can be used to trigger an alarm by a single wide movement of the handset that will disengage the cord from the handset, thanks to a sensor.

10.6 Presentation of the battery pack

10.6.1 Autonomy of your phone, without Bluetooth® and noise reduction activated

<table>
<thead>
<tr>
<th>On standby in the radio coverage zone</th>
<th>Up to 160 hours.</th>
</tr>
</thead>
<tbody>
<tr>
<td>In continuous conversation</td>
<td>Up to 20 hours if economy mode is activated, 17 hours if economy mode is not activated.</td>
</tr>
</tbody>
</table>

10.6.2 Initial charge:

Place the telephone in the charging holder.

- Battery icon flashing.
- The battery is charged.

Maximum battery performance is only reached after around 10 charge/discharge cycles.

These batteries contain polluting substances: do not dispose of them in a dustbin - take them to a specialized collection point.
10.6.3 Battery charge level

<table>
<thead>
<tr>
<th>Level</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt; 66%</td>
<td>Full charge</td>
</tr>
<tr>
<td>33% - 66%</td>
<td>Partially charged</td>
</tr>
<tr>
<td>10% - 33%</td>
<td>Low charge</td>
</tr>
<tr>
<td>&lt; 10%</td>
<td>Almost empty</td>
</tr>
</tbody>
</table>

10.7 Headsets (not available for the 8262EX DECT Handset)

The side of the 8062 DECT Handset features a 3.5 mm jack connector for the headset, the headphone or the external microphone.

The 8262Ex and 8262 DECT handsets are compatible with Bluetooth. You can connect a Bluetooth device as a headset.

Contact your retailer for information on the various headsets or headphone models available.

With the 8262EX DECT Handset, use only Bluetooth® devices marked with the ATEX logo, usable in an ATEX (potentially explosive atmosphere) area.

10.8 Cleaning your telephone

Your telephone does not require any particular servicing. However, it may be cleaned using a soft, damp cloth.

Use appropriate soap or detergent to clean the surface of the telephone.

10.9 Transporting and protecting your telephone

To avoid losing your telephone, get into the habit of clipping it onto your belt. Your telephone can also be carried in a protective case.

Various models of carrying case are available. Ask your installation technician for information. It is vital to use the special protective carrying case if your telephone is to be used in an industrial environment (presence of dust, filings, vapours of diverse origins and risk of being dropped). If the telephone is used with a carrying case, the belt clip must be removed.
11 Declaration of compliance

This equipment uses DECT frequency range that depends on country: 1880 - 1900 Mhz in Europe, 1920 - 1930 MHz in US/Canada, 1910 - 1930 MHz in LATAM, 1910 - 1920 MHz in Brazil. The equivalent isotropically radiated power at the antenna is less than 110 mW or 250 mW (it depends on the country). This equipment offers also Bluetooth® Interface: frequency range 2402-2480 MHz, Radiated Power 1.72 mW.

EUROPE
This equipment is in compliance with the essential requirements of Radio Equipment Directive (RED) 2014/53/EU and with Directive 2011/65/UE (ROHS).

Declaration of Conformity may be obtained from: ALE International 32 avenue Kléber – 92700 Colombes, France
Contact: ebg_global_supportcenter@al-enterprise.com

USA and Canada
Handset: This device complies with Part 15 of the FCC Rules and with RSS of Industry Canada (FCC ID: T7HCT8162 IC: 4979B-CT8162). This device complies with Part 68 of the FCC Rules and with IC CS-03 Part V of Industry Canada.
Chargers: This device complies with Part 15-B of the FCC Rules and with ICES-003 of Industry Canada.
Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Exposure to Radio Frequency Signals
This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned. The SAR value measured is equal to 0.102 W/kg (the globally accepted maximum limit being 1.6 W/kg).0.089

User Instructions
Only use the handset in temperatures between -10°C to +55°C (14°F to 131°F). Only charge the battery at temperatures between +5 °C and +40 °C (41 °F and 104 °F).

Acoustic shock protection
Maximum sound pressure level for handset is compliant with European, US and Australian standards.

 Directive 2003/10/EC specifying the risks inherent in noise at work
The ring contributes towards overall daily noise. To reduce the level, the following is recommended: reduce the setting, program a progressive ring.

Privacy
Privacy of communications may not be ensured when using the Bluetooth® handset or any additional Bluetooth® device.

Disposal
The equipment must be returned to a collection point for electronic equipment waste disposal.
Defective batteries must be returned to a collection point for chemical waste disposal.

Related Documentation
Other languages for these Safety and Regulatory Instructions and User Documentation are available at the following Web site: https://www.al-enterprise.com/products.

ATEX (EU & EFTA)
Mining: M2 Ex ib Mb
Gas: II 2G Ex ib IIC T4 Gb
Dust: II 2D Ex ib IIIC T135°C Db IP65
Operating Temperature:-10°C ≤ +50°C

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Your DECT handset is marked with the ATEX logo: you can use it in an ATEX (explosive atmosphere) area.

- In idle or communication mode: access the company directory.
- In communication mode: activate/deactivate the mute feature. No feature is associated with this key in idle mode.
- In idle mode:
  - Short press: access the ringer and vibrate adjustment feature.
  - Long press: activate/deactivate vibrate feature (if the option is enabled in settings: vibrate shortcut).
- In communication mode: activate/deactivate the loudspeaker.

Access menu.
- Confirmed.
- Navigate.
- Access to personal speed dial (down navigation key).

Access the DTMF feature during a conversation (long press)
- Green steady: the phone is on the charger and the battery is fully charged.
- Red steady: the phone is on the charger and the battery is charging.
- Slow yellow flashing: telephonic event such as unread message, missed call, etc.
- Rapid yellow flashing: incoming call.
- Slow red flashing: out of coverage.
- Rapid red flashing: low battery warning.
- Slow blue flashing: Bluetooth® is activated.
- Flashing when the phone is plugged into the charger means the same as when the phone is not plugged into the charger.

3.5 mm jack plug for headset and maintenance (not available for the 8262EX DECT Handset).

Access to the battery
- Clip to hook your phone on your belt.
- Lock/unlock the phone

Charging your telephone battery?
How to dock your phone on the desk support
Put your phone on its support. Plug the USB cable into the 5V socket of the desktop charger. Plug the other end of the USB cable into AC/DC adapter. Plug the AC/DC adapter into the mains power supply.

If you are using a dual charger, put your phone in the upper slot.
How to dock your phone with the USB cable (not available for the 8262EX DECT Handset).
Plug the USB cable into the USB port of your phone. The other end of the USB cable can be plugged into AC/DC adapter or into a computer USB port.

You can also charge your phone from any USB plug, such as a computer USB plug. However, the charging time is longer than charging with the AC/DC adapter.

LED
- In order to have a fully operational 8242 DECT Handset, make sure that you have the following items: the battery, the AC/DC adapter, the power supply and the USB cable.
- Red steady: the phone is on the charger and the battery is charging.

Charge the battery for about 3 hours before initial use.

Recharge your telephone battery regularly. The telephone can be on or off when recharging the battery. If the telephone is to remain unused or out of its charger for several weeks, remove the battery and store it separately.

The battery charging time is less than 3 hours. The charging time is longer if charging through the USB plug from a device other than the AC/DC adapter.
### Status icons

- **Battery charge level**
- **Received messages/callback request and unanswered calls**
- **Indicates a pending calendar notification**
- **Appointment programmed**
- **Call diversion activated**
- **Vibrate mode active**
- **Ringer active**
- **Ringer disabled**
- **Radio reception quality**
- **Loudspeaker on (in conversation)**
- **Mute on (in conversation)**
- **Alarm active icon**
- **Economy mode activated and used (green)**
- **Economy mode activated (gray)**
- **Missed calls**
- **Alarm active icon**
- **Bluetooth® enabled**
- **Bluetooth® connected to a device**
- **Bluetooth® audio active with a connected device**
- **Lone Worker mode (BGR) is pending**
- **Lone Worker mode (BGR) is enabled. This icon flashes when an alarm is pending**
- **Test procedure of the Lone Worker mode (BGR) failed**
- **Lone Worker mode (BGR) is disabled**
- **Lone Worker mode (BGR) is enabled and an alarm acknowledge is pending on the handset**

You can obtain details on the status icons from the tooltips that appear on the welcome screen when you use the navigator.

### Features

- **Answered incoming calls.**
- **Redialing (long press).**
- **Send the call.**
- **Switching between two outgoing calls.**
- **Ignore the call.**
- **End the call.**
- **Call from call log (All incoming, outgoing, missed or unanswered calls are displayed in the call log).**
- **Consulting external missed calls.**
- **Consulting internal missed calls.**
- **Consulting text messages.**
- **Sending text messages.**
- **Consulting your voice mailbox.**
- **Sending a recorded message to a number or a distribution list.**
- **Divert your calls to another number.**
- **Diverting calls to your voice mailbox.**
- **Different types of diversions.**
- **Automatic Message if no reply.**
- **Do not disturb.**
- **Cancelling all forwards.**
- **Modifying your personal code.**
- **Choice of language.**
- **Choose the tune.**
- **Adjusting the ringer volume.**
- **Access the ringer and vibrate adjustment feature.**
- **Your phone number.**
- **Programming an appointment reminder.**
- **Locking features on your terminal.**
- **Define an overflow number.**
- **Define an associate number.**
- **Access the handset settings menu (Device info, Coverage warning, Security, …).**

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### Call icons

- **Making a call.**
- **Receiving a call.**
- **Call on hold.**
- **Accessing the directories.**
- **Transferring a call.**
- **Switching to DTMF signals.**
- **Setting up a conference.**
- **Forwarding calls to your voice message service.**
- **Parking an external communication.**
- **Call duration and cost.**
- **Additional options (Features depending on the system).**

### Call icons

- **Redial**
- **Call back the last number dialed.**
- **Call log.**
- **Divert your calls to another number.**
- **Consult and send voice and text messages.**
- **Answer a call intended for another telephone.**
- **Program a call-back time.**
- **Lock/unlock the set.**
- **Access the services configuration of the handset (associate, overflow, password, name, number, etc.).**
- **Access the general settings of the phone (key sound, economy mode, charger warning, programming of F1 and F2 keys, etc.).**
- **Manager/Assistant.**
- **Choice of language.**
- **Ringing setting.**
- **Access the calendar.**
- **Alarm setting menu.**
- **Access the alarm acknowledgment services.**

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### MENU icons

- **Directories:**
  - Manage your personal directory and access the company directory.