



RTL II FERNSEHEN GMBH & CO. KG

RTL II is a TV production and broadcasting company specialized in entertainment TV and TV shows.

It is part of RTL Group and of Bertelsmann which is Europe's largest media company.

Location: Grünwald, Germany

Vertical: Multimedia

Number of users: 350

Deal implementation: December 2013

Business Partner: Huber & Feneberg

CHALLENGES

Need to unify the separate voice and data systems offered by different vendors.

Outdated systems need to be replaced to solve the performance & failure issues.

PRODUCTS AND SERVICES

Alcatel-Lucent OmniPCX™ Enterprise Communication Server

Alcatel-Lucent OmniVista™ 2500 Network Management System

Alcatel-Lucent OmniSwitch™ 6850 Stackable LAN Switch

Alcatel-Lucent OmniSwitch™ 6900 Stackable LAN Switch

Alcatel-Lucent OmniAccess™ 4000 Wireless LAN Switches

Cybergatekeeper

Alcatel-Lucent Contact Center

Alcatel-Lucent OmniTouch™ 8400 Instant Communications Suite

Alcatel-Lucent OmniTouch™ 8440 Messaging Software

Alcatel-Lucent OmniTouch™ 8450 Fax Software

WHY ALCATEL-LUCENT ENTERPRISE

The integrated communication solution that Alcatel-Lucent offered, provides more transparency and better internal administration.

Communication is future-proof by implementing most modern technologies like Smartphones, Tablets-PCs, private Cloud.

BENEFITS

 **TECHNICAL**

New reliable technology preventing from hardware failures.

Converged Voice and Data solution increasing quality of service.

 **FINANCIAL**

Cost reduction thanks to one single administration point.

One same department for voice and data.

 **USER EXPERIENCE**

Improvement of efficiency and flexibility for employees.



“We are glad to have a state of the Art solution with media communication via different channels, thanks to which, we are able to offer our employees the efficiency and flexibility they need.”

Reinhard Görtner, Head of IT, RTL II Fernsehen GmbH & Co. KG