



## SILVERBYTE Optima certified with OmniPCX Enterprise™ and OXO Connect™



Silverbyte is keeping it simple and elegant, orientating our developments to meet all changes and trends in the hospitality industry. Giving you the opportunity to transform your guest's experience and level it up. Optima PM is a fully functional Property Management System providing solutions for the full range of hotels, from small boutique hotels to large luxury establishments.

### Integration Overview:

Optima is a mature product with many hundreds of installations. It provides solutions for single hotels or hotel chains. It is a very guest orientated product. It is installed in a Microsoft windows based environment either installed locally or in a server farm using Terminal Services. Modules include Front Office, POS, Sales, Events and Catering, CRM with CTI integration. CRS.

### Integration Details:

The interface between Optima and the ALE has two basic modes. Room Mode and Guest mode. OXO works with Room mode.

#### Room Mode

Room mode allows the following functions to be handled by Optima.

- Check-in to a room
- Check-out to a room
- Room move from one room to another
- Modify single guest details
- Change phone settings (language, Class of Service, voice mail etc)
- Manage wake up calls.
- Receive room status updates.
- Receive telephone charges
- Receive data (minibar etc).

The main differences between the two modes is in the ability of guest mode to handle multiple names and accounts in the same room and to allow pre-register of the guest before room check-in.

Basic requirements for installation: no specialized equipment is required other than standard Windows PC (Windows 7 minimum) or Server (Windows server 2008 or more)

1. Installation of PMSi on PC or server that has local TCP/IP connection to the ALE PBXs
2. SqlAnywhere ODBC client to connect to the database.
3. Access for support and maintenance. Update Oracle Hospitality OPERA PMS whenever a voice mail is added or deleted from the voice box.

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## Technical Details:

Environment	
Partner	ALE
<ul style="list-style-type: none"> <li>Optima v17</li> </ul>	<ul style="list-style-type: none"> <li>OmniPCX Enterprise R12.3.1™</li> <li>OXO Connect R3.1™</li> </ul>
Supported APIs/Protocols	
<ul style="list-style-type: none"> <li>AHL via TCP/IP</li> <li>OHL /OLD</li> </ul>	

## Company Overview:

Silverbyte Ltd. is a leading supplier of property management software (PMS) to the hotel and hospitality industry since 1992. Optima have hundreds of installations in Europe, Africa, Asia, USA and commanding 85% of the hotel Market in Israel.

Silverbyte believes in “doing it right from the first time” with the enormous knowledge the company obtains due to highly qualified staff.

It focusses all efforts so that the Optima Solution gain profitability growth for customers.

Silverbyte’s philosophy is that although all hotels are selling the same product, each hotel and hotel chain is managed and operated differently.



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