

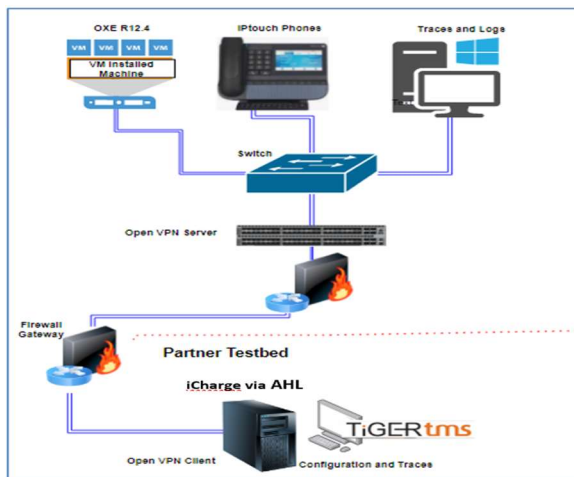
TigerTMS iCharge Enterprise certified with OmniPCX Enterprise™



iCharge Enterprise is a powerful call accounting and together with iLink is a Hotel Property Management System (PMS) aggregation application. The ability to bill for voice traffic is flexible and can deliver the most advanced levels of hospitality PMS integration. Reporting & management analysis on both Guest & Admin telephone traffic is very comprehensive. These reports can also be scheduled for timely, non-assisted reporting. iCharge Enterprise utilizes the power of iLink to manage PMS & AHL integration.

Integration Overview:

iCharge Enterprise can be deployed on premise, in a virtual environment, or hosted away from the property in a private or public data center. iCharge Enterprise is PMS Middleware, Integration and Call Accounting system with a powerful dashboard for data analytics and reporting.



Integration Details:

The solutions enable the following:

- TCP/IP connection and Keep-alive
- Frame Sequencing
- Guest Management
- Room Management
- Room Status
- Modification of Guest/Room
- Wake-up events
- Call Metering Tickets (SMDR)
- Dynamic Suite
- Voice Mail Attribution
- Voice Mail Events

For technical support, contact:
Telephone: +44(0)1425 891099
Email: support-uk@tigertms.com

Technical Details:

Environment	
Partner	ALE
<ul style="list-style-type: none"> iCharge Enterprise V7 * 	<ul style="list-style-type: none"> OmniPCX Enterprise R12.4™
Supported APIs/Protocols	
<ul style="list-style-type: none"> AHL via TCP/IP 	

***Certified solution is iCharge 50.3.6 only for Hotel market**

Company Overview:

TigerTMS Ltd
Unit 12 Headlands Business Park,
Salisbury Road, Ringwood,
Hampshire, BH24 3PB
Headquarters - United Kingdom

TigerTMS has been servicing the hospitality industry for over 40 years. Headquartered in the United Kingdom, we have regional offices in Germany, United States and Dubai, plus hundreds of partners globally, to provide local presence to our valued clients across the world.

Our wealth of experience drives the delivery of world-class Hospitality Applications - transforming hotel operations and enhancing the guest experience for over 10,000 hotels.

Our range of market-leading applications and middleware cover communications and guest management systems, integrated voice and data solutions, as well as the latest technology for the guests' mobile device.

We are dedicated to helping our clients enhance their performance, increase productivity, and improve the guest experience.

CAUTION: This validation provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise on-premises platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering. However, be aware, this document is associated with an InterWorking Report (IWR) available on the ALE Business Portal which give all possible restrictions and limits.



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