



Presentation of training tracks for CUSTOMERS

April 15, 2019

Our mission

AS MANUFACTURER, WE ARE UNIQUELY POSITIONED TO TAILOR OUR TRAINING TO SUPPORT OUR CUSTOMERS IN THE USE OF OUR PRODUCTS

- On the Enterprise Portfolio: Communications, Network and Cloud
- Whatever your market segment: Small, Mid or Large
- Using appropriate media and delivery mode
- Standard or customized training
- Worldwide delivery, at our premises or at your site



PARTNER RAMP UP
EASIER AND FASTER



TRAINING INVESTMENT
AT A LOWER COST



BUILD A FOUNDATION FOR
LONG TERM BUSINESS



Training offer for COMMUNICATIONS

Training offer for OXO Connect



Courses

OXO Connect Call Center
OXOCCTE107

C=2d

eBooks


OXO Connect Call Center
eBook
OXOCXTE107



Training offer for OmniPCX Enterprise





Courses


OmniPCX Enterprise
Administration advanced
ENTPCAD101 C= 5 d


OmniPCX Enterprise
Administration Starter
ENTPCAD100 C= 4 d



eBooks


OmniPCX Enterprise
Administration advanced
ENTPXAD101 


OmniPCX Enterprise
Administration Starter
ENTPXAD100 



Training offer for OpenTouch



Courses

OpenTouch Administration OPENCAD300	C = 5 d
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eBooks



OpenTouch Administration eBook OPENXAD300	My eBook Training
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PREREQUISITES

OmniPCX Enterprise Administration Starter ENTPCAD100	C = 4 d
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Training offer for OmniVista 8770



Courses

 Directory administration 8770CTE202	C= 3 d
 Accounting performance and reporting 8770CTE201	C= 5 d
 Network management 8770CTE200	C= 5 d



eBooks

 Directory administration eBook 8770XTE202	
 Accounting performance and reporting eBook 8770XTE201	
 Network management eBook 8770XTE200	



PREREQUISITES

OmniPCX Enterprise
Administration Starter
ENTPCAD100 C= 4 d

Training offer for OmniTouch Contact Center Standard Edition



Courses

Advanced
OTCCTE901

C= 5 d

Starter
OTCCTE900

C= 3 d



eBooks

Advanced eBook
OTCCXE901



Starter eBook
OTCCXE900



PREREQUISITES

OmniPCX Enterprise
Administration Starter
ENTPCAD100

C= 4 d



Training offer for NETWORK

Training offer for OmniVista Cirrus



Courses

OmniVista Cirrus
Deployment
DT00WTE214

1 = 2h

eBooks

OmniVista Cirrus
Deployment
DT00XTE214



Training offer for OmniAccess Stellar



Courses



Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
DT00CAD236

C= 4 days

eBooks



Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
eBook
DT00XAD236



Training offer for OmniSwitch LAN



Courses



Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
DT00CAD236

C = 4 days



LAN Networks
administration with
OmniVista 2500 NMS
DT00CAD235

C = 3 days



OmniSwitch LAN
Bootcamp R6/8
DT00CTE120

I = 1 h
C = 5 d

eBooks



Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
eBook
DT00XAD236



LAN Networks
administration with
OmniVista 2500 NMS
DT00XAD235



OmniSwitch LAN
Bootcamp R6/8 eBook
DT00XTE120




Experience on other manufacturers:
Cisco, Extreme, Juniper, Nortel,
3Com ...Systems.

Training offer for OmniVista 2500 NMS




Courses



 Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
DT00CAD236


C= 4 days


 LAN Networks
administration with
OmniVista 2500 NMS
DT00CAD235


C= 3 days


eBooks



 Lan & Wlan (Stellar)
Networks Administration
with OmniVista 2500 NMS
eBook
DT00XAD236



 LAN Networks
administration with
OmniVista 2500 NMS
DT00XAD235



PREREQUISITES

Network administration experience

Training offer for OmniAccess WLAN



Courses

OmniVista 3600 Air
Manager
DT00RTE154

C = 2 d

Bootcamp R6
DT00CTE156

C = 5 d

eBooks

OmniVista 3600 Air
Manager eBook
DT00XTE154

Bootcamp R6 eBook
DT00XTE156



Training offer for CLOUD

Training offer for OmniVista Cirrus



Courses

OmniVista Cirrus
Deployment
DT00WTE214

1 = 2h

eBooks

OmniVista Cirrus
Deployment
DT00XTE214



Contacts for your Education Services requests






Contact your local Education Customer Support:



- **Asia-Pacific:** apac.education-services@al-enterprise.com
- **Central/Latin America:** cala.education-services@al-enterprise.com
- **North America:** nar.education-services@al-enterprise.com
- **Europe Middle-East Africa:** emea.education-services@al-enterprise.com
- **Phone:** +33 2 61 68 00 05 - **Fax:** +33 2 98 03 39 96

These contacts will quickly provide you with:

- Advice on our Enterprise Education Services offer
- Information on our Education Services processes (How do I register, How do I access?)
- Quotes for our Education offers, including standard open sessions and customized offers
- Updates and information regarding course registrations and planned sessions

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