



Presentation of training tracks for CUSTOMERS

December 12, 2018

OUR MISSION

AS MANUFACTURER, WE ARE UNIQUELY POSITIONED TO TAILOR OUR TRAINING TO SUPPORT OUR CUSTOMERS IN THE USE OF OUR PRODUCTS

- Worldwide delivery
- Innovative & blended learning solutions
- Certification program to validate skills



PARTNER RAMP UP
EASIER AND FASTER



TRAINING INVESTMENT
AT A LOWER COST

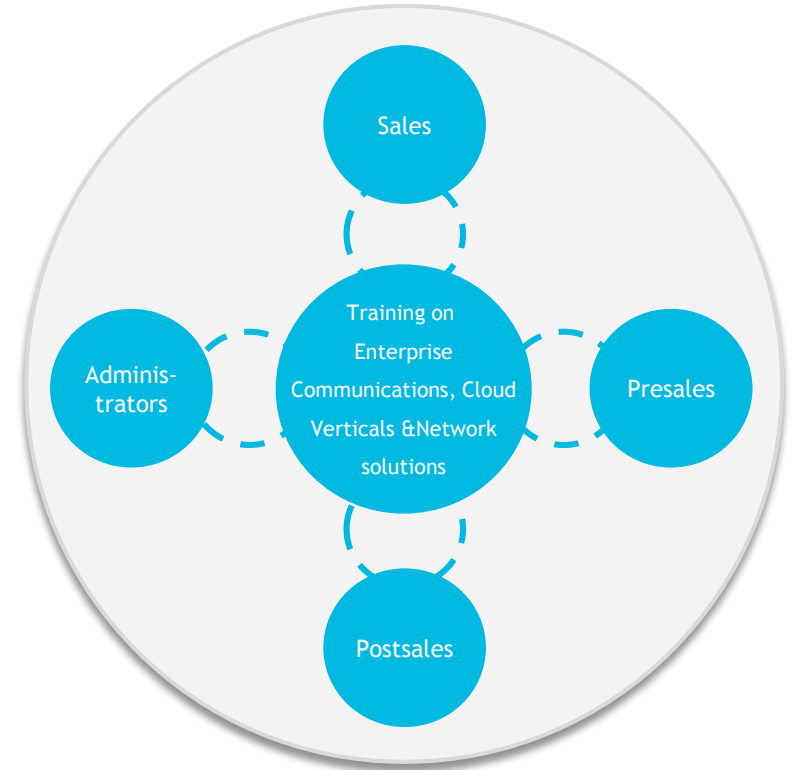


BUILD A FOUNDATION FOR
LONG TERM BUSINESS



EDUCATION SERVICES AT A GLANCE

TRAINING FOR ALL





- On the Enterprise Portfolio: Communications, Cloud, Verticals & Network
- Whatever your market segment: Small, Mid or Large
- Whatever your job function
- Whatever your knowledge level (newcomer or experienced)
- Using appropriate media and delivery mode
- Standard or customized training
- At our premises or at your site



Caption

Profile	Training course	Description (including audience)	Associated Certification	Logos
—	<div style="border: 1px solid orange; padding: 5px; display: inline-block;"> Course Name Reference </div> I=x h C=x d V=x d	Value Added course, not included in any certification program	—	—
POSTSALES	<div style="border: 1px solid blue; padding: 5px; display: inline-block;"> Course Name Reference </div> I=x h C=x d V=x d	Training course for expert engineers in charge of complex configurations, installation & remote service support	ACSE Alcatel-Lucent Enterprise Certified System Expert	
	<div style="border: 1px solid cyan; padding: 5px; display: inline-block;"> Course Name Reference </div> I=x h C=x d V=x d	Training course for field engineers in charge of advanced configurations, installation and service support	ACFE Alcatel-Lucent Enterprise Certified Field Expert	
ADMINISTRATORS	<div style="border: 1px solid gray; padding: 5px; display: inline-block;"> Course Name Reference </div> I=x h C=x d V=x j	Training course for administrators who are responsible for system, network, operation , maintenance and administration	—	—

Training material is provided in English, other languages are optional. The available languages for training materials are mentioned in the training tracks with corresponding flags:

- Available in English: 
- Available in French: 
- Available in Spanish: 
- Available in German: 

I = xh Individual learning, in hours

C = xd Classroom learning, in days

V = xh Virtual learning, in hours

Training offer for Administrators

OmniSwitch LAN R6/8

FOR NEWCOMERS

OmniVista 2500 NMS R4
(e-Learning)
DT00WTE211

I= 75min
+lab DIY=
6 to 7 h

OmniVista 2500 NMS
Virtual Administration R4
DT00VTE211

I= 5 h
V= 7 h

or

OmniVista 2500 NMS
Administration R4
DT00CTE211



I= 1 h
C= 2 d

OmniSwitch LAN Virtual
Core Switching R6/8
DT00VTE116

I= 6 h
V= 15 h

or

OmniSwitch LAN Core
Switching R6/8
DT00CTE116



 
C= 4 d

OmniSwitch LAN Virtual
Access Switching R6/8
DT00VTE115

I=6 h
V= 15 h

or

OmniSwitch LAN Access
Switching R6/8
DT00CTE115

 
I= 1 h
C= 3 d

OmniSwitch LAN Series
R6/8 (Prerequisite)
DT00WTE209

I= 3 h

Networks Fundamentals

FOR EXPERIENCED

OmniVista 2500 NMS R4
(e-Learning)
DT00WTE211

I= 75min
+lab DIY=
6 to 7 h

or

OmniVista 2500 NMS
Virtual Administration R4
DT00VTE211

I= 5 h
V= 7 h

OmniVista 2500 NMS
Administration R4
DT00CTE211

I= 1 h
C= 2 d

OmniSwitch LAN Virtual
Bootcamp R6/8
DT00VTE120

I= 10 h
V= 27 h

or

OmniSwitch LAN
Bootcamp R6/8
DT00CTE120

I= 1 h
C= 5 d

OmniSwitch LAN Series
R6/8 (Prerequisite)
DT00WTE209

I= 3 h

Experience on other manufacturers: Cisco, Extreme, Juniper, Nortel, 3Com ...Systems

Training offer for Administrators

OmniVista 2500 NMS  

For Lan Networks

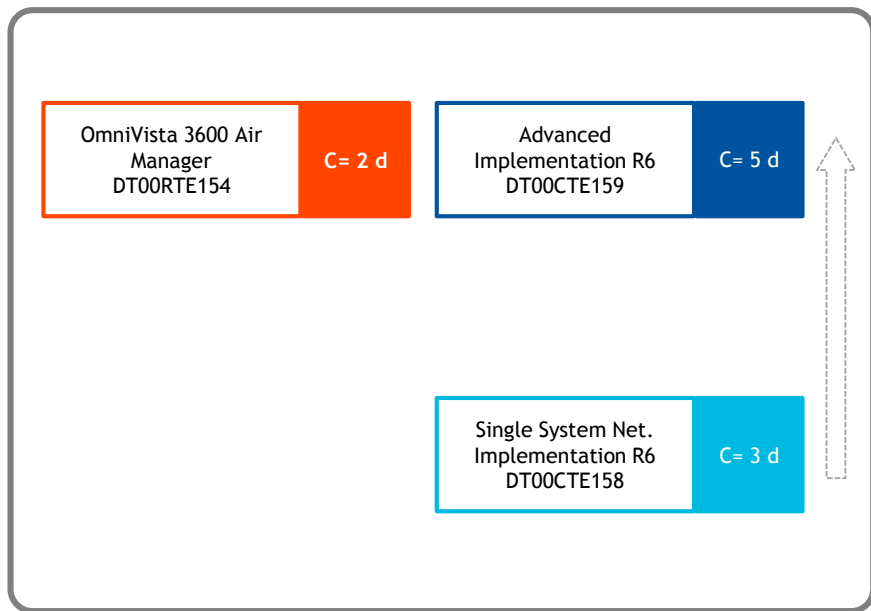
LAN Networks
administration with
OmniVista 2500 NMS
DT00CAD235

C= 3 days

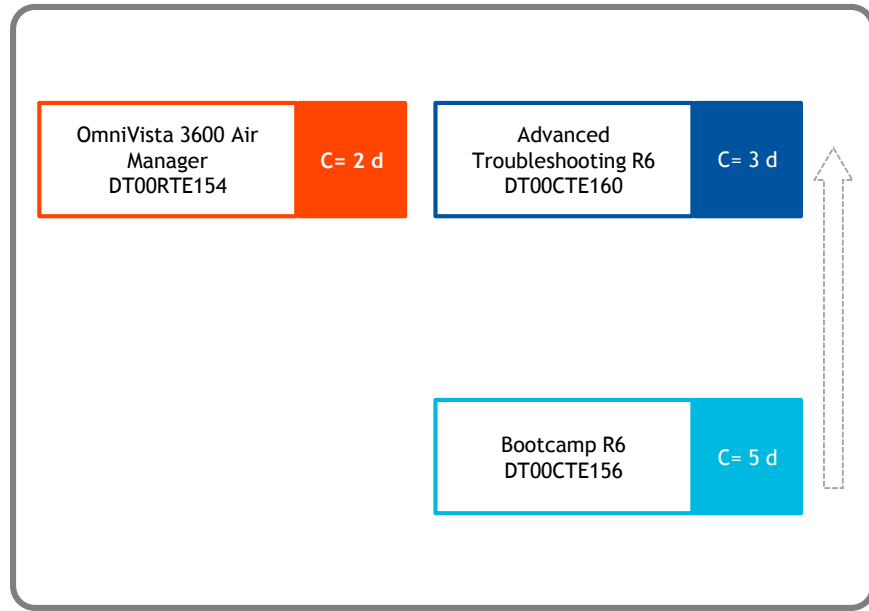
Network administration experience

Training offer for Administrators

OmniAccess WLAN R6





OR




Training offer for Administrators






OmniPCX Enterprise

 OmniPCX Enterprise Administration advanced ENTPCAD101	C= 5 d
 OmniPCX Enterprise Administration Starter ENTPCAD100	C= 4 d






OmniVista 8770

 Directory administration 8770CTE202	C= 3 d
 Accounting performance and reporting 8770CTE201	C= 5 d



OmniTouch Contact Center SE

 Advanced OTCCTE901	C= 5 d
 Starter OTCCTE900	C= 3 d



Access our offer in Knowledge Hub



Knowledge Hub is your all-in-one platform for all Sales, Presales, and Postsales training covering the Alcatel-Lucent Enterprise solutions portfolio

Contact

education-services@al-enterprise.com

to get an account

A screenshot of the Knowledge Hub web application. The main heading is 'Training Offer by Job Function'. On the left is a sidebar with navigation options: 'Training Offer Overview', 'Documents', 'Training Offer by Job Function' (which is highlighted), and 'eBooks Offer'. The main content area shows a tree view with 'Sales', 'Presales', and 'Postsales' (expanded). Under 'Postsales', there is a section for 'POSTSALES Training and Certification Offer'. This section is divided into three categories: 'Cloud' (with 'OpenTouch Enterprise Cloud' and 'OpenTouch Personal Cloud'), 'Communications' (with 'OmniPCX Enterprise', 'OmniPCX Office RCE', 'OmniTouch Contact Center Standard Edition', 'OmniVista 8770 NMS', 'OpenTouch', 'OpenTouch Customer Service', 'OpenTouch Fax Center', and 'OpenTouch Message Center'), and 'Network' (with 'ClearPass Policy Manager', 'Network on Demand', 'OmniAccess ESR', 'OmniAccess WLAN', 'OmniSwitch Data Center', 'OmniSwitch LAN', and 'OmniVista 2500 NMS'). There is also a 'Verticals' section with 'Hospitality Solution'. At the bottom, there is a partially visible 'Administrators' section.

New Knowledge Hub welcome page



Your Knowledge Hub welcome page has been revamped to ease your access to learning!

- ❑ An area dedicated to our training offer
 - For new learners:
 - Get all information to understand our training offer
 - For experienced learners:
 - Browse the catalog directly according to your learning Profile
 - Search by keywords

- ❑ An area with your personal dashboard to follow-up your training activity

- ❑ An area to be informed on our latest offer

Knowledge Hub is your all-in-one platform for all Sales, Presales and Postsales training covering the Alcatel-Lucent Enterprise solutions portfolio


YOUR KNOWLEDGE HUB PERSONALIZED WELCOME PAGE



All About Catalog


Understand the Catalog

Learn about the learning profiles, the certification program and the delivery methods



Browse Catalog

Search your training by job function and discover our Learning Subscriptions and eBooks offers



Search

Find your training by keywords

Manage your team

My Inbox

View transcript
(0 approved training selection(s))
(Registered for 18 training selection(s))


All your personal training activities

My Dashboard


Follow-up your personal training activity

My Learning Activity


	Type	Status	Action
OTCSWPS820 - OpenTouch Customer Service Solution design R8.2 - Course	Curriculum	In Progress	Open Curriculum
OF00WSA007 - OpenTouch Suite for SMB (ACSR) - Course	Curriculum	In Progress	Expired Register
Networking: 8 things to know before choosing your corporate LAN	Curriculum	In Progress	Open Curriculum
DT00VTT120 - OmniSwitch LAN Virtual Bootcamp e-learning (Trainers) - Course	Curriculum	In Progress	Open Curriculum
DT00WTE112 - Network On Demand: Network Installation and Operations (ACFE) - Course	Curriculum	In Progress	Open Curriculum



[My Training Sessions](#)



[My Certifications](#)



[My eBook Links](#)

Suggested Training

- EMG0WSA006 - Alcatel-Lucent Enterprise Corporate Overview - Course
- EMG0WSA006DE - Alcatel-Lucent Enterprise Corporate Overview - Course
- EMG0WSA006SE - Alcatel-Lucent Enterprise Corporate Overview - Course
- EMG0WSA006FR - Alcatel-Lucent Enterprise Corporate Overview - Course
- ENTPWSA011 - Go MidMarket! (ACSR) - Course

Access to information

What'Up?

Discover the latest news about our training offer

For Communications

Keep your Post-Sales skills up-to-date and renew your certifications with the latest evolution courses online:


- OXD Connect Evolution from R2.0 to R2.1 [OX0CWT002](#)
- OmniCX Enterprise Evolution from R11.2.2 to R12.0 [ENTPWTE126](#)
- OmniVista 8770 Evolution from R3.1 to R3.2 [8770WTE234](#)

Learn online how to install the OpenTouch Notification Service [OTNSWTE001](#)

For Network

Stellar WLAN Ramp-up plan: Get the right level of skills to accelerate the Aruba transition to Stellar

Learn how to deploy the SPB feature (Shortest Path Bridging) on OmniSwitch LAN. Get trained in a virtual class [DT00VTE223](#) or in a traditional classroom [DT00CTE223](#)



OmniAccess Wireless
AP1101 Installation & Configuration

Access to documentation, other websites & support

About US

- Our Value Proposition
- Understand the Training Catalog
- Training Terms and Conditions

Our Training Offer






- Training Price List
- What's new this month?
- Training Offer Portfolio
- Training Offer for Communications

Useful Links

- Business Portal
- Purchase through eBuy
- Training Centers Locator
- Worldwide Calendar

Contacts

- Contact US (Training and Certification Offer)
- Contact ALE Support
- Need Help?

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 -  youtube.com/user/enterpriseALU