

















3rd party voice recording solutions October 2020

COMPANY	PRODUCT	PLATFORM				CONNECTIVITY				
		OXE	OXO	Rainbow	Network	ACTIVE			PASSIVE	
						IP DR-LINK	Standalone TDM DR-LINK	NETWORK TDM DR-LINK	TRUNK side	EXTENSION side
	Enterprise Recorder	√				√				
	QuickRecord		√						√	√
	Marathon eVOIP	√				√	√	√	√	√
	Neo Suite	√				√	√	√	√	√
	Recordia	√				√				
	RecallIPActive	√				√				
	Recall		√							√
	Calibre 	√				√				
	MidaRec	√				√	√	√	√	

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 OPENTEXT™	Qfiniti	√				√	√	√	√	
 NICE®	Uptivity	√				√				
	NIM	√				√	√	√	√	√
	Engage	√				√				
	Inform Recorder	√				√	√			
 RETiA®	ReDat	√				√	√	√	√	
 VERINT <small>POWERING ACTIONABLE INTELLIGENCE</small>	Impact360	√				√	√	√	√	
 VoiceCollect®	Voice Collect MDx	√				√	√	√		
 VURELLA	vRecord		√							√

For further details of actual tests performed, make reference to "The Inter-working Report". The certificate is valid for a term of two (2) years from the date of compatibility, or until the Partner issues a new version of such product (incorporating new features or functionality), or until Alcatel-Lucent issues a new version of such ALE International product (incorporating new features or functionality), whichever first occurs.

For further generic question about DSPP and its partnerships, please email us to dspp@al-enterprise.com

Other 3rd party voice recording solutions

no longer supported

COMPANY	PRODUCT	PLATFORM				CONNECTIVITY				
		OXE	OXO	Rainbow	Network	ACTIVE			PASSIVE	
						IP DR-LINK	Standalone TDM DR-LINK	NETWORK TDM DR-LINK	TRUNK side	EXTENSION side
Datavoice	Libra Recorder	√				√	√		√	
ENVISION	Centricity	√					√			
Frequentis	Divos 3 Log	√				√	√	√	√	
HIGHERGROUND	Praetorian	√							√	
NEWVOICE	Mobicall	√					√	√		
PCS Do Brazil	Gravador PCS	√				√				
RedBox	Quantify	√				√	√		√	
VOCALE	Vocale	√				√	√			
VoiceCyber	vcLog	√					√			
Voxtronic	voxlog@4	√				√				

The current status of above solutions must be checked on the DSPP Portal . Detailed information on the possible InterWorking reports is given in the ecosystem of Registered companies. see details here: <https://www.al-enterprise.com/-/media/assets/internet/documents/dspp-registered-members-october-2020.pdf>

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