Alcatel·Lucent
Enterprise

XMEDIUS
XM Fax certified with OmniPCX Enterprise™

opentext™ + XMedius

XM Fax™ is a modern fax solution designed to support secure, compliant document exchange through highly interoperable FoIP technology and rich administration tooling. XM Fax comes with security built into the solution from the ground up, helping to support compliance standard requirements.
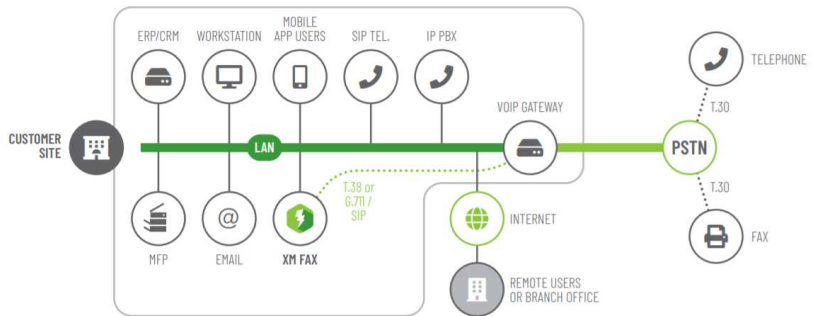
Integration Overview:

XM Fax enables compliance with standards such as HIPAA, FERPA, SOX, and GDPR. It also delivers vastly greater speed, enhanced security, scalability, and steep reduction in total cost of ownership (TCO) over traditional fax machines.

Much of this is enabled by streamlining productivity via the interoperability of XM Fax. XM Fax can be integrated with virtually any IT environment via python scripting & webservices, connectors for several Multifunction Printer (MFP) manufacturers and EHR/EMR providers, and easy-to-use system administrator tools.

APIs can be leveraged to further enable custom integration capabilities to automate customer workflows in a breadth of IT environments. It also leverages proprietary T.38 software, eliminating the need for XMedius customers to work with third parties for issue resolution.

Typical implementation:

Integration Details:

Cost saving:
- Software-only IP fax server solution – no fax boards required
- Eliminate the cost of analog phone lines
- Eliminate the maintenance, consumable, and repair costs of legacy fax hardware
- Least Cost Routing

Security:
- Enables compliance with regulations such as HIPAA, GDPR, SOX, FERPA, and more
- Zero retention feature
- Event log for advanced traceability

- ISO/IEC 27001:2013 and PCI DSS Compliant Cloud Services

Easy to use:

- As easy-to-use as email
- Exchange integration & Outlook add-ons
- Full range of MFP connectors
- Mobile applications (phone & tablet)

Control:

- Available in On-Premises, Cloud, or hybrid deployments
- Three application-optimized editions to choose from
- Automated routing via telephony, OCR, or barcodes

Technical Details:

Environment	
Partner	ALE
• XM Fax 9.0	• OmniPCX EnterpriseR12.3.1™

Supported APIs/Protocols

- T.38/G.711 Passthrough;
- T.38 with Fallback to G.711 on SIP_UDP/SIP_TCP

Company Overview:

XMedius is a global leader in the field of secure enterprise communications solutions. Our solutions leverage IT infrastructures while addressing customers' mission-critical needs

Headquartered in Montreal (Canada) with offices in Seattle (USA) and Paris (France), we serve SMBs, enterprises, and service providers through a global team of customer-focused employees. With more than 20+ million users, 50,000 installations worldwide, XMedius is a perfect fit for SMBs, large enterprises, public organizations, and service providers. XMedius solutions address a wide spectrum of markets including healthcare, government, education, finance, legal, hospitality, and more

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Certified Solution