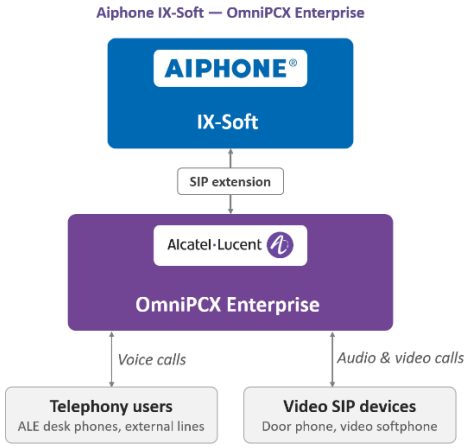
AIPHONE

IX-Soft certified with OmniPCX Enterprise

SOLUTION OVERVIEW

The **Aiphone IX-Soft** is a PC-based master station application that turns a Windows computer into a full-featured station of the IX Series IP video intercom system. Operators can talk with door and master stations across the network, screen visitors on video, page, monitor and unlock entrances, while an interactive map and line supervision show the status of every station.

INTEGRATION OVERVIEW



The certification confirms the interoperability of **Aiphone IX-Soft** with Alcatel-Lucent Enterprise **OmniPCX Enterprise**. IX-Soft joins the communication platform as a standard SIP extension, so the Aiphone IX-Soft intercom master station can talk with office phones, the attendant and outside callers.

Testing validated reliable registration and call handling, video reception from video-capable devices, key telephony services such as forwarding, transfer, hunt groups and voicemail, and continued service when the platform switches to a backup call server.

INTEGRATION DETAILS

- **Connectivity and registration**, with IX-Soft registering to OmniPCX Enterprise as an authenticated SIP extension.
- **Audio quality and codecs**, with clear voice validated using the G.711 and G.722 (wideband) codecs.
- **Everyday call handling**, covering calls to and from office phones, SIP devices and external numbers, with caller ID, hold and resume, rejection and release.
- **Video calls**, with IX-Soft receiving and displaying video from SIP door phones and video softphones.
- **Telephony services**, including forwarding and do-not-disturb set through the platform, call park, DTMF, three-party conferences, hunt groups and twin sets.
- **Transfer, attendant and voicemail**, with attended transfers from IX-Soft, attendant calls and transfers, and access to the voicemail box.
- **Service resilience**, with IX-Soft staying in service after a call server switchover or network outage, and registering on a Passive Call Server when needed.

TECHNICAL DETAILS

ENVIRONMENT

For technical support:

sav@aiphone.fr

www.aiphone.fr

+33 1 69 11 46 00

PARTNER

- IX-Soft v3.10
- IX Support Tool v11.2.0.0 (configuration)

ALCATEL-LUCENT ENTERPRISE

- OmniPCX Enterprise R101.1 – N4.524.2

SUPPORTED APIS

- OmniPCX Enterprise SIP interface (SIP extension)

COMPANY OVERVIEW

AIPHONE SAS

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91090 Lisses
France

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Founded in 1948 in Nagoya, Japan, Aiphone has become one of the most respected and reliable brands of intercom and communication systems in the world, exporting to more than 60 countries. Aiphone SAS is the group's sales and distribution centre for the European market, while Aiphone Corporation serves North America.

Its portfolio ranges from simple door answering units to sophisticated video entry security systems, commercial intercom systems and apartment building solutions. With more than 30 standard systems and custom manufacturing on request, Aiphone can address virtually any intercom application, and every system is carefully engineered and 100% pre-tested for long, trouble-free service.

Deeply committed to total quality management, Aiphone is the first and only intercom manufacturer to have received the Deming Prize (awarded in 1981 and again in 2018) and the first worldwide to achieve ISO 9001 certification. It also holds ISO 14001 environmental certification, reflecting its commitment to premium products and customer satisfaction.



DISCLAIMER: This certification provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

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