AIPHONE

IX-SOFT certified with OXO Connect Evolution

SOLUTION OVERVIEW

The **Aiphone IX-SOFT** is a PC-based master station application that turns a Windows computer into a full-featured station of the IX Series IP video intercom system. Operators can talk with door and master stations across the network, screen visitors on video, page, monitor and unlock entrances, while an interactive map and line supervision show the status of every station.

INTEGRATION OVERVIEW



The certification confirms the interoperability of **Aiphone IX-SOFT** with Alcatel-Lucent Enterprise **OXO Connect Evolution**.

IX-SOFT joins the communication platform as a standard SIP extension, so the Aiphone IX-SOFT intercom master station can talk with office phones, the attendant and outside callers.

Testing validated reliable registration and call handling, two-way video with compatible SIP video devices, key telephony services such as forwarding, transfer, hunt groups and voicemail diversion, and automatic recovery after a platform restart or network outage.

INTEGRATION DETAILS

- **Connectivity and registration**, with IX-SOFT registering to OXO Connect Evolution as a SIP extension (Open SIP Phone), with or without authentication.
- **Audio quality and codecs**, with clear voice validated using the G.711 and G.722 (wideband) codecs.
- **Everyday call handling**, covering calls to and from office phones, SIP devices and external numbers, with caller ID (including accented names and hidden identity), hold and resume, rejection and release.
- **Video calls**, with IX-SOFT placing and receiving video calls with SIP door phones and video softphones.
- **Telephony services**, including immediate, busy and no-answer forwarding and do-not-disturb configured through OXO Connect Evolution, hunt groups, twin sets, and participation in PBX-based three-party conferences.
- **Transfer, attendant and voicemail**, with attended transfers from IX-SOFT, calls transferred to IX-SOFT by office phones, attendant calls and transfers, and diversion of calls to voice mail.
- **Service resilience**, with IX-SOFT automatically returning to service after a platform restart or a network link outage.

TECHNICAL DETAILS

ENVIRONMENT

For technical support:

sav@aiphone.fr

www.aiphone.fr

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PARTNER

- IX-SOFT v3.10
- IX Support Tool v11.2.0.0 (configuration)

ALCATEL-LUCENT ENTERPRISE

- OXO Connect Evolution R6.3 – 017_001

SUPPORTED APIS

- OXO Connect Evolution SIP interface (Open SIP Phone)

COMPANY OVERVIEW

AIPHONE SAS

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France

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Founded in 1948 in Nagoya, Japan, Aiphone has become one of the most respected and reliable brands of intercom and communication systems in the world, exporting to more than 60 countries. Aiphone SAS is the group's sales and distribution centre for the European market, while Aiphone Corporation serves North America.

Its portfolio ranges from simple door answering units to sophisticated video entry security systems, commercial intercom systems and apartment building solutions. With more than 30 standard systems and custom manufacturing on request, Aiphone can address virtually any intercom application, and every system is carefully engineered and 100% pre-tested for long, trouble-free service.

Deeply committed to total quality management, Aiphone is the first and only intercom manufacturer to have received the Deming Prize (awarded in 1981 and again in 2018) and the first worldwide to achieve ISO 9001 certification. It also holds ISO 14001 environmental certification, reflecting its commitment to premium products and customer satisfaction.



DISCLAIMER: This certification provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

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