

F24

FACT24 is certified with OmniPCX Enterprise™ and OXO Connect™

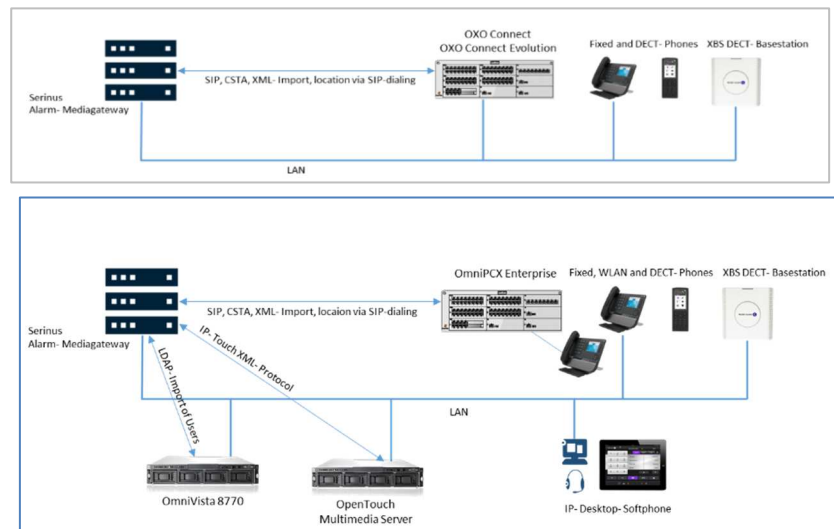
F24

The integrated FACT24 solution supports you in operating a comprehensive emergency and crisis management system, enabling fast and multimedia communication and intervention in emergencies and critical situations.

In addition to SaaS solutions, F24 also offers classic on-premises alerting solutions, as well as a combination of both worlds. With our hybrid approach, you can use a central alert and crisis management solution that combines the flexibility of the cloud with the added value of a local alerting platform

Integration Overview:

FACT24 is deeply integrated in OXE and OXO Connect via IP-connection:



Integration Details:

FACT24 can be integrated in OXO Connect with different APIs

- SIP-Trunk up to 120 channels
- Alarming with embedded Text-To-Speech, WAV-files, recorded messages
- Dect Alarming over DECT-API (8262, 8242) with will-dependent and will-independent alarms, location based on DECT-basestations and BTLE-beacons (8262)
- Special features like Intrusion, Ignore Forwarding and DND, Announcement via CSTA
- Import and Synchronization user via OMC- XML- import or LDAP /ADS
- Alarm- and dial-in-conferences with recording
- Guard- and lone worker-protection

- IoT-integration via LORA and other technologies
- Hybrig-alarming and managing with F24 cloud-platform for App-Alarming, alarm-chart, IT-emergency-management
- Integration from 3th-party-connectors, e.g. ESPA, ESPA-X, dry-contacts (WAGO, ADAM, integrated on Server hardware), IP-loudspeaker (AXIS), Email

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Technical Details:

Environment

Partner	ALE
• Alarm MediaGateway v2.3.9	• OXO Connect R3.2™
• Alarm MediaGateway v2.4.0	• OXE R12.3.1

Supported APIs/Protocols

- SIP, CSTA, Alarming, XML IP Touch

Company Overview:

F24 is the leading Software-as-a-Service (SaaS) provider for business messaging, emergency notification as well as incident and crisis management in Europe.. More than 5,500 customers worldwide rely on F24's solutions to manage their communication needs, as part of their day-to-day communication of critical or confidential content, or in the event of a crisis.



CAUTION: This validation provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise on-premises platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering.

However, be aware, this document is associated with an InterWorking Report (IWR) available on the ALE Business Portal which give all possible restrictions and limits.

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